*Ministry of the Attorney General*

# Court Services Division

## Annual Report 2009-10

Ontario

© Queen's Printer for Ontario
ISSN 1708-1971 (English and Multilingual print)
ISSN 1708-198X (English online)

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# Message *from the* Deputy Attorney General

In 2009-10, the Court Services Division continued its outstanding commitment to providing quality customer service while delivering a court system that supports accessible and effective justice services. The division's annual report outlines the progress made in delivering on its mandate to provide a modern and professional court service. I encourage everyone to take the time to read this report and share any comments with the ministry by email at attorneygeneral@ontario.ca.

The Court Services Division has accomplished much to be proud of in 2009-10. Through its work on the *Good Government Act, 2009*, for example, the division helped improve the clarity, transparency and accountability of Ontario's courts-related legislation. Staff also worked diligently to implement changes to the civil and small claims court rules, including increases to the monetary limits of the small claims court and simplified procedure cases, which came into effect on January 1, 2010.

In December 2009, the Attorney General announced a plan to simplify and streamline the justice process for Ontario families. Through the Family Process Improvement Project, the Court Services Division is leading the ministry's response to this reform.

In the criminal justice system, the Court Services Division continues to be a valued partner in implementing initiatives developed through Justice on Target, a program aimed at creating a faster, more effective criminal justice system in Ontario.

The ministry is also committed to providing an accessible justice system in every court location. Over the past year, the division demonstrated leadership in service to court users with disabilities by identifying, preventing and removing barriers to accessibility in the courts. Thanks to the efforts of Court Services Division staff, all courthouses in Ontario, including fly-in and satellite courts, now have accessibility coordinators to assist with the provision of accessible court services.

The division's continued dedication to excellence in serving the people of Ontario and to working collaboratively with the judiciary and all partners in the administration of justice is greatly appreciated. Congratulations to the division on a successful year; I look forward to continuing to work with all of its staff as we begin another busy and productive year.

Murray Segal
Deputy Attorney General

# Foreword *by the* Assistant Deputy Attorney General

I am pleased to present the Court Services Division Annual Report for the fiscal year April 1, 2009 to March 31, 2010. While the year was challenging for all of us due to the difficult economic climate, the division continued to work hard to support accessible, fair, timely and effective justice services, as the activities on the following pages attest.

The 2009-10 fiscal year saw significant reforms to the civil court process. These include raising the monetary limit of the small claims court from $10,000 to $25,000 and raising the monetary limit for simplified procedure cases from $50,000 to $100,000, both of which came into effect on January 1, 2010. To notify the public of these and other changes, the division developed new civil and small claims court brochures and flowcharts, and updated fact sheets and guides.

The division was proud to continue its critical support of the Justice on Target strategy to reduce delays in Ontario criminal courts. Our court managers and staff in the current Justice on Target action sites have been actively engaged in local discussions focused on identifying improved practices.

To strengthen the family justice system, the government proclaimed changes to family law restraining orders in October 2009 and to the custody and access provisions of the *Children's Law Reform Act* in March 2010. The Court Services Division worked in partnership with other divisions and ministries on the regulations, rules, forms, policies and procedures essential for these changes.

The division also continues to implement the *Good Government Act, 2009*, which came into force in December 2009 and includes amendments to the *Courts of Justice Act*, *Provincial Offences Act*, *Justices of the Peace Act* and *Juries Act*.

Working toward a shared goal of an accessible justice system, the division consulted regularly with the Ontario Courts Accessibility Committee and established policies and procedures for customer service to people with disabilities. Accessibility coordinators are now in place in all courts across the province, which is critical to ensuring the ministry's compliance with the Accessibility Standards for Customer Service, human rights legislation and the division's commitment to quality service to everyone.

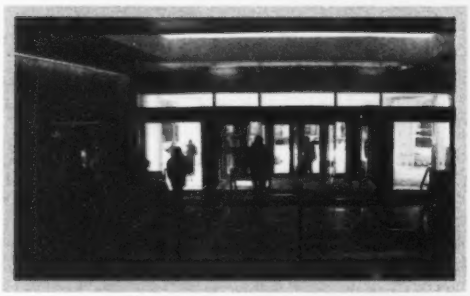
Continuing our journey to modernize the court system, in November 2009 the Court Services Division received approval to proceed with the development of a Court Information Management System. Once completed, this system will consolidate information in the three existing applications used by the trial courts, modernize technological support for court operations and enhance electronic court services for the public.

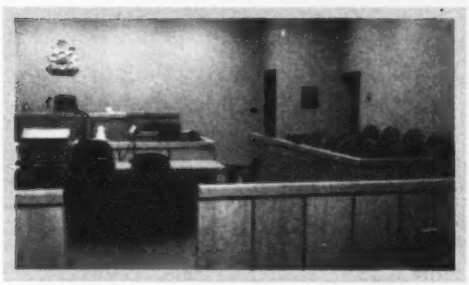
In January 2010, the division publicized its five service standards, which articulate service expectations for clients. These public service standards have been posted in every courthouse in Ontario.

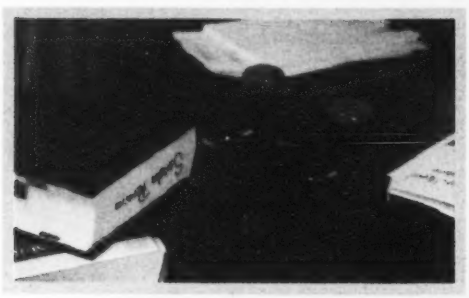
Indeed, this has been a year of continual improvement and I extend my thanks to the division's excellent management team and staff for their dedication and ongoing commitment to delivering quality justice services. I look forward to continuing to work with ministry staff, the judiciary and all of our justice partners in the coming year as we proceed with the many initiatives underway.

Ann Merritt
Assistant Deputy Attorney General
Court Services Division

# Chapter 1
# Introduction to the Court Services Division







From top to bottom: Court Services Division staff member, lobby at the Ottawa courthouse, courtroom at the Lindsay courthouse, counter at the Court of Appeal for Ontario

## Mission

The Ministry of the Attorney General is responsible for administering justice in Ontario. Within the ministry, the Court Services Division is responsible for the administration of the courts.

The division's mission is to provide a modern and professional court service that supports accessible, fair, timely and effective justice services.

### Goals

The *Courts of Justice Act* sets out important goals for the administration of the courts. Section 71 of the act states:

The administration of the courts shall be carried on so as to,

(a) maintain the independence of the judiciary as a separate branch of government:

(b) recognize the respective roles and responsibilities of the Attorney General and the judiciary in the administration of justice:

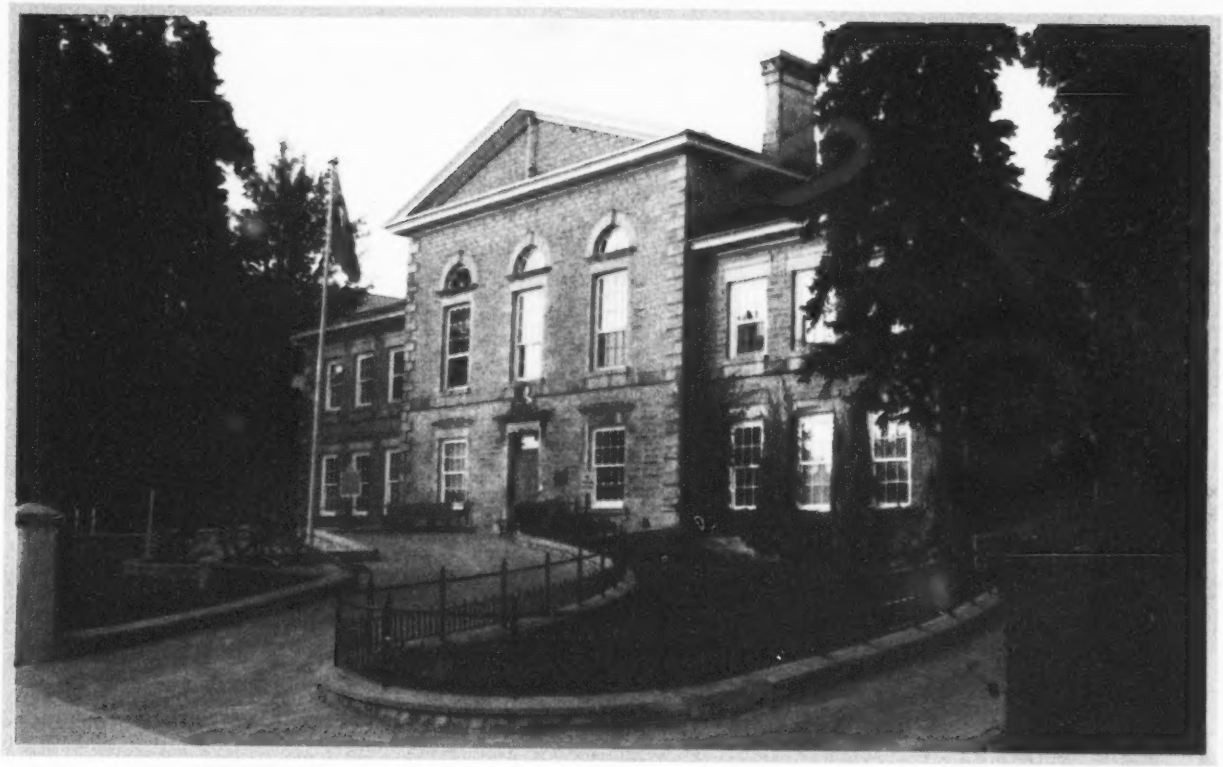
(c) encourage public access to the courts and public confidence in the administration of justice:

(d) further the provision of high quality services to the public; and

(e) promote the efficient use of public resources.

The division is committed to furthering these goals and has a legislative obligation to provide information in its annual report on the progress made each year in meeting them.

In this regard, the division has an evolving five-year plan, as set out in Appendix A, that identifies the legislated goals and related business goals and initiatives.



Perth courthouse

## Core Services

### Court Office Services

Court Services Division personnel provide court office services across the province, including scheduling court cases at the direction of the judiciary, providing information and counter services to the public, and maintaining court records and files.

### Judicial and Courtroom Support

The division provides administrative support to all judges of the Court of Appeal for Ontario and the Superior Court of Justice, and to all judges and justices of the peace of the Ontario Court of Justice. It also manages the jury system and provides courtroom support through court clerk and registrars, court reporters, court monitors, court services officers and interpreters.

### Enforcement Services

The division administers the filing of garnishments and writs of execution, the collection and distribution of enforcement proceeds to creditors, and the enforcement of civil orders, including evictions, injunctions and writs of delivery.

### Mediation Programs

Mandatory civil mediation is part of the civil court process in Ottawa, Toronto and Windsor.

Family mediation services are provided by external service providers at the 17 Family Court branch of the Superior Court of Justice locations[1]. Court Services Division manages the contracts for the delivery of mediation services in these courts. Staff mediators provide services in the Ontario Court of Justice family locations in Toronto.

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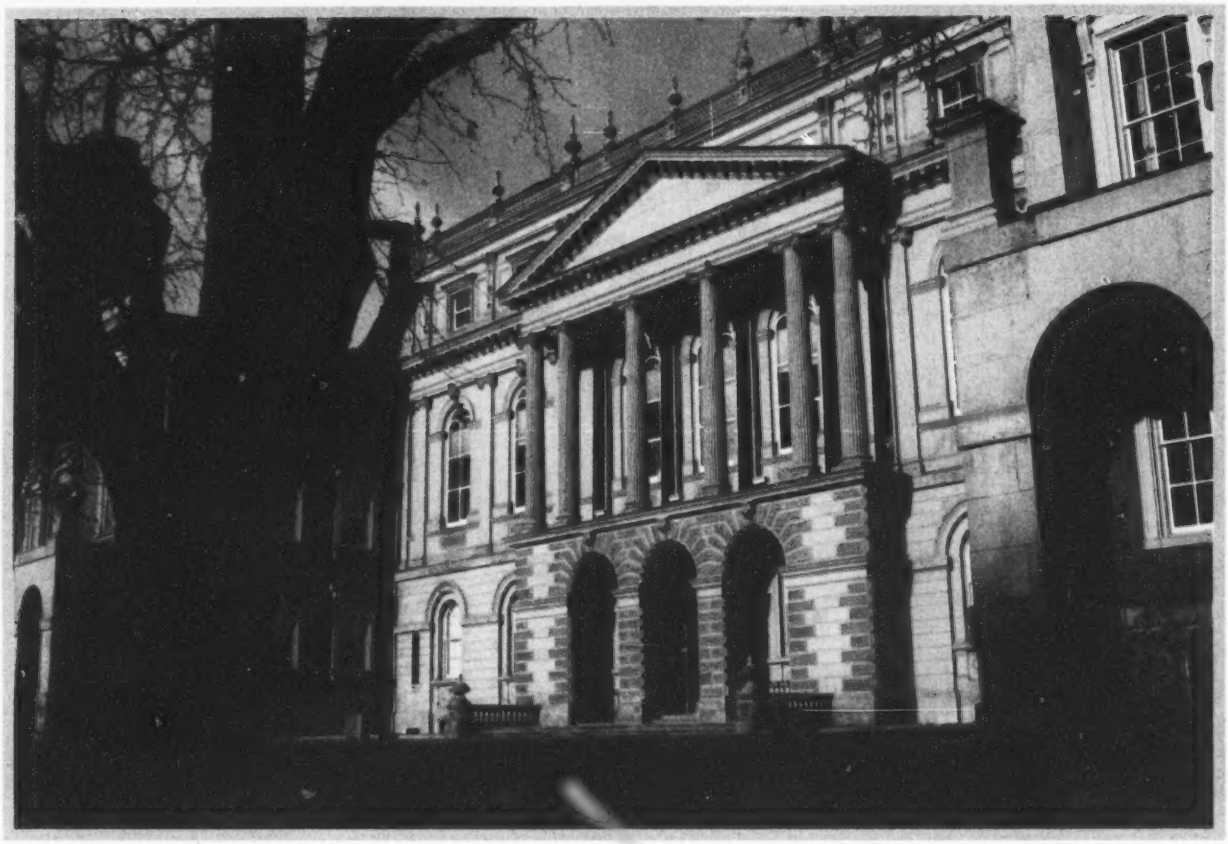
1 Barrie, Bracebridge, Brockville, Cobourg, Cornwall, Durham, Hamilton, Kingston, L'Orignal, Lindsay, London, Napanee, Newmarket, Ottawa, Perth, Peterborough and St. Catharines



Osgoode Hall, Toronto

## Opening of the Courts

On September 14, 2009, the Chief Justice of Ontario, Warren K. Winkler, presided with Chief Justice Heather Forster Smith of the Superior Court of Justice and Chief Justice Annemarie E. Bonkalo of the Ontario Court of Justice at the province's opening of the courts ceremony in Toronto. The chief justices were joined by Attorney General Chris Bentley.

The Attorney General observed: "Our system of justice is the foundation of the society we serve... Strengthening the foundation and supporting excellence means ensuring that justice serves Ontarians in the way they need it: fast, effective and affordable."

Chief Justice Winkler commented: "It is a time to ask ourselves whether we are furthering our most important goal, to ensure that Ontarians have a fair and open justice system. If the answer is anything other than yes, quite simply, we are failing in our collective obligation to maintain a free and democratic society."

Chief Justice Smith stated: "One of the most important and most debated principles underlying our justice system in Canada today is access to justice... In the context of public accountability for the performance of the justice system, most agree that meaningful access to justice must be access that is timely, effective and affordable for everyone."

Chief Justice Bonkalo noted: "Efficient and effective justice is a highly complex creation. I think all of us have learned much in the past decade or two, as collectively we struggle with workload and backlog in an increasingly complex legal landscape. I am encouraged by signs of strength and signs of our progress."

## Role of the Assistant Deputy Attorney General, Court Services Division

The assistant deputy attorney general of the Court Services Division oversees the administration of Ontario's courts and is responsible for legislative, regulatory and operational policy and program development related to improving the court system.

## Regional Structure

For the purpose of providing court services, the division is organized into seven administrative regions.

Each region is responsible for:

- delivering local criminal, civil, small claims and family court services
- maintaining records, files, exhibits and databases
- providing judicial support services, including courtroom and administrative support
- managing juries
- enforcing court orders
- managing fines, fees and trust funds
- managing regional stakeholder communications
- implementing divisional initiatives

## Regional Directors

Each region is managed by a director of court operations who reports to the assistant deputy attorney general of the Court Services Division.

"...supporting excellence means ensuring that justice serves Ontarians in the way they need it: fast, effective and affordable. The initiatives that we have been working together on over the past year will achieve those principles."

The Honourable Chris Bentley
Attorney General of Ontario

Top to bottom: Court Services Division counter staff, court room at the Dryden courthouse

## Central East Regional Profile

**Sarina Kashak**
Acting Director of
Court Operations
Central East Region

The Central East Region is located to the north and east of Toronto and is part of the Greater Toronto Area. The region serves the communities of York, Durham, Simcoe, Muskoka, Haliburton, Northumberland, Peterborough and the City of Kawartha Lakes.

Over the past decade, this region has experienced one of the highest growth rates in the country. In response, strategic capital planning studies are in progress for York Region and Simcoe County. These studies will consider the anticipated growth over the next 25 to 30 years, and forecast the court facilities required to accommodate relevant caseload increases.

The Newmarket courthouse was one of the first to be engaged in the ministry's Justice on Target strategy aimed at reducing criminal court delay. Justice participants including court services division staff continue to monitor the progress of new initiatives implemented.

Construction of the Durham Region courthouse was completed in November 2009 and occupancy commenced in early 2010. This new consolidated courthouse houses 33 courtrooms, three motion rooms, three conference/settlement rooms and related justice services.

The most technologically-advanced courthouse in Ontario, it also contains:

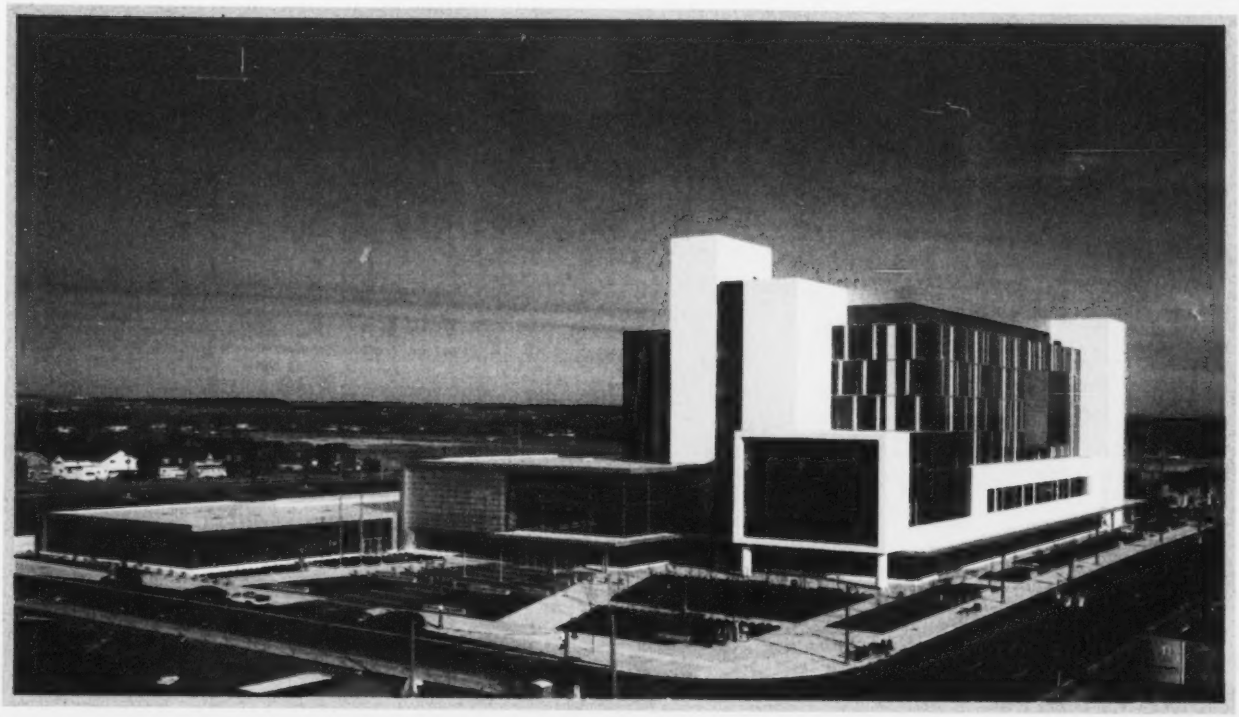
- six courtrooms outfitted for video remand conferencing and five additional courtrooms with video conferencing capabilities
- two remote video testimony rooms for vulnerable witnesses
- one jury room equipped for simultaneous translation
- three portable translation booths, which allow the proceedings to be translated into another language for people sitting in the public gallery

The first courthouse in Ontario constructed using the government's Alternative Financing and Procurement process, the building is the most energy efficient courthouse in Ontario and is the first courthouse to achieve Canada Green Building Council's Leadership in Energy and Environmental Design Silver certification.

### Central East Regional Statistics

Regional Centre: Newmarket
Population: 2,238,488
Area: 25,809 km²
Population Density: 86.7 persons/km²
Base Court Locations: 8
Satellite Court Locations: 10
Total Court Locations: 18

Population Statistics from Statistics Canada, 2006 Census



Durham Region courthouse

Facilities projects also continued at the Barrie courthouse in 2009-10: a multi-accused prisoner box was built for a complex high-profile murder case and two additional judicial chambers were constructed for new Superior Court appointments. Improvements were also made to the front entrance and perimeter security, and new directional signage, which will pilot standards for way-finding signage across the province, was installed.

Additionally, the final phase of renovations to the Peterborough courthouse was completed in 2009. The project included installing magnetometers, increasing waiting areas, and providing new workspaces for police officers, Crown attorneys, victim/witness workers and staff from local mental health associations.

In 2008-09, Newmarket, Barrie and Durham were identified as the initial sites for on-site legal aid application offices in support of the Attorney General's Justice on Target strategy. In 2009-10, legal aid application sites expanded to Lindsay and Cobourg. Accused persons may apply immediately for legal aid at these courthouses, helping those who qualify to retain counsel faster.

New uses of technology in the courtroom continued to place demands on the Central East regional systems team in 2009-10. Requests for tools and applications to manage large jury pools and provide remote testimony increased. Closed circuit TV was used on numerous occasions throughout the region to maximize the use of court facilities, and technological solutions to assist with unique and high-profile trials remained a high priority in 2009.

The Central East Region also continued to identify, develop and provide staff training opportunities in 2009-10. Training was delivered on accessible customer service, media inquiries, jury reform and pandemic planning. Additionally, in late 2009 and early 2010, staff received training to ensure the successful implementation of new small claims court rules, amendments to the *Rules of Civil Procedure* and changes arising from the *Family Statute Law Amendment Act, 2009*.

## Central West Regional Profile

**Joanne Spriet**
Director of
Court Operations
Central West Region

The Central West Region includes the western Greater Toronto Area and extends from Fort Erie in the east to Dufferin County in the north and Norfolk County in the southwest.

The region is the most populated of all seven Court Services Division regions and serves a diverse, multicultural population including Ontario's largest First Nations reserve, the Six Nations Reserve, and the New Credit Reserve.

In late 2007, the Town of Oakville advised the Ontario Realty Corporation that the ministry's lease of the facility located at 1225 Trafalgar Road would be renewed until November 30, 2009, after which the town would require the space occupied by Oakville court operations to accommodate municipal staff. The last day of court operations at the Oakville courthouse was November 27, 2009. Effective November 30, 2009, the Ontario Court of Justice in Oakville relocated to the Milton courthouse, and the Superior Court of Justice, Small Claims Court in Oakville relocated to the Burlington courthouse.

To accommodate the additional caseload, the Milton courthouse was renovated to construct two new courtrooms with an adjacent holding cell for in-custody accused, two additional judicial chambers and administrative storage space.

Two courthouses in the Central West Region received high accolades in 2009. The Building Owners and Managers Association named the Robert S.K. Welch Courthouse in St. Catharines building of the year in the Corporate Facility Category. The Brantford Superior Court location was also honoured with a Building Owners and Managers Association Building Environmental Standards certification for meeting all of the association's Go Green Best Practices in environmental management.

In June 2009, the Ontario Court of Justice in Brampton was designated as a Justice on Target action site. Local leadership teams, consisting of representatives of the judiciary and justice partners, were consulted to explore initiatives in support of Justice on Target's objectives of reducing delays in the criminal courts. Initiatives implemented at the Brampton action site include: establishing a satellite trial coordinator's office on the main floor of the courthouse to expedite scheduling; adding a supplementary Crown and duty counsel to support the Justice on Target

### Central West Regional Statistics

Regional Centre: Hamilton
Population: 2,817,988
Area: 10,654 km$^2$
Population Density: 264.5 persons/km$^2$
Base Court Locations: 11
Satellite Court Locations: 3
Total Court Locations: 14

Population Statistics from Statistics Canada, 2006 Census

strategy; and offering a criminal first appearance information session outlining next steps to out-of-custody accused appearing for the first time after their bail hearing.

In addition, the Justice on Target initiative to establish on-site legal aid offices was expanded to include the Robert S.K. Welch Courthouse in St. Catharines, the Brantford Ontario Court of Justice courthouse, and the Dufferin County courthouse in Orangeville.

Automated external defibrillators were installed at all court locations in the region and staff were trained on the operation of the equipment.

In 2009-10, Central West Region staff also received training on the division's media protocol, accessible customer service, jury reform, pandemic planning, new small claims court rules, amendments to the *Rules of Civil Procedure*, and the *Family Statute Law Amendment Act, 2009*.

In Brampton and Hamilton, management and staff also participated in diversity training to foster a positive workplace environment and to increase awareness of the needs of clients served.

St. Catharines (Robert S.K. Welch) courthouse

## East Regional Profile

**Viviane Carpentier**
Acting Director of
Court Operations
East Region

The East Region is geographically a triangle bordering the province of Quebec along the Ottawa River from Killaloe to L'Orignal, extending southwest along the St. Lawrence River and Lake Ontario to west of Trenton, and adjacent to Central Ontario east of Peterborough and Huntsville.

The region provides court services in 28 locations in 10 counties. Many of these court locations provide services in French and English, including the region's largest courthouse located in Ottawa.

To improve service delivery and meet the operational needs of the court, the region has benefited from a number of facility enhancements and has convened planning committees for new courthouses.

In early 2009, Belleville was chosen as the site for the new Quinte consolidated courthouse and planning continues in consultation with the judiciary and other justice partners. In addition, a planning committee for the Frontenac County (Kingston) consolidated court project completed the detailed facilities plan and program in March 2010.

The region's existing facilities were improved in 2009 in a number of locations. Staff at the Cornwall courthouse celebrated the completion of its renovation and expansion in July. In addition to landscaping and interior upgrades at the Ottawa courthouse, a second master's hearing room, additional justice of the peace offices, improvements to the Family Law Information Centre and enhancements for client access to the legal aid intake office were completed. Security equipment upgrades and the construction of the Pro Bono Law Ontario office at the Ottawa courthouse continues to progress, and the installation of a green living roof began in 2009.

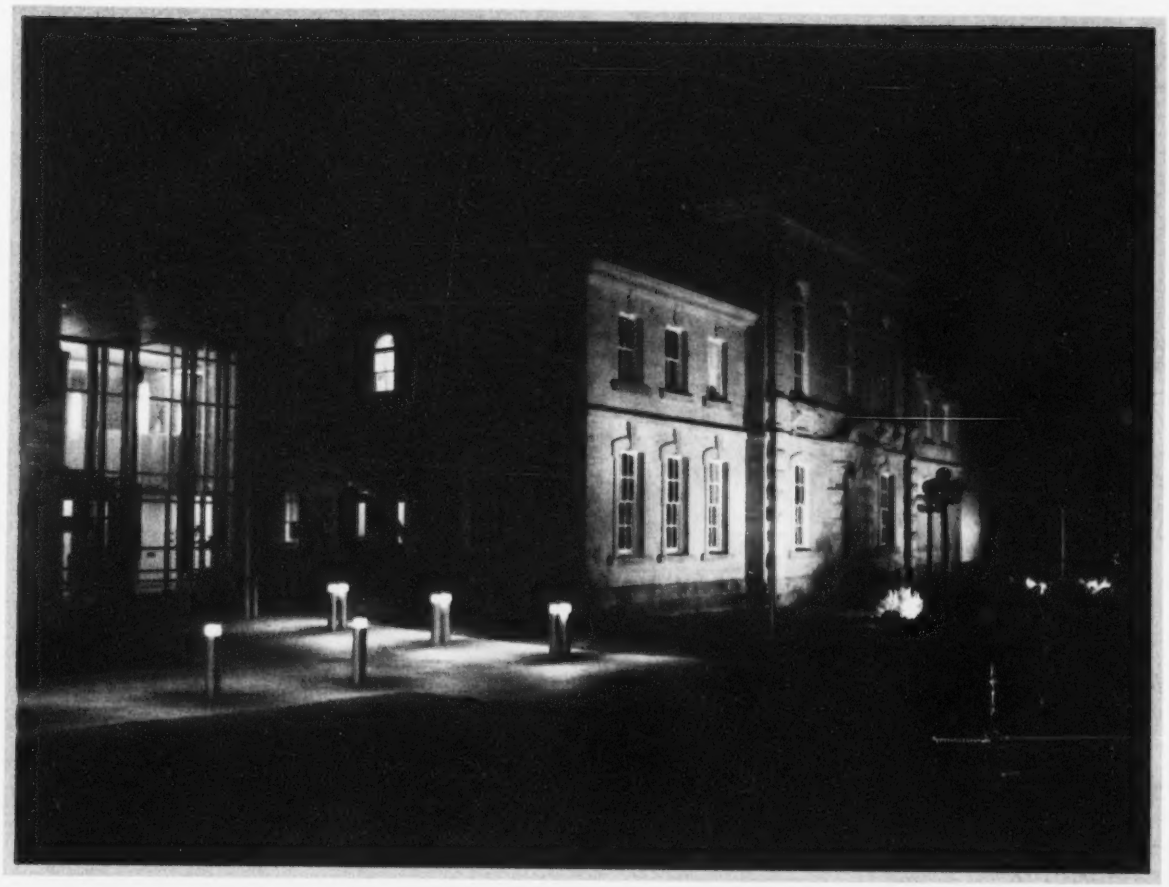
The Pembroke court location is the proud recipient of six building awards and in 2009 received the Building Owner and Managers Association Building of the Year Award in the historical category at the national level.

The Brockville courthouse promoted the vibrant culture of its community by hosting numerous

### East Regional Statistics

Regional Centre: Ottawa
Population: 1,603,625
Area: 35,296 km$^2$
Population Density: 45.4 persons/km$^2$
Base Court Locations: 18
Satellite Court Locations: 10
Total Court Locations: 28

Population Statistics from Statistics Canada, 2006 Census.



Pembroke courthouse

events in 2009-10, such as the Seniors Winter Games, the Writers Festival and Law Day. This historical court also participated in the Doors Open Ontario program welcoming over 200 visitors.

As part of the Justice on Target strategy, on-site legal aid application offices were established in an additional four court locations in the East Region: Brockville, L'Orignal, Pembroke and Perth. Justice on Target committees composed of members of the judiciary and justice partners were also established throughout the region.

The East Region continued to provide quality customer service and meet the division's business and operational goals, while supporting staff through learning and development. The region provides quality counter services and meets telephone and correspondence standards and French Language Services requirements.

Kingston court locations successfully implemented the delivery of French Language Services in all three of its sites as of May 1, 2009.

As part of the region's learning initiatives and quality assurance projects, reference materials for court staff, such as family and criminal process maps, were developed and updated to ensure that current and consistent information is provided to court users.

In late 2009 and early 2010, staff received training to ensure the successful implementation of new small claims court rules, amendments to the *Rules of Civil Procedure* and changes arising from the *Family Statute Law Amendment Act, 2009*. Staff also received training in 2009-10 on jury reform, pandemic planning, media relations and accessible customer service.

## Northeast Regional Profile

**Robert Gordon**
Acting Director of
Court Operations
Northeast Region

The Northeast Region spans the area from Mattawa in the east to Wawa in the west, and from Parry Sound in the south to Peawanuck on the coast of Hudson's Bay in the north. It includes major urban centres in Ontario's north, as well as smaller communities near James Bay.

Seventy per cent of the population for northern Ontario resides in the Northeast Region. There are significant Francophone and Aboriginal populations in the region and court services are regularly provided in French, Ojibway and Cree. Six court locations are on First Nations reserves and five in the region are remote and can only be reached by airplane.

In 2009-10, significant progress on several facilities projects across the region was achieved. A study identifying the facility requirements for a new Sudbury regional consolidated courthouse was completed and interim holding cells were erected at the existing Sudbury courthouse to alleviate overcrowding.

A study to identify how space could be optimized within the Administration of Justice Complex in Sault Ste. Marie was also completed, and renovations to the Parry Sound courthouse continued with completion targeted for fall 2010.

To facilitate accessible, fair, timely and effective justice services within the region, a number of activities were undertaken at various court sites.

In 2009, Sudbury and Espanola were designated as Justice on Target action sites in the Northeast and a regional committee was formed to provide guidance to local leadership teams implementing new initiatives at courts across the Northeast Region.

On-site legal aid application offices were established throughout the Northeast, including in North Bay and Parry Sound, to allow accused persons to apply immediately for legal aid. As a result, those who qualify are able to retain counsel more quickly.

To increase awareness of the jury system in Ontario, the Union of Ontario Indians and the Ministry of the Attorney General met in November 2009. Held at Whitefish First Nation Counsel Chambers, the meeting was attended by the Chief of the Whitefish First Nation, elders

### Northeast Regional Statistics

Regional Centre: Sudbury

Population: 551,470

Area: 366,192 km$^2$

Population Density: 1.5 persons/km$^2$

Base Court Locations: 10

Satellite Court Locations: 25

Total Court Locations: 35

Population Statistics from Statistics Canada, 2006 Census. Because the Northeast Region crosses census districts, the following assumptions were used to calculate the regional statistics. The population includes all complete census districts plus the populations of Peawanuck, Attawapiskat and Kashechewan. Population data is not available for Attawapiskat in the 2006 census due to incompletely enumerated Aboriginal reserves. The geographic area includes all complete census districts, plus 86 per cent of the Cochrane district and 27 per cent of the Kenora district.

Gore Bay courthouse

from the community and interested citizens. Representatives from the Legal Branch of the Union of Ontario Indians and representatives from the Court Services Division provided information and answered questions concerning the jury process.

As a part of the ministry's pandemic planning efforts, a pandemic exercise for court-based operations was conducted in Sudbury. The exercise offered participants an opportunity to evaluate their influenza pandemic plan/readiness.

Additionally, in 2009-10 staff in the Northeast region receiving training on media inquiries, jury reform, accessible customer service, new small claims court rules, amendments to the *Rules of Civil Procedure*, and the *Family Statute Law Amendment Act, 2009*.

## Northwest Regional Profile

**Robert Gordon**
Director of
Court Operations
Northwest Region

The Northwest Region extends from the Minnesota border in the south to Fort Severn in the north, and from the Manitoba border in the west to the White River in the east. The vast geography, remote locations and winter travel conditions present many program delivery challenges.

The Northwest Region includes 37 satellite court locations, 23 of which are in Aboriginal communities that are only accessible by air transportation. Court staff, members of the judiciary and members of the legal profession travel extensively within these remote areas to provide community-centred services.

In partnership with the judiciary, the Court Services Division worked in collaboration with the ministry's Facilities Management Branch to develop plans to improve court facilities in the Northwest Region.

In February 2009, the site of the Thunder Bay consolidated courthouse was officially announced. Located in the downtown core, the new building will improve access to justice by increasing the number of courtrooms and providing better security and enhanced access for persons with disabilities.

The courthouse will also include, for the first time in the province, an Aboriginal Conference Settlement Room, which was initiated as a result of collaborations with First Nations communities. Draft design consultation and environmental remediation of the site will be completed in 2010 and construction is expected to commence in 2011.

To support accessible, fair, timely and effective justice services within the region, an on-site legal aid applications office was established in Thunder Bay in November 2008 as part of the Justice on Target strategy aimed at reducing criminal court delays. In 2009, on-site legal aid applications offices were implemented in Kenora, Fort Frances and Dryden. Accused persons may now apply immediately for legal aid on site and, as a result, those who qualify are able to retain counsel more quickly.

In 2009, Dryden and Kenora were designated as Justice on Target action sites in the Northwest and a regional committee was formed to provide guidance to local leadership teams implementing new initiatives.

### Northwest Regional Statistics

Regional Centre: Thunder Bay

Population: 234,820

Area: 436,204 km$^2$

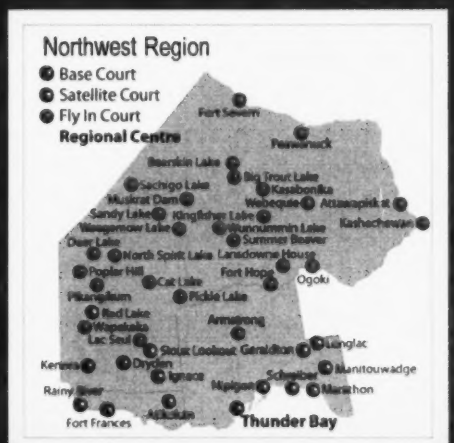
Population Density: 0.5 persons/km$^2$

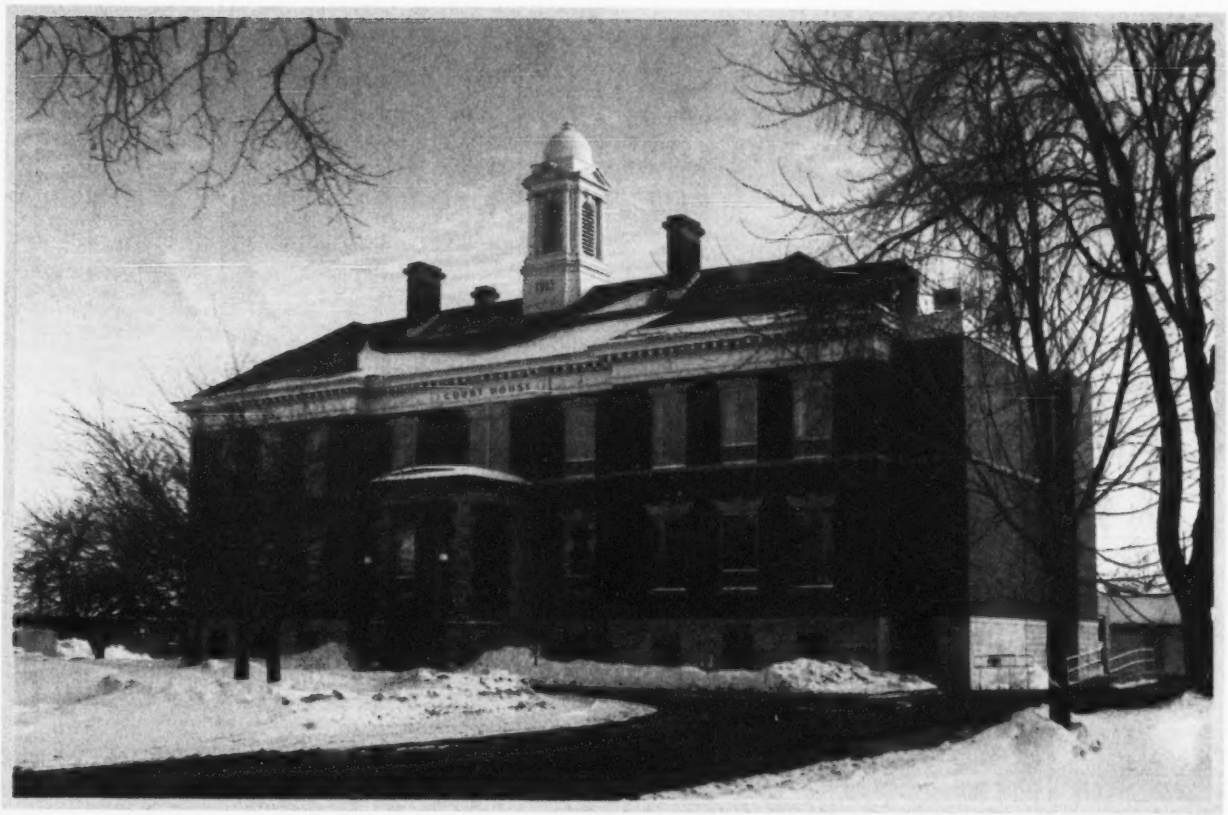
Base Court Locations: 5

Satellite Court Locations: 37

Total Court Locations: 42

Population Statistics from Statistics Canada, 2006 Census. Because the Northwest Region crosses census districts, the following assumptions were used to calculate the regional statistics. The population includes the districts of Thunder Bay, Rainy River and Kenora, minus Peawanuck, Attawapiskat and Kashechewan. Population data is not available for Attawapiskat in the 2006 census due to incompletely enumerated Aboriginal reserves. The geographic area includes Thunder Bay and Rainy River, plus 14 per cent of the Cochrane district and 73 per cent of the Kenora district.





Fort Frances courthouse

With the Northwest's unique geographic challenges, video conferencing continues to increase access to justice across the region. In 2009-10, the region led the way in discovering cutting-edge uses for technology to increase access to justice not only in the north but across the province.

The Northwest Region has benefited enormously from its partnership with First Nations communities and organizations in the delivery of court services. The Northwest continues to work toward reflecting the diversity of the region in its workforce and in service delivery. There are significant Aboriginal populations in the region and court services are regularly provided in Ojibway and Oji-Cree.

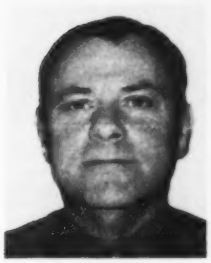
In 2009, a project to engage First Nations people in the recruitment process by using innovative methods of outreach was piloted in the Northwest. The project was a success. Three candidates secured full-time employment as a result of their experiences and the region will continue the strategy in the future.

The region also continues to provide interpretation in a number of community-specific local dialects as a result of the recruitment, training and mentoring of First Nation interpreters.

The Northwest region has taken full advantage of e-learning using video, Microsoft's Live Meeting, and learning modules to enhance its ability to deliver training in an efficient cost-effective manner, as part of the region's commitment to support a trained professional workforce.

In 2009-10, staff participated in training on accessible customer service, media inquiries, jury reform, pandemic planning, accessible customer service, new small claims court rules, amendments to the *Rules of Civil Procedure* and changes arising from the *Family Statute Law Amendment Act, 2009*.

## Toronto Regional Profile



**Lou Bartucci**
Acting Director of
Court Operations
Toronto Region

The Toronto Region serves the City of Toronto. With a population of over 2.5 million, the region has the highest population density of all Court Services Division regions. The region is ethnically diverse with one in four immigrants to Canada settling in Toronto.

The Toronto Region includes many high-volume courts and key justice system participants, including the Court of Appeal for Ontario; the Offices of the Chief Justices for the Court of Appeal, the Superior Court of Justice and the Ontario Court of Justice; the Provincial Legislature; the offices of the Law Society of Upper Canada; and many of the province's largest law firms. The region also houses Ontario's first electronic courtroom for commercial and other non-jury civil matters.

In April 2009, the Attorney General announced the site of a new courthouse to be built in the Toronto's west end. The Toronto West courthouse will house 22 courtrooms, two of which will be equipped to hear complex trials with multiple defendants and extra security. The courthouse will also be a "green" building, designed to meet Leadership in Energy and Environmental Design silver standards. Toronto Region is currently working with the judiciary, the ministry's Facilities Management Branch, Infrastructure Ontario and other justice partners to finalize plans for the building.

At the Court of Appeal for Ontario, a project was completed to accommodate new staff members and modernize the operations at Osgoode Hall. To maximize space, the Records Office was restructured and high-density filing systems were installed. To enhance service quality and improve wait times, a designated area was established in the Records Office for court orders to be dropped off and picked up.

Facilities enhancements were also made at the small claims court at 47 Sheppard Avenue with the construction of three additional settlement conference rooms and a deputy judge's boardroom in March 2009.

At the Old City Hall court location, construction to divide one large courtroom into two separate courtrooms and to reconfigure a bail courtroom to assist in the efficiency of that court was completed in April 2009.

### Toronto Regional Statistics

Regional Centre: 700 Bay Street
Population: 2,503,281
Area: 630 km$^2$
Population Density: 3,973.5 persons/km$^2$
Base Court Locations: 11
Satellite Court Locations: 0
Total Court Locations: 11

Population Statistics from Statistics Canada, 2006 Census

Toronto (311 Jarvis St.) courthouse

In August 2009, a safety upgrade project commenced at the 311 Jarvis Street courthouse. The project consists of replacing and upgrading the heating and ventilation system, replacing the fire alarm system and installing a new sprinkler system. The public elevator at this location was also upgraded in March 2010.

In 2009, the criminal court at 1000 Finch Avenue West was one of the first to be engaged in the ministry's Justice on Target strategy aimed at reducing criminal court delay. Justice participants, including Court Services Division staff, implemented new initiatives and continue to monitor their progress. The strategy has since been launched at four other locations in the Toronto Region: Old City Hall, College Park, 2201 Finch Avenue West and 1911 Eglinton Avenue East. All locations are well underway in formulating and implementing the recommendations approved by each location's local leadership team.

On January 1, 2010, the Court of Appeal for Ontario modernized the procedure for releasing copies of reasons for judgment to counsel, litigants and the judiciary by emailing PDF versions for those counsel and litigants who have provided an email address.

In response to the Civil Justice Reform initiative to improve the civil justice system, civil rule changes came into effect on January 1, 2010. Along with implementing the new simplified procedures rules, management and staff at the Superior Court of Justice, civil worked closely with the judiciary to develop a local practice direction and best practices aimed at improving the process for motions and applications.

In addition to training on changes to the civil and small claims courts, in 2009-10, staff in the Toronto Region participated in courses on the *Family Statute Law Amendment Act, 2009*, media relations, pandemic planning, jury reform and accessible customer service. Staff in the criminal and family courts also participated in Justice on Target awareness training.

## West Regional Profile

**Paul Langlois**
Director of
Court Operations
West Region

The West Region crosses three Superior Court judicial regions and includes both large urban and rural farming communities.

Geographically, the West Region spans approximately 33,000 kilometres from Owen Sound down along the shores of Lake Huron to Windsor, then back up the shores of Lake Erie to St. Thomas before heading back to Owen Sound via Kitchener and Guelph. The region also contains two major border crossings between Canada and the United States in Sarnia and Windsor.

The region is served by 18 base courts in 13 communities providing full justice support services for criminal, civil, family and small claims court cases. In addition, six satellite court locations offer specific justice services. The London-based regional office houses Ontario's Provincial Jury Centre, which manages the provision of information to support the selection of jury panels across the province.

In 2009, the London courthouse completed two phases of a four-phase renovation. The third phase, which began in September 2009, consists of moving and consolidating the offices of the regional senior justice and regional senior justice of the peace for the Ontario Court of Justice, installing a new four-stop judicial elevator, and relocating probation and parole offices offsite. London continues to be the designated Weekend and Statutory Holiday Court location for the region.

The London courthouse was one of the first sites engaged in the ministry's Justice on Target strategy aimed at reducing criminal court delays and continues to monitor its progress. In 2009, the Kitchener and Windsor courts were also selected as Justice on Target action sites.

In Windsor, a major capital upgrade to enhance front door court security was completed at both courthouses for the Superior Court of Justice and the Ontario Court of Justice. Windsor is one of a select number of jurisdictions in the province to participate in the Ontario Public Service Learn and Work Program and the Summer Transition Program, both of which provide co-op placements for high school students.

Progress continues in 2010 on the Waterloo Region consolidated courthouse project. In January 2010, Integrated Team Solutions was announced as the preferred proponent to design, build, finance, and maintain the courthouse.

### West Regional Statistics

Regional Centre: London
Population: 2,210,610
Area: 32,789 km²
Population Density: 67.4 persons/km²
Base Court Locations: 18
Satellite Court Locations: 6
Total Court Locations: 24

Population Statistics from Statistics Canada, 2006 Census

Windsor (200 Chatham Street East) courthouse

Construction commenced in early 2010 at the site in downtown Kitchener.

In October 2009, the province announced the site for a new St. Thomas courthouse. The facility will incorporate features of the existing heritage courthouse built in 1853, currently used as the Superior Court of Justice, and consolidate the city's two courthouses into one.

In keeping with the government's commitment, the West Region continues to maintain automated external defibrillators at ten sites across the region and ensure that the mandatory number of personnel are trained and certified to respond in emergency situations.

Learning and development activities in the region in 2009-10 included: Stepping into Leadership, a succession management initiative; and, Neighbours, Friends, and Families, a public education campaign to raise awareness of the signs of women abuse. Other training in 2009-10 included courses on: software, resume writing and interview skills, accessible customer service, media inquiries, jury reform, pandemic planning, new small claims court rules, amendments to the *Rules of Civil Procedure*, and the *Family Statute Law Amendment Act, 2009*.

## Corporate Directors

Corporate directors manage each of the division's five branches: the Civil Policy and Programs Branch, the Corporate Planning Branch, the Criminal/*Provincial Offences Act* Policy and Programs Branch, the Divisional Support Branch, and the Family Policy and Programs Branch. The Court Business Solutions Branch supports technology in the division. Each director reports to the assistant deputy attorney general.

## Corporate Support

**Susan Charendoff**
Director of
Civil Policy and
Programs Branch

**The Civil Policy and Programs Branch** is responsible for:

- developing, implementing and managing legislative, regulatory and administrative initiatives with respect to the civil justice system
- providing legal, operational, policy and program support to civil court and enforcement office staff
- providing legal, operational and policy support and advice to senior management on civil court and enforcement issues
- participating on the Civil Rules Committee
- developing, implementing and managing civil justice reform strategies to reduce cost and delay in the civil justice system

**Lynn Norris**
Director of
Corporate Planning
Branch

**The Corporate Planning Branch** is responsible for:

- developing operational policy and providing program support to court operations
- co-leading the implementation of accessibility for people with disabilities for the ministry
- managing special projects

**Diana Hunt**
Director of
Criminal / *Provincial Offences Act*
Policy and Programs
Branch

**The Criminal/*Provincial Offences Act* Policy and Programs Branch** is responsible for:

- developing, implementing and managing legislative, regulatory and administrative initiatives affecting the courts in the criminal practice area and the courts that hear *Provincial Offences Act* matters
- providing policy and program support to criminal court staff
- providing support to initiatives from the ministry's Criminal Law Division
- overseeing, providing policy and operational support to, and acting as a liaison with municipal partners on *Provincial Offences Act* matters
- providing legal support and advice to senior management on criminal, *Provincial Offences Act* and cross-practice area issues
- supporting judicial and legal appointments and judicial remuneration
- providing judicial library services
- providing management information, including court activity statistics
- providing research services

**The Divisional Support Branch** is responsible for:

- leading financial and workforce planning
- providing human resources and labour relations implementation support
- leading strategic planning and implementation
- supporting facilities and emergency management planning
- coordinating public communications
- producing and publishing the annual report

**Beverly Leonard**
Acting Director of Divisional Support Branch

**The Family Policy and Programs Branch** is responsible for:

- developing, implementing and managing legislative, regulatory and administrative initiatives with respect to the family justice system
- providing policy and program support to family court staff
- providing legal and facilities support and advice to senior management on family court issues
- developing, implementing and managing family justice process reform strategies to reduce cost and delay in the family justice system
- managing family mediation and information services in the Family Court branch of the Superior Court of Justice
- participating on Federal/Provincial/Territorial Family Law Committees and the Family Rules Committee

**Anne Marie Predko**
Director of Family Policy and Programs Branch

**The Court Business Solutions Branch** is responsible for:

- developing and implementing the information technology components of the Court Services Division multi-year plan
- planning, developing, implementing and managing large scale, complex information management and business transformation initiatives
- planning, developing and implementing information technology systems and accompanying support models to enable the ministry's mandate of providing a modernized court system
- acting as liaison with the division's branches, Justice Technology Services Division and Infrastructure Technology Services while providing leadership in the development and delivery of progressive information technology services
- consulting, as appropriate, with the Judicial Information Technology Office and the judiciary to ensure the collaborative planning and management of initiatives affecting the judicial computing environment and the development of solutions
- overseeing and supporting the acquisition of the division's information technology hardware and software

**Chris Walpole**
Director of Court Business Solutions Branch

# Chapter 2
# Introduction to Ontario's Courts

Ontario's *Courts of Justice Act* provides the legislative framework for the province's court structure. The act establishes the jurisdiction of each of the province's three courts: the Court of Appeal for Ontario, the Superior Court of Justice, and the Ontario Court of Justice.

## The Court of Appeal for Ontario

The Court of Appeal for Ontario is the highest court in the province. The Court of Appeal for Ontario hears:

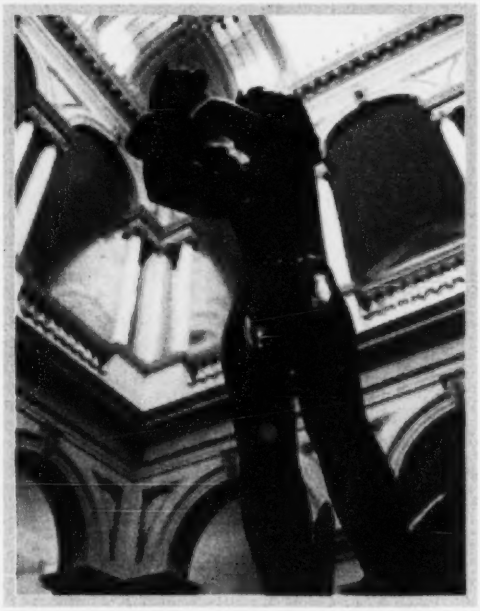
- criminal appeals of indictable offences and summary conviction matters
- civil appeals of final decisions of the Superior Court of Justice
- family law appeals
- *Provincial Offences Act* matters
- appeals involving young persons
- appeals of decisions of the Divisional Court
- appeals from a certificate of assessment of costs issued in a proceeding in the Court of Appeal for Ontario, on an issue regarding an objection that was served under the rules of the court
- inmate appeals (heard on alternate months in Kingston and heard monthly in Toronto)
- single judge and panel motions

The Court of Appeal for Ontario sits in Toronto at Osgoode Hall and is composed of a chief justice of Ontario, Warren K. Winkler; an associate chief justice of Ontario, Dennis O'Connor; 20 other full-time judges; and two supernumerary judges. Appeals are heard by a panel of three or five judges. Decisions from the Court of Appeal may be further appealed to the Supreme Court of Canada.

"The people of Ontario can be proud of our justice system. Our independent and highly qualified judiciary confidently delivers fair, transparent and impartial justice. We are also blessed with a vibrant bar and expert court administration. Yet, there remain many within our communities that feel the justice system remains out of reach and untimely.

It is only through our vigilance and commitment to meaningful access to justice services in family, civil and criminal law matters that we can be confident that our legal system will remain the strong pillar it must be to support our free and democratic society."

**The Honourable Warren K. Winkler**
Chief Justice of Ontario



Mother and Child by Cleeve Horne in the rotonda of Osgoode Hall Toronto

## The Superior Court of Justice

The Superior Court of Justice hears:

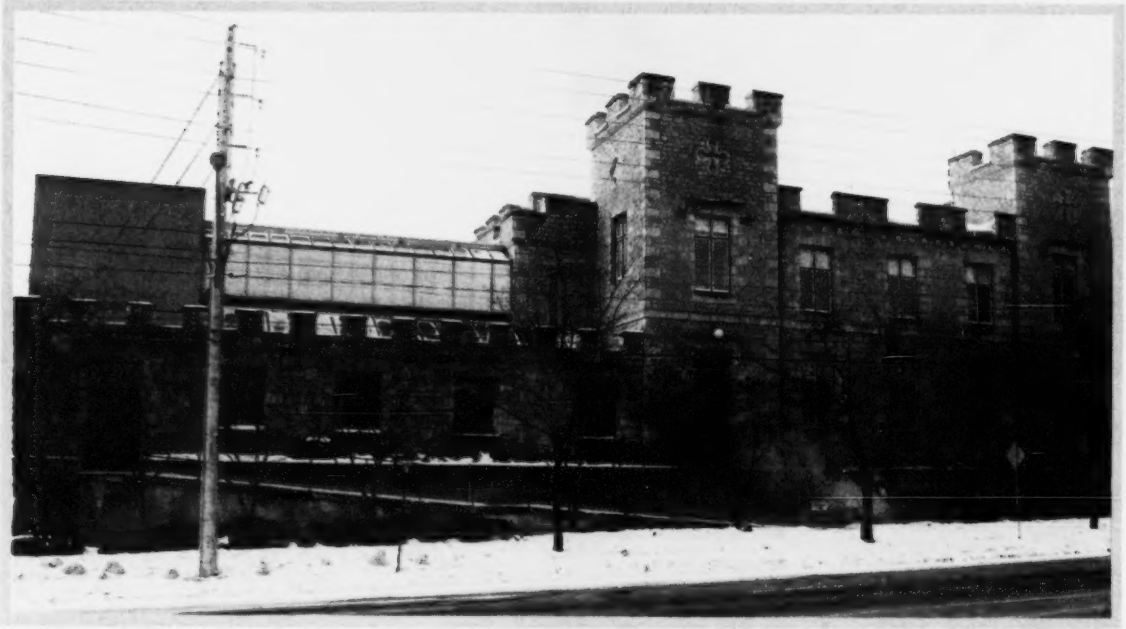
- criminal prosecutions of indictable offences
- some criminal prosecutions involving young persons
- summary conviction appeals from the Ontario Court of Justice
- bail reviews
- all civil proceedings (civil claims under $25,000 are dealt with in small claims court, a branch of the Superior Court)
- family law disputes involving divorce or property claims, child and spousal support, and custody and access claims (where the Family Court branch of the Superior Court of Justice exists, the Superior Court hears all family cases, including child protection and adoption matters)

"One of the most important and most debated principles underlying our justice system in Canada today is access to justice... most agree that meaningful access to justice must be access that is timely, effective and affordable for everyone.

Our principal partner in the administration of justice in Ontario is the Ministry of the Attorney General and, in particular, its Court Services Division... The collaborative efforts of all our justice partners comprise an enviable model for the delivery of meaningful access to justice."

**The Honourable Heather Forster Smith**
Chief Justice of the Superior Court of Justice

The Superior Court of Justice sits in 49 court locations in Ontario. The Court is led by Chief Justice Heather Forster Smith. Justice J. Douglas Cunningham is the associate chief justice. Subject to the authority of the chief justice, eight regional senior judges oversee scheduling and matters involving the judiciary. The senior judge of the Family Court branch of the Superior Court of Justice, Madam Justice Mary Jane Hatton, advises the chief justice on matters related to family justice throughout the province. Most of the judicial locations in Ontario also have a local administrative judge who oversees the judicial administrative issues at that specific location on behalf of the Court.



Guelph (74 Woolwich St.) courthouse

### Divisional Court

The Divisional Court is a branch of the Superior Court of Justice and is one of the busiest and most efficient appellate level courts in Canada. The Divisional Court is the primary forum for the judicial review of government action in Ontario and also has some civil appellate jurisdiction. For example, the Divisional Court hears appeals and reviews of decisions from several hundred governmental agencies, boards and commissions. The Divisional Court also hears some civil appeals under $50,000.

The Divisional Court sits in various locations with either one or three judges depending on the type of proceeding. The Court includes the chief justice of the Superior Court of Justice, the associate chief justice of the Superior Court of Justice and other judges appointed from the Superior Court of Justice.

### Family Court

In 17 municipalities across the province, the Family Court branch of the Superior Court of Justice provides a single court for all family matters, including divorce, division of property, child protection, adoption, child and spousal support, and child custody and access matters. Special services provided at Family Court branch locations include Family Law Information Centres, mediation services and parent information sessions.

Where the single Family Court does not exist, jurisdiction over family law matters is divided between the Superior Court of Justice and the Ontario Court of Justice.

### Small Claims Court

The small claims court is another branch of the Superior Court of Justice. The Court hears civil actions for claims up to $25,000. Frequently referred to as the "people's court," the small claims court offers streamlined procedures and affordable access to justice, and hears almost half of all the civil proceedings in the province. The small claims court is primarily presided over by senior lawyers appointed to serve as deputy judges. There are also a small number of permanently appointed small claims court judges.

Belleville (235 Pinnacle Street) courthouse

Sault Ste. Marie courthouse

## The Ontario Court of Justice

All criminal cases are commenced in the Ontario Court of Justice and over 95 per cent of these cases are completed in this Court. Ontario Court judges and justices of the peace sit in over 170 locations across the province.

Judges of the Court hear:

- criminal prosecutions of indictable and summary conviction offences
- most criminal prosecutions involving young persons
- *Provincial Offences Act* appeals from the decisions of justices of the peace
- child protection applications, family law disputes involving custody, access and support, and adoption applications in areas where the Family Court branch of the Superior Court of Justice does not exist

Justices of the peace hear:

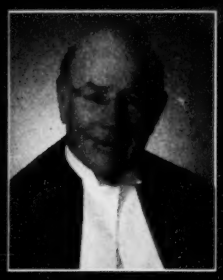
- bail hearings
- first appearance matters
- prosecutions of provincial offences

> "Cooperation amongst those working in the justice system is critical to its success. Working together with other participants in the justice community is the only way this enormous workload can be managed to ensure that justice is accessible in Ontario.
>
> While each of us individually, of course, must discharge our responsibilities independently and vigorously, we are not precluded from open mutual discussion and a willingness to work together on issues."
>
> The Honourable Annemarie E. Bonkalo
> Chief Justice of the Ontario Court of Justice

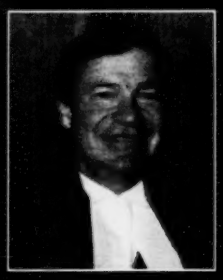
The Court is led by Chief Justice Annemarie E. Bonkalo. Associate Chief Justice Peter D. Griffiths and Associate Chief Justice/Coordinator of Justices the Peace John A. Payne provide support to the Chief Justice and have special delegated responsibilities as well as those set out by statute.

For the purposes of judicial administration of the Ontario Court of Justice, the province is divided into seven geographic regions, each of which has a regional senior judge and a regional senior justice of the peace. Across the province, local administrative judges and justices of the peace assist the regional senior judges and regional senior justices of the peace, respectively.

# The Judiciary 2009-10

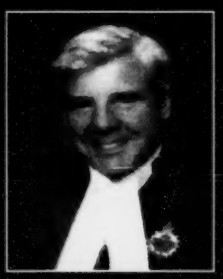


The Honourable
Warren K. Winkler
Chief Justice of Ontario



The Honourable
Dennis R. O'Connor
Associate Chief Justice
of Ontario

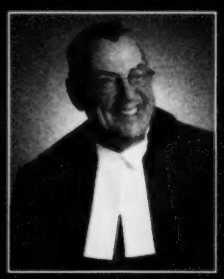
The Honourable
Heather Forster Smith
Chief Justice of the
Superior Court of Justice



The Honourable
J. Douglas Cunningham
Associate Chief Justice of the
Superior Court of Justice

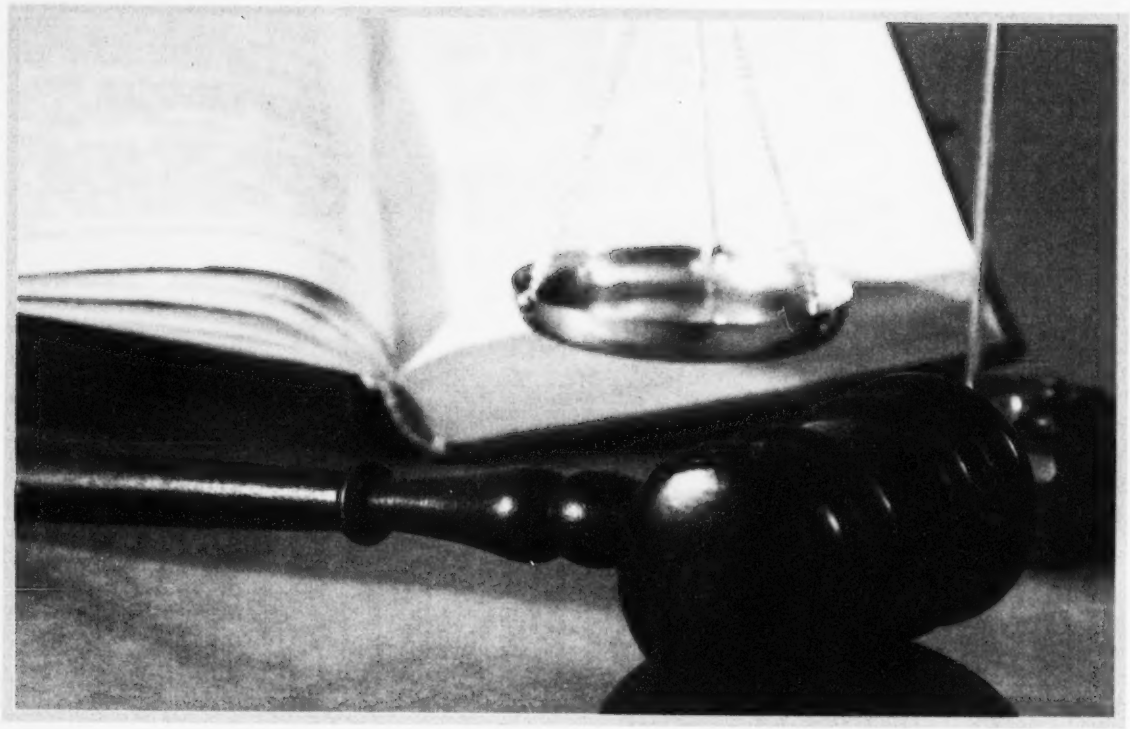
The Honourable
Mary J. Hatton
Senior Family Judge
Superior Court of Justice

The Honourable
Annemarie E. Bonkalo
Chief Justice of the
Ontario Court of Justice



The Honourable
Peter D. Griffiths
Associate Chief Justice of the
Ontario Court of Justice

The Honourable
John A. Payne
Associate Chief Justice of the Ontario
Court of Justice / Coordinator of Justices of
the Peace



## Judicial Complement (as of March 31, 2010)

| Court | Judicial Official | Complement |
|---|---|---|
| Court of Appeal for Ontario | Judges of the Court of Appeal for Ontario (Full-time) | 22 |
| | Judges of the Court of Appeal for Ontario (Supernumerary) | 2 |
| Superior Court of Justice | Judges of the Superior Court of Justice (Full-time) | 239 |
| | Judges of the Superior Court of Justice (Supernumerary) | 69 |
| | Judges of the Small Claims Court (Part-time) | 3 |
| | Deputy Judges of the Small Claims Court | 407 |
| | Traditional Masters (Part-time) | 2 |
| | Case Management Masters | 16 |
| Ontario Court of Justice | Judges of the Ontario Court of Justice (Full-time) | 284 |
| | Judges of the Ontario Court of Justice (Part-time) | 36 |
| | Justices of the Peace | 345 |
| | Justices of the Peace (Per Diem) | 48 |

# Chapter 3
# 2009-10 Court Activity

2009-10 court activity statistical data is extracted from automated case tracking systems in use in Ontario.

Criminal statistics for the Ontario Court of Justice are extracted from an operational system called ICON.

Statistical data for other courts are obtained from the new FRANK system. The system collects data and facilitates tracking activity for civil, family, small claims court, and criminal proceedings in the Superior Court of Justice.

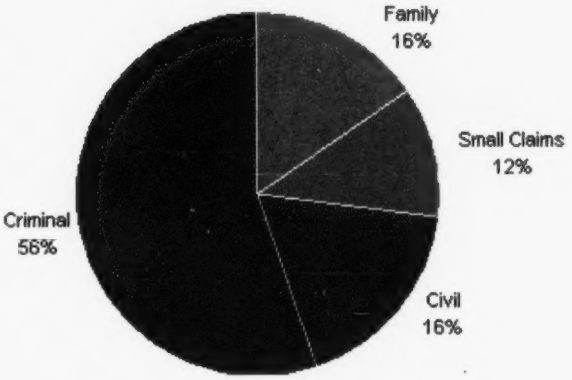
Province-wide data from the FRANK system became available April 1, 2005 and has replaced the data for civil, family, small claims court, and criminal proceedings in the Superior Court of Justice that were previously reported. Older court statistics derived from previous data are not comparable with data from the new system.

This chapter highlights some of the trends that the Court Services Division is currently tracking for all practice areas. More information and definitions are included in Appendix B.

## New Proceedings Received by Practice Area

In 2009-10, criminal matters comprised over half of all new proceedings, followed by civil and family matters, which accounted for 16 per cent each, and small claims court proceedings, which comprised 12 per cent.

**New Proceedings Received by Practice Area, 2009-10**



# The Criminal Courts
# Ontario Court of Justice

## Five Year Trends

### Charges Received, Disposed, and Pending

All criminal charges are initially filed in the Ontario Court of Justice. Some of those charges proceed to the Superior Court of Justice by way of indictment.

In 2009-10, the Ontario Court of Justice received over 600,000 criminal charges. Adult Criminal Code of Canada charges comprised 78 per cent of total charges received, while adult federally prosecuted charges comprised nine per cent and youth charges totalled 13 per cent.

Over the past five fiscal years, the number of charges received increased by five per cent. Adult Criminal Code of Canada charges increased by six per cent, while youth charges decreased by six per cent.

The Court disposed of nine per cent more charges last year than it did in 2005-06, with adult Criminal Code of Canada and federally prosecuted charges accounting for most of the increase (11 per cent and 14 per cent, respectively).

The number of charges pending has increased by 6.5 per cent. Over the past five years, the number of charges pending for adult Criminal Code of Canada and federally prosecuted charges increased by eight per cent and nine per cent, respectively.

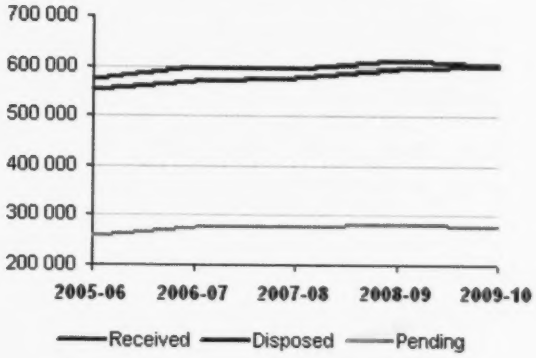
### Events[1]

An event is a court appearance. Over the past five years, events heard in the Ontario Court of Justice increased by five per cent. However, in 2009-10, for the first time in the five year period, the number of events heard decreased.

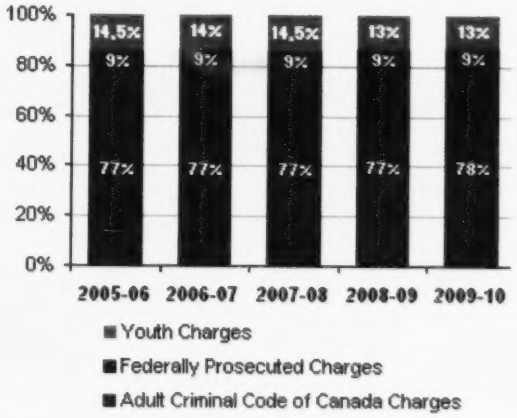
### Courtroom Operating Hours[2]

Province-wide, courtroom operating hours increased by five per cent over the last five years.

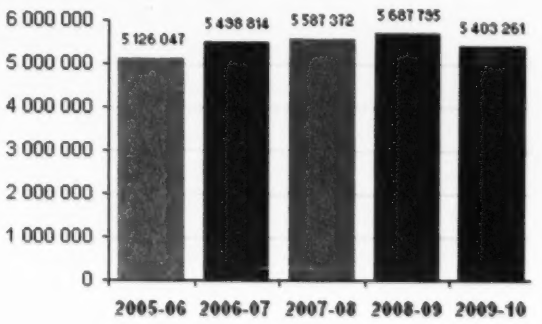
**Charges Received, Disposed, and Pending in the Ontario Court of Justice**




**Per Cent of Charges Received by Statute in the Ontario Court of Justice**




**Events Heard in the Ontario Court of Justice**




1. Criminal events heard in the Ontario Court of Justice are collected for each charge that was before the court. For example, if a person has been charged with two offences the courts database shows two events for each court appearance.

2. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officials or court staff. Activity outside of the courtroom is not captured.

# The Criminal Courts
# Superior Court of Justice

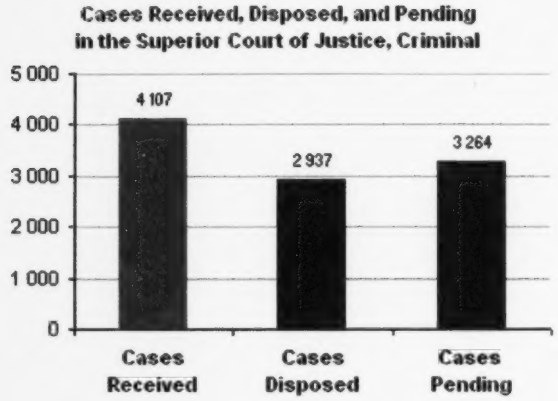
## Five Year Trends

### Cases Received, Disposed, and Pending[1]

**In 2009-10, the Superior Court of Justice received 4,107 criminal cases and disposed of 2,937 cases (indictments and appeals).**

### Courtroom Operating Hours[2]

**Courtroom operating hours increased by three per cent over the last five years.**




1. Due to a change in data entry and collection methods in Ottawa, Toronto and Windsor, older court statistics derived from previous data are not comparable with data derived from the new collection method. As result, five-year trend data will not be available until 2013-14.
2. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officials or court staff. Activity outside of the courtroom is not captured.

## The Civil Courts

## Five Year Trends

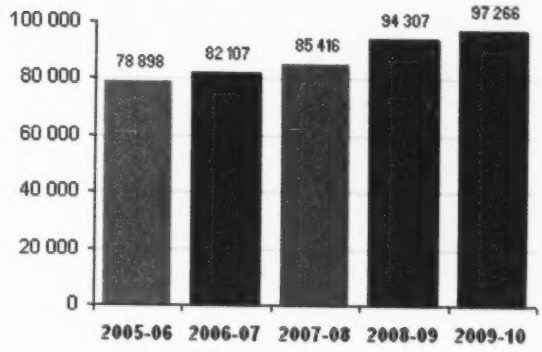
### New Proceedings

In 2009-10, there were 97,266 new proceedings initiated in the Superior Court of Justice, up 23 per cent from 2005-06. This increase in the number of new proceedings is partially due to the inclusion of Ottawa's bankruptcy matters in civil statistics beginning December 10, 2007, when the Ottawa civil court moved over to a new operational system.

Net of Ottawa's bankruptcy matters, new proceedings increased by 19 per cent over the last five years.

In 2009-10, 1,263 new proceedings were heard in the Divisional Court.

**New Proceedings in the Superior Court of Justice, Civil**

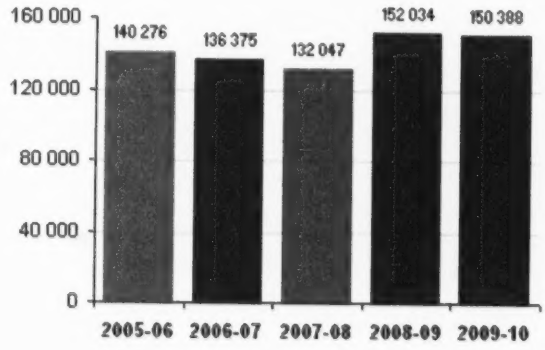



### Events Heard

Over the last five years, the number of events heard increased by seven per cent. This increase is partially due to the inclusion of Ottawa's bankruptcy matters in civil statistics beginning December 10, 2007, when the Ottawa civil court moved over to a new operational system.

Net of Ottawa's bankruptcy matters, the number of events heard increased by four per cent over the last five years.

**Events Heard in the Superior Court of Justice, Civil**




### Civil Mediation

Mandatory mediation is a feature of civil case management in Toronto[1], Ottawa and Windsor. Full settlement rates for mandatory mediation in Ottawa and Windsor have increased from approximately 43 per cent in 2005-06 to 47 per cent in 2009-10.

### Courtroom Operating Hours[2]

Courtroom operating hours have decreased by 12 per cent over the last five years.

1. Statistics for Toronto are currently unavailable.
2. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officials or court staff. Activity outside of the courtroom is not captured.

# The Family Courts

## Five Year Trends

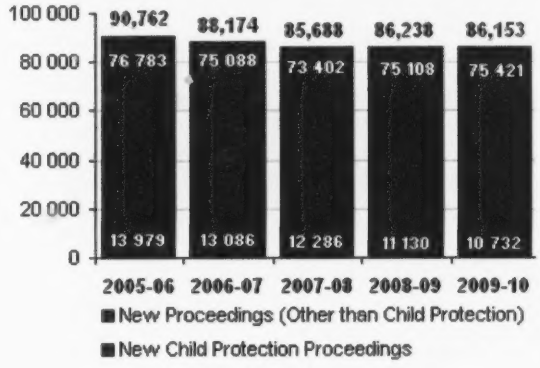
### Overview of Family Proceedings

Family matters are heard in the Superior Court of Justice, the Family Court branch of the Superior Court of Justice, and the Ontario Court of Justice. In 17 locations[1], the Family Court branch of the Superior Court hears all family matters. In the remainder of the province, family matters are heard in either the Superior Court of Justice or the Ontario Court of Justice, depending on the claims made in the case.

### New Proceedings

In 2009-10, the family courts received 86,153 new proceedings. Of these, 12.5 per cent were child protection proceedings under the Child and Family Services Act. The total number of new proceedings decreased by five per cent since 2005-06, and new child protection proceedings decreased by 23 per cent.

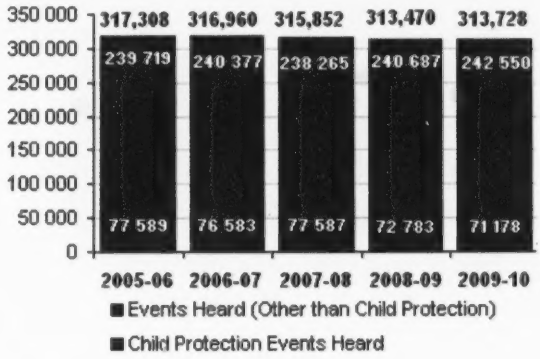
**New Family Proceedings in the Superior Court of Justice, the Family Court branch of the Superior Court of Justice, and the Ontario Court of Justice**




### Events Heard

In 2009-10, there were 313,728 events heard in the family courts, of which 23 per cent were events heard in child protection proceedings. Since 2005-06, the total number of events heard decreased by one per cent, while child protection events heard decreased by eight per cent.

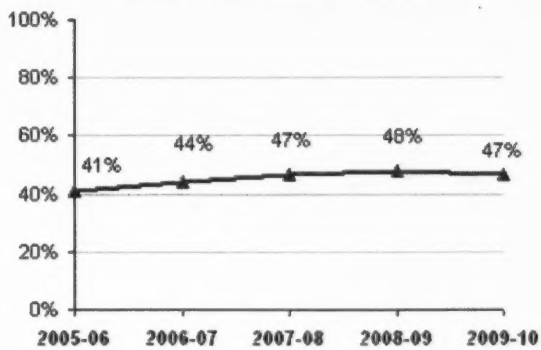
**Family Events Heard in the Superior Court of Justice, the Family Court branch of the Superior Court of Justice, and the Ontario Court of Justice**




### Time to Disposition for Child Protection Proceedings

Since 2005-06, the percentage of child protection proceedings that took more than four months to be disposed increased from 41 per cent to 47 per cent. This change may be related to the decrease in the overall number of cases, since less complex cases may have left the court system as a result of changes to the *Child and Family Services Act* in 2006.

**Percentage of Child Protection Procedings that Took More than Four Months to be Disposed of in the Family Court branch of the Superior Court of Justice, and the Ontario Court of Justice**




### Mediation

Family mediation rates for full and partial settlement increased slightly from 79 per cent in 2005-06 to 81 per cent in 2009-10.

### Courtroom Operating Hours[2]

Since 2005-06, courtroom operating hours have increased by seven per cent.

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1 Barrie, Bracebridge, Brockville, Cobourg, Cornwall, Durham, Hamilton, Kingston, L'Orignal, Lindsay, London, Napanee, Newmarket, Ottawa, Perth, Peterborough and St. Catharines

2 Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officials or court staff. Activity outside of the courtroom is not captured.

## The Family Courts
## Superior Court of Justice

### New Proceedings

**Since 2005-06, the number of new family proceedings commenced in the Superior Court of Justice decreased by three per cent.**

### Events Heard

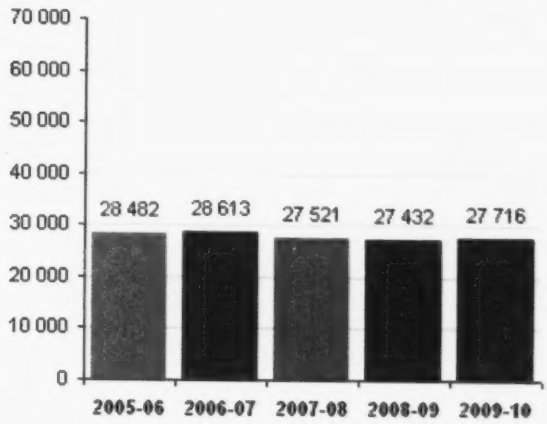
**Over the last five years, the number of events heard decreased by five per cent.**

### Courtroom Operating Hours[1]

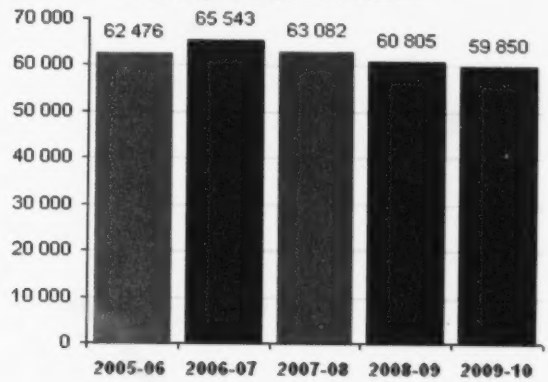
**Since 2005-06, courtroom operating hours increased by 17 per cent.**

1 Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officials or court staff. Activity outside of the courtroom is not captured.

**New Family Proceedings in the Superior Court of Justice**




**Family Events Heard in the Superior Court of Justice**



## Family Court Branch of the Superior Court of Justice

### New Proceedings

Since 2005-06, the total number of new proceedings commenced in the Family Court branch of the Superior Court of Justice has decreased by three per cent, and new child protection proceedings commenced decreased by 21 per cent.

### Events Heard

In the past five years, the total number of events heard decreased by one per cent, while child protection events heard decreased by 13 per cent.

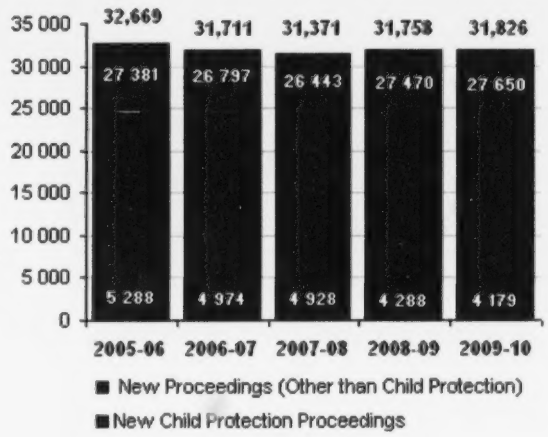
### Time to Disposition for Child Protection Proceedings

The percentage of child protection proceedings that took more than four months to be disposed increased from 41 per cent in 2005-06 to 43 per cent in 2009-10.

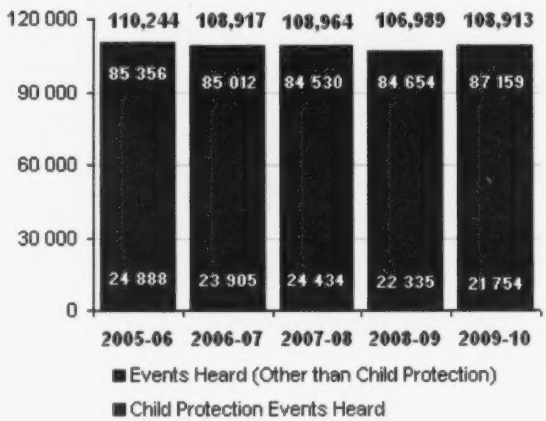
### Courtroom Operating Hours[1]

Since 2005-06, courtroom operating hours increased by one per cent.

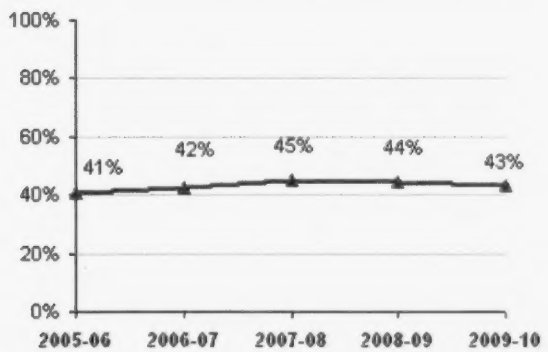
**New Family Proceedings in the Family Court branch of the Superior Court of Justice**




**Family Events Heard in the Family Court branch of the Superior Court of Justice**




**Percentage of Child Protection Procedings that Took More than Four Months to be Disposed of in the Family Court branch of the Superior Court of Justice**




1 Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officials or court staff. Activity outside of the courtroom is not captured.

## The Family Courts
## Ontario Court of Justice

### New Proceedings

In the last five years, the total number of new proceedings commenced in the Ontario Court of Justice decreased by 10 per cent, and new child protection proceedings commenced decreased by 25 per cent.

### Events Heard

Since 2005-06, the total number of events heard has remained relatively stable, while child protection events heard decreased by six per cent.

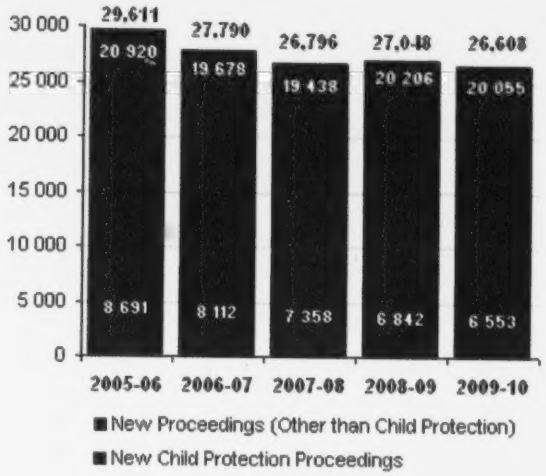
### Time to Disposition for Child Protection Proceedings

The percentage of child protection proceedings that took more than four months to be disposed increased from 41 per cent in 2005-06 to 49 per cent in 2009-10.

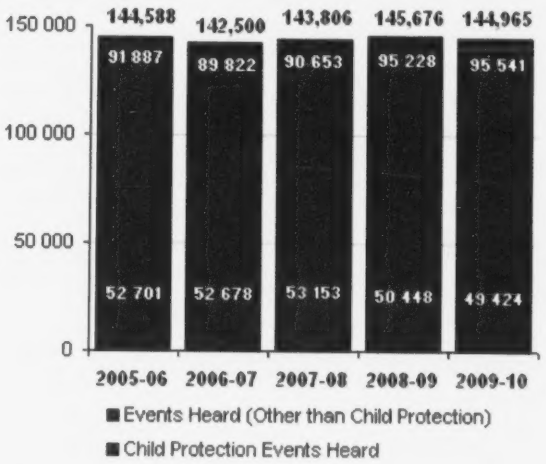
### Courtroom Operating Hours[1]

Since 2005-06, courtroom operating hours increased by 10 per cent.

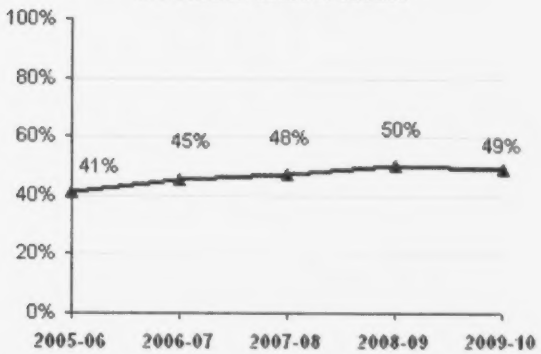
**New Family Proceedings in the Ontario Court of Justice**




**Family Events Heard in the Ontario Court of Justice**




**Percentage of Child Protection Procedings that Took More than Four Months to be Disposed of in the Ontario Court of Justice**




1. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officials or court staff. Activity outside of the courtroom is not captured.

## Small Claims Court

## Five Year Trends

### New Proceedings

**Of all civil cases commenced in 2009-10, 40 per cent were small claims court claims.**

**In 2009-10, 64,254 new cases were filed in the small claims court, a decrease of 15 per cent from 2005-06.**

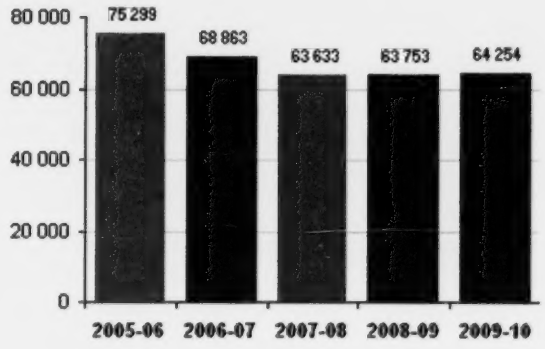
### Events Heard

**Over the past five years, events heard decreased by 10 per cent.**

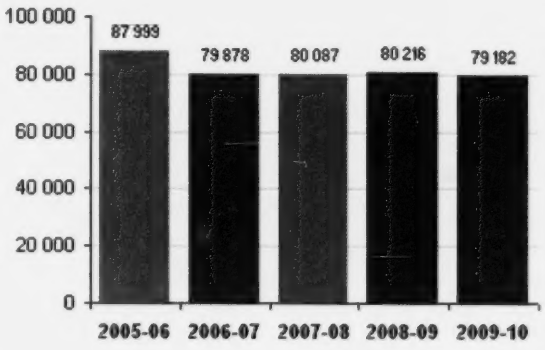
### Courtroom Operating Hours[1]

**Since 2005-06, courtroom operating hours increased by two per cent.**

**New Proceedings in the Small Claims Court**




**Events Heard in the Small Claims Court**




1 Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officials or court staff. Activity outside of the courtroom is not captured.

## The Court of Appeal for Ontario

## Five Year Trends

### New Appeals Filed by Practice Area

In 2009-10, criminal appeals comprised 54 per cent of all new appeals filed in the Court of Appeal for Ontario. Seven per cent of appeals were in family matters and 39 per cent were in civil matters.

### Criminal Appeals

In 2009-10, the volume of criminal appeals filed and disposed increased 15 per cent and 9.5 per cent respectively from the previous fiscal year. Overall, however, the number of criminal appeals filed and disposed has decreased by roughly seven per cent since 2005-06.

The number of criminal appeals pending increased slightly in the past five fiscal years.

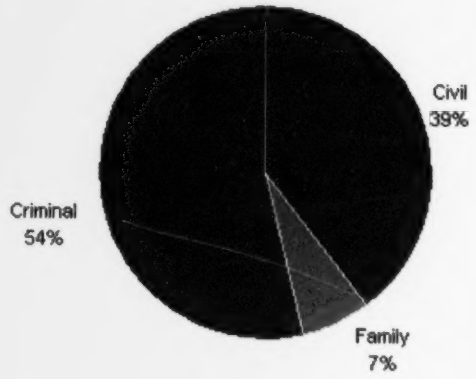
### Civil and Family Appeals

Despite an increase in 2009-10 over the previous year, the number of civil and family appeals filed has decreased by 15 per cent since 2005-06.

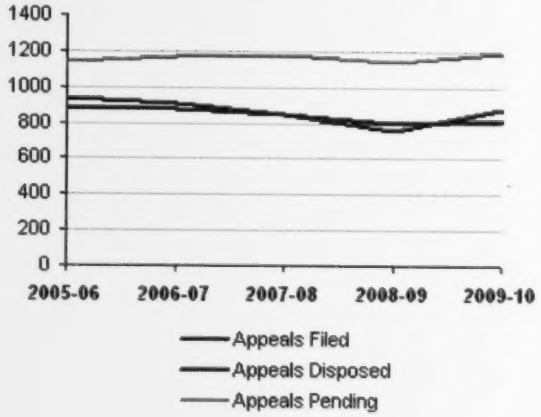
Similarly, the number of civil and family appeals disposed decreased slightly over the past five fiscal years but, as with criminal appeals, increased in 2009-10.

As a result of the increase in civil and family appeal dispositions in 2009-10, the number of civil and family proceedings pending decreased.

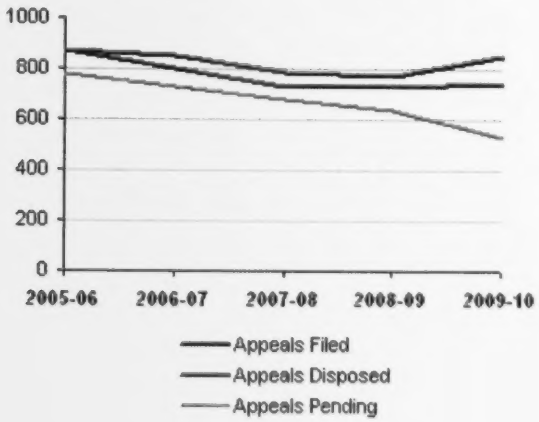
**Appeals Filed by Practice Area in the Court of Appeal for Ontario, 2009-10**

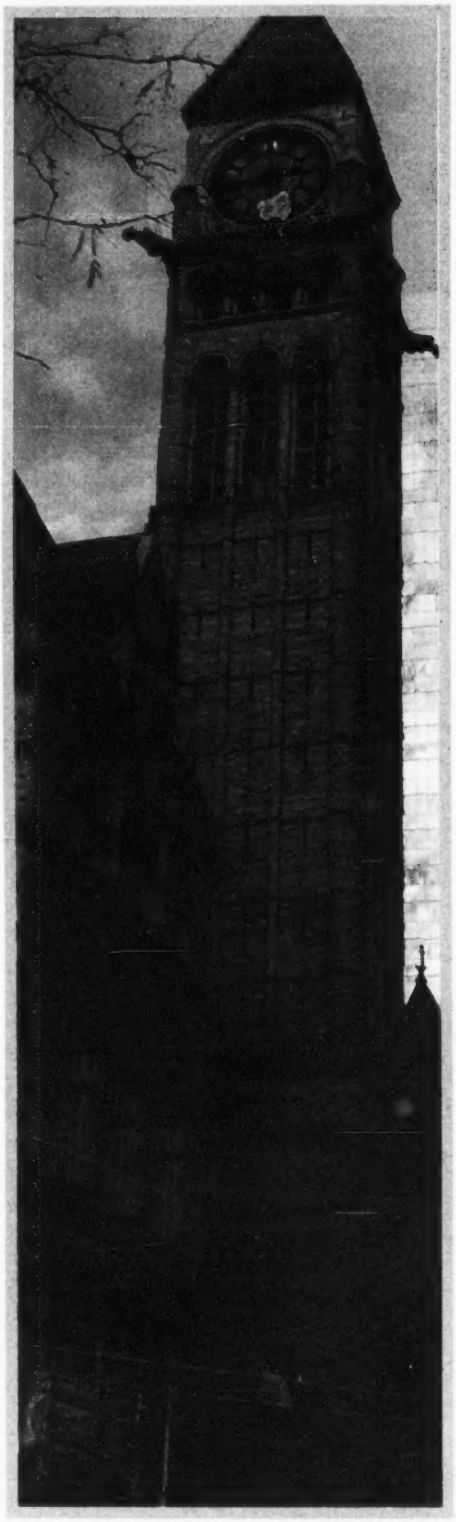



**Criminal Appeals Filed and Disposed in the Court of Appeal for Ontario**




**Civil and Family Appeals Filed and Disposed in the Court of Appeal for Ontario**





Toronto (Old City Hall) courthouse

# Chapter 4
# 2009-10 Operational Overview

## The Criminal Courts

### Justice on Target

First announced in 2008, Justice on Target (JOT) is the province's strategy to reduce delay in Ontario's criminal courts. Ontario will achieve faster, focused justice by targeting 30 per cent reductions in the provincial average of days and court appearances needed to complete a criminal case. The province plans to meet its target by June 2012.

As noted elsewhere in this report, Court Services Division provides critical support to this initiative and Court Services Division staff are proud to be key participants contributing to the effectiveness of all local JOT initiatives through collaboration with justice partners, ongoing support to the judicial officials involved in providing JOT leadership, and provision of statistical data.

In June 2009, Brampton and Old City Hall, the province's busiest courthouses, were added to the initial three JOT action sites (Newmarket, North York and London) for the rollout of JOT initiatives. In November and December 2009, an additional six action sites were launched in Windsor, College Park, Scarborough, Kitchener, Sudbury and Etobicoke.

Local teams working in the Ontario Court of Justice in Newmarket, North York and London identified seven initiatives in May 2009. Local and regional teams are now engaged across the province adapting these initiatives and developing new solutions. The initial seven initiatives included:

1. On-site legal aid and simplified online application process:
    - On-site legal aid offices have been accommodated in 26 courthouses across the province.
    - Legal Aid Ontario has developed a simplified online application that reduces the application process time for clients who qualify.
2. Two-stage disclosure:
    - a faster and more streamlined disclosure process to ensure that all justice participants get the information they need earlier in the process

- an initial focused disclosure package provided earlier to make it easier to make decisions sooner
- a second more detailed disclosure to be made if a decision is made to go to trial

3. Meaningful first appearances:
   - Justice participants will agree on specific activities to accomplish before or at the first court appearance.
4. Three-appearance standard:
   - The Crown and defence counsel will work together to commit to a standard number of appearances, after which most cases should either be set down for trial or otherwise resolved. This initiative sets clear expectations of what is to be accomplished at each court appearance and includes built-in flexibility for more complex cases.
5. Crown access commitment:
   - The Crown and defence counsel commit to be available and ready to discuss resolution of a case early in the process.
6. Increased Availability of Plea Courts:
   - At some locations, plea courts are scheduled only at a certain time of the day or on certain days of the week. The commitment to help ensure plea courts are consistently available has been identified as an opportunity to avoid adjournments and delays. This approach will address delays caused by accused not being able to make a plea when they are prepared to do so.
7. Direct Accountability:
   - This initiative supports province-wide programming to hold offenders accountable to their community earlier in the court process, reducing delays in the criminal courts while preserving protection of the public.

Full details about JOT, as well as information about Ontario's criminal charges and the average time and number of appearances needed to bring those charges to completion dating back to the year 2000 by court location, are available on the ministry's website at www.attorneygeneral.jus.gov.on.ca/english/jot.

## Access to Court Records

Court Services Division made a number of significant changes to its policies on access to court records during the year, based on recommendations from the Justice and the Media Panel's 2006 report and the ministry's Justice Media Liaison Committee, formed as a result of the panel's recommendations.

As of April 1, 2009, all court files and documents that have a *Criminal Code* publication ban imposed by the Court are publicly accessible, as long as there is no other prohibition on access, such as an order clearing the courtroom or sealing the court record. While access to the material is permitted, members of the public are reminded that publishing, broadcasting or transmitting in any way some or all of the material in the file is a contravention of the *Criminal Code*.

Further changes were made this year to enhance public access to court information. Court staff can now provide future court dates for *Youth Criminal Justice Act* (*YCJA*) matters to members of the public, including the media, where the requestor provides sufficient information to assist in identifying the young person correctly. As required by legislation, YCJA records are not publicly accessible, although court hearings are generally open to the public. Door lists are also now posted at the entrance to courtrooms to assist the public who wish to observe particular youth matters.

Extensive legal review and analysis were undertaken in preparation for these changes to the division's Policies and Procedures on Public Access to Court Files, Documents and Exhibits, which is found on the ministry's website at www.attorneygeneral.jus.gov.on.ca/english/courts/policies_and_procedures/public_access/.

The division welcomes opportunities to share information about court records with the media and members of the public.

Xabise by Walter Redinger outside of the London courthouse

## Aboriginal Justice

Improving First Nations people's access to justice services and increasing First Nations participation in the delivery of justice remained key objectives for the ministry in 2009.

In alignment with these objectives, Court Services Division partnered with certain First Nations organizations to deliver educational forums specifically related to the jury participation process in First Nations communities.

The goals of these forums were to:

- enhance positive relations, cooperation and trust between Aboriginal peoples and the Ministry of the Attorney General
- increase the number of First Nations candidates on potential jury selection lists
- increase overall First Nations representation in the justice system

In December 2009, Court Services Division was pleased to enter into agreements with the Anishinabek Nation and Grand Council Treaty #3 to conduct educational forums within each of these Political Territory Organizations. The forums will continue throughout 2010.

Chatham courthouse

## The Civil Courts

### Civil Rules

The Civil Rules Committee is a statutory committee composed of representatives from the judiciary, the bar and the Ministry of the Attorney General. The chair of the committee is Associate Chief Justice O'Connor of the Court of Appeal for Ontario. The committee has jurisdiction to make rules regarding procedures in all civil proceedings.

In June 2006, the Ontario government asked former Associate Chief Justice Coulter Osborne to review and recommend improvements to the civil justice system. The Civil Justice Reform Project conducted province-wide consultations, reviewed civil justice studies and reforms in other jurisdictions, and considered available data.

Following the release of the Civil Justice Reform Project report in November 2007, the Attorney General sought feedback on its recommendations from Ontarians during a civil justice tour of all regions of the province.

In December 2008 and in December 2009, the government announced reforms to the civil justice system, which came into effect on January 1, 2010. Regulations amending dozens of court rules were filed on December 10, 2008, and October 16, 2009, respectively.

Key reforms include:

- increasing the monetary limit of the small claims court from $10,000 to $25,000
- raising the monetary limit for Simplified Procedure from $50,000 to $100,000
- reducing pre-trial costs and delays by requiring advance timelines for sharing information between parties to a dispute and limiting pre-trial examinations for discovery to one day, unless the parties or the Court decide that more time is needed
- lowering litigation costs and reducing the need for lengthy trials by making it easier to resolve cases earlier
- creating a general principle of proportionality in the *Rules of Civil Procedure* so the time and expense of each case reflects what is at stake.

The civil rules changes are reflected in the publication Civil Cases: Suing and Being Sued in the Superior Court of Justice, which is available online at www.attorneygeneral.jus.gov.on.ca/english/courts/civil/suing_and_being_sued_main.asp.

### Civil Case Management

Case management under *Rule 77* of the *Rules of Civil Procedure* has been in place in Ottawa and Toronto since 1997 and in Windsor since 2003. Under case management, the Court supervises the progress of cases to promote timely resolution. Toronto cases were subject to a modified case management system under *Rule 78*, which was effective as of December 2004, but was revoked on January 1, 2010.

The Civil Rules Committee considered Mr. Osborne's recommended changes to civil case management and an amended *Rule 77* took effect in Ottawa, Toronto and Windsor on January 1, 2010. Under the amended *Rule 77*, case management is no longer automatic, and parties now have greater responsibility for managing actions and moving them quickly to trial or other resolution.

Updated fact sheets entitled Civil Case Management under *Rule 77* of the *Rules of Civil Procedure,* and Flowcharts Summarizing the Processes Under the *Rules of Civil Procedure* are available online at www.attorneygeneral.jus.gov.on.ca/english/courts/.

### Mandatory Mediation

Ontario's Mandatory Mediation Program is established by *Rule 24.1* of the *Rules of Civil Procedure* in Toronto, Ottawa and Windsor. The program is designed to help litigants settle their cases early in the litigation process to save them the time and expense of going to trial. Cases that do not fully settle at mediation continue through the court process.

Mediation services are provided by private sector mediators. The ministry maintains a roster of qualified mediators in each location where *Rule 24.1* operates. *Rule 24.1* applies to most civil non-family actions. Proceedings relating to estates, trusts and substitute decisions are referred to mediation under *Rule 75.1*, unless there is a court order exempting them.

Updated fact sheets entitled Mandatory Mediation under *Rules 24.1* and *75.1* of the *Rules of Civil Procedure* and Flowcharts Summarizing the Processes under the *Rules of Civil Procedure* are now available online at www.attorneygeneral.jus.gov.on.ca/english/courts/manmed/.

### Simplified Procedure

The simplified procedure under *Rule 76* of the *Rules of Civil Procedure* provides a streamlined, more cost-effective process. As of January 1, 2010, the simplified procedure is available for cases over $25,000 and up to $100,000, as recommended by former Associate Chief Justice Osborne. Previously, the monetary limit was $50,000.

Updated fact sheets entitled Simplified Procedure under *Rule 76* of the *Rules of Civil Procedure* and Flowcharts Summarizing the Processes under the *Rules of Civil Procedure* are now available online at www.attorneygeneral.jus.gov.on.ca/english/courts/civil/suing_and_being_sued_main.asp.

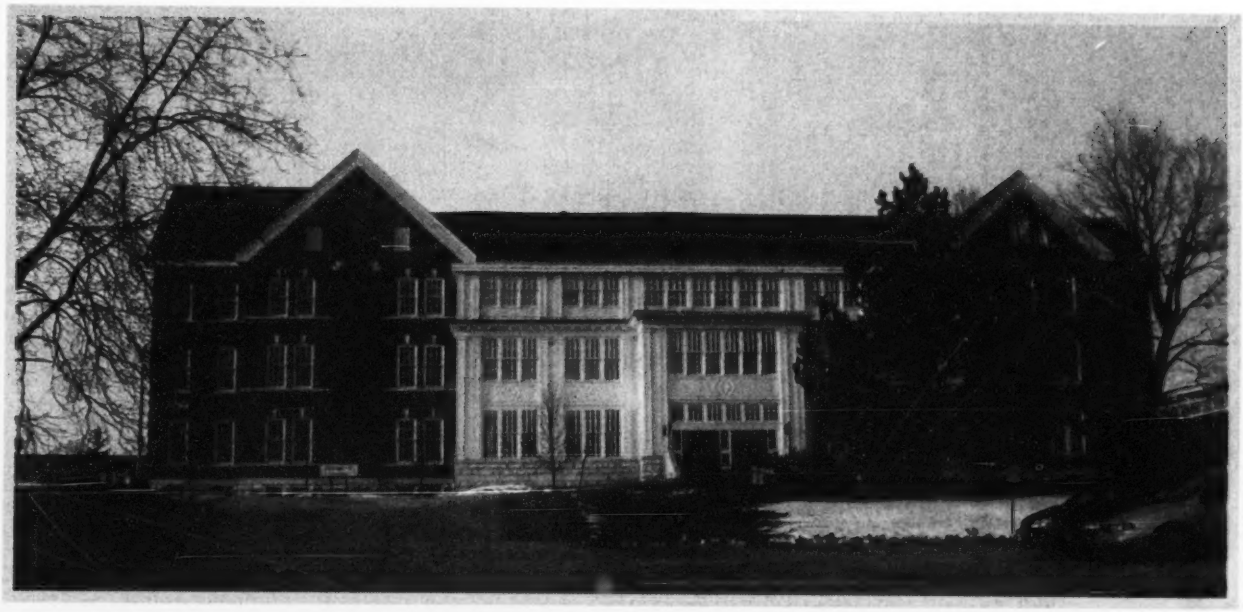
### Small Claims Court

As of January 1, 2010, individuals and businesses can bring their civil claims of up to $25,000 in the small claims court where procedures are less formal, and costs are lower. Previously, the limit was $10,000.

In addition to the monetary limit increase, a number of changes have been made to the *Rules of the Small Claims Court* and the court forms to help simplify and streamline processes. Effective January 2010, 11 court rules have been changed and 42 court forms have been improved. The forms are available in court offices and in a fillable format online at www.ontariocourtforms.on.ca/english/scc.

User-friendly procedural guides, plus new brochures and flowcharts, are also available at court offices or online at www.attorneygeneral.jus.gov.on.ca/english/courts/scc. In addition, automated telephone information systems continue to be available in 12 high-volume small claims court locations[1] throughout the province. Using this system, callers may choose from a menu of options to hear general information, such as court addresses, fax numbers and hours of operation, as well as basic information about bringing or defending a claim in small claims court.

1 Barrie, Brampton, Hamilton, Kitchener, London, Newmarket, Ottawa, Richmond Hill, Sudbury, Toronto, Whitby and Windsor



Orillia courthouse

## The Family Courts

### Changes to the *Family Law Rules*

The Family Rules Committee is a statutory committee composed of representatives of the judiciary, the bar and the Ministry of the Attorney General, with jurisdiction to make rules regarding procedures in Ontario's family courts. The committee is chaired by Justice Gloria Epstein of the Court of Appeal for Ontario.

In 2009, the committee passed amendments to the *Family Law Rules* to update court forms to ensure consistency with Ontario legislation and to implement the restraining order and custody and access changes brought about by the government's proclamation of certain sections of the *Family Statute Law Amendment Act, 2009*. In addition, the committee passed changes to the rules and forms relating to expert reports, service of documents, financial disclosure and financial statements.

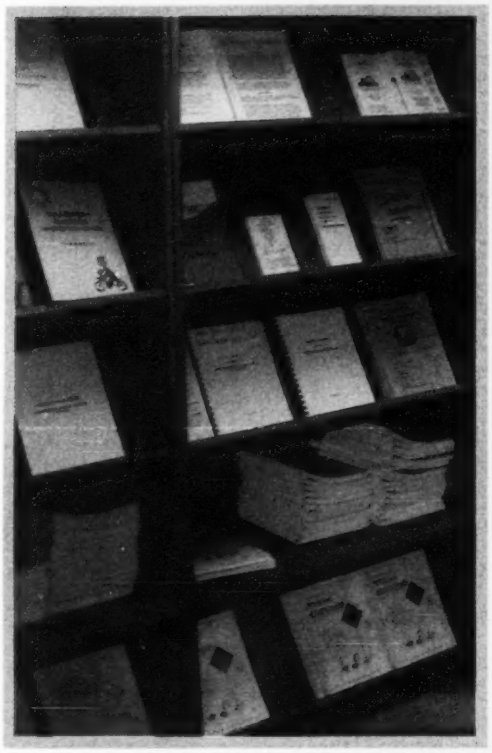
The Court Services Division developed training and instructional materials for court staff across the province on the changes in the law, rules and forms. In addition, the division developed three new public information fact sheets and guides and updated existing public information materials.

### Family Justice Improvements

On December 17, 2009, the Attorney General announced improvements to family justice that will make the family court process easier to use, more focused and more affordable. Improvements will be based on the following four pillars:

- more information upfront for families
- a triage or intake process that directs clients to appropriate and proportional services
- greater access to legal advice and alternatives to litigation
- streamlined and simplified steps for those cases that must go to court

Family courts in Brampton and Milton will be the first courts to implement these improvements. The division has played an active role in organizing teams consisting of local judiciary, courts administration, Legal Aid Ontario, lawyers and community members at both sites. Implementation teams are working together with the division to ensure improvements are responsive to local needs and resources.



## Family Mediation and Information Services

Family mediation and information services are available at each Family Court branch of the Superior Court of Justice location[1] and include on and off-site family mediations, information and referral coordination services in the Family Law Information Centre, and parent information sessions.

In 2009, the branch improved the information available to the public about family justice by developing a new resource list of books and websites for adults and children who are affected by separation and divorce, and by creating new procedural guides to assist litigants with restraining orders, the new parenting affidavit, non-parent custody applications and motions to change.

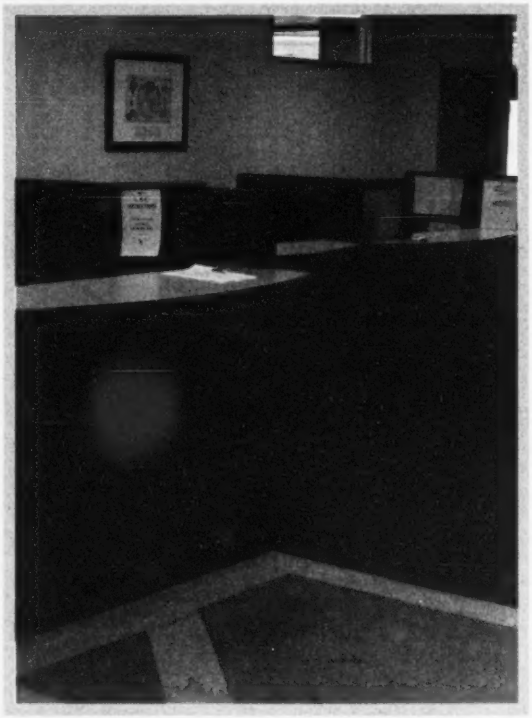
1 Barrie, Bracebridge, Brockville, Cobourg, Cornwall, Durham, Hamilton, Kingston, L'Orignal, Lindsay, London, Napanee, Newmarket, Ottawa, Perth, Peterborough and St. Catharines.

## Family Courts Steering Committee

The Family Courts Steering Committee is an interministerial and interagency group chaired by the assistant deputy attorney general of the Court Services Division. The committee's objective is to determine ways to improve the delivery of family court services and the processing of family and child protection cases.

The committee currently has two advisory committees. One advisory committee is exploring ways to attract new lawyers to child protection law, particularly in the northern regions of the province. The other committee is looking at long child protection trials with a view to recommend best practices for conducting trials in order to reduce delays for children in care.

These advisory committees continued to meet and gather information throughout 2009 and provided brief updates to the Justice Summit in October 2009. It is anticipated that the advisory committees will submit reports to the main committee in the spring of 2010.



Top left and above: Family Law Information Centre at the Ottawa courthouse

# Chapter 5
# 2009-10 Corporate Initiatives

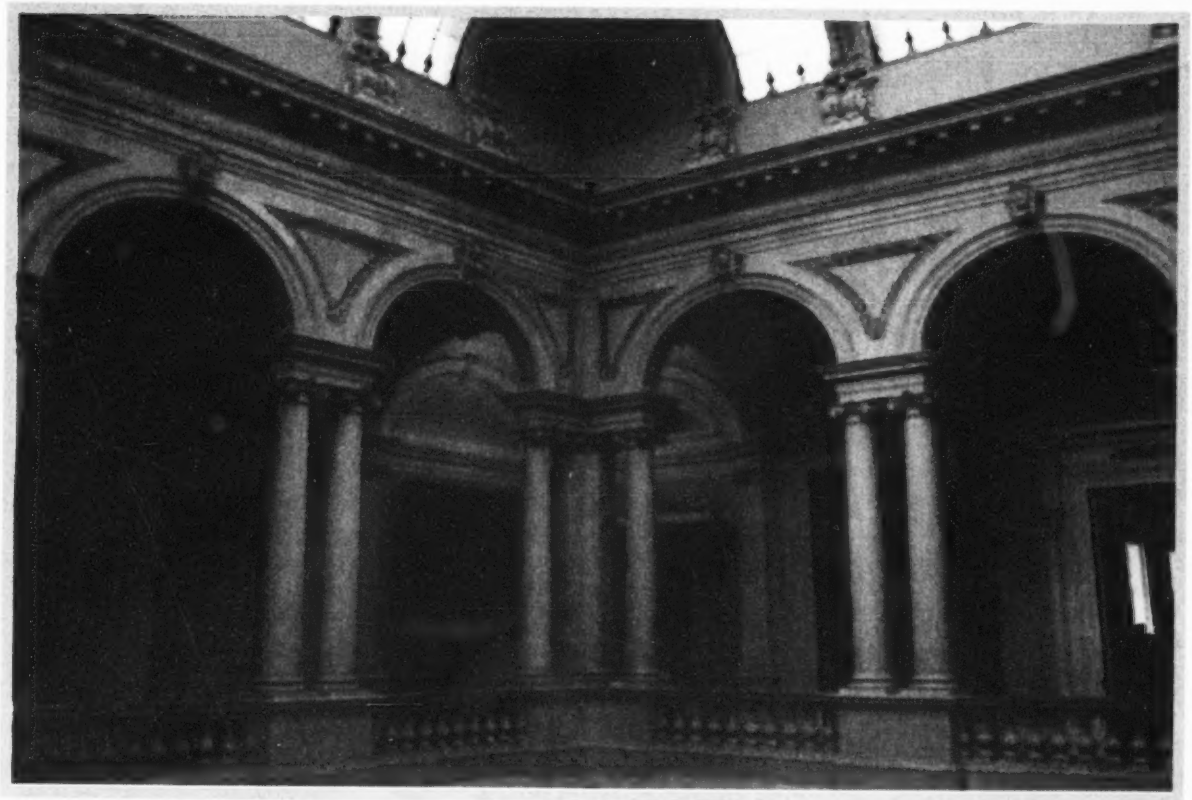
## ACCESS TO JUSTICE

### Court Interpreters

In 2009-10, Court Services Division signed a multi-year contract with a vendor to develop, administer and evaluate new interpreter tests for the 25 highest demand languages along with an English court-interpreting test for all other languages. In addition, the vendor is developing a model of interpreter accreditation to aid in scheduling. Testing of all existing ministry accredited interpreters began in 2009 and will continue into 2010.

To ensure continuous improvement of the court interpreter program, the division continues to explore opportunities to expand the use of video and audio technology in the provision of remote interpretation.

Court Services Division continues to foster relationships for sharing information and best practices regarding court interpretation services, including regular interaction and collaboration with ministries and justice stakeholders in Ontario, across Canada, and throughout North America.



Above: Hallway in Osgoode Hall, Toronto

Lobby in the Welland courthouse

## Accessibility for Persons with Disabilities

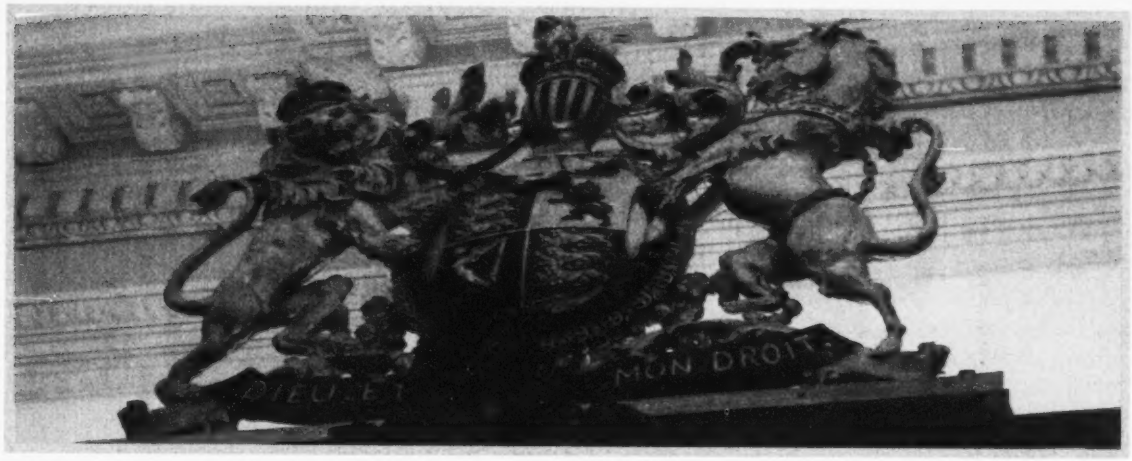
Court Services Division is committed to improving the accessibility of the court system for people with disabilities. In 2009-10, the division led and/or made significant contributions to a number of accessibility initiatives.

The division provides support to the permanent Ontario Courts Accessibility Committee, which is co-chaired by the assistant deputy attorney general of the Court Services Division and Justice Susan Lang of the Court of Appeal for Ontario. Established in 2007, the committee continues to provide advice and guidance on how to implement the recommendations of the Weiler Report on barriers for persons with disabilities in the courts. This is one way in which the division consults and collaborates with members of the judiciary and others in the justice sector.

The division's Accessibility Working Group coordinated compliance with the Accessibility Standards for Customer Service regulation, made under the *Accessibility for Ontarians with Disabilities Act, 2005*. Policies and procedures pertaining to serving people with disabilities were established, and approximately 3,700 staff were trained on the needs of people with disabilities and how to provide accessible customer service.

Accessibility coordinators are in place in all court locations (full-time courts, satellite courts and fly-in courts). They provide information and respond to the accommodation and accessibility needs of persons with disabilities. Coordinators are a critical part of the division's compliance with the customer service standard and the division's commitment to quality service to everyone, including individuals with disabilities. Complete contact information for each court location's accessibility coordinator, as well as each courthouse's accessibility features, are listed by court location on the ministry's website at www.attorneygeneral.jus.gov.on.ca/english/courts/Court_Addresses.

The division continues to co-sponsor an accessibility unit, which provides strategic and operational support for a wide range of accessibility improvements across the ministry. It also co-chairs the ministry's Accessibility Executive Steering Committee, which steered the development of a number of policies and procedures as required by the Accessibility Standards for Customer Service, including: Accessibility for Persons with Disabilities Training Policy, Accessible Customer Service Feedback Process, and Notification of Disruptions to services and facilities that customers with disabilities normally rely upon. The steering committee also coordinated the development of a monitoring and reporting mechanism for compliance with the standard.




## JUSTICE AND THE MEDIA PANEL

The Panel on Justice and the Media was formed in 2005 to improve relations between the media and the justice system. The panel's 2006 report contained 17 recommendations in the areas of openness, education, electronic age and ongoing activities.

The Ministry of the Attorney General has since implemented many of the report's recommendations. In 2009, the ministry implemented the following additional initiatives:

- updated policies on access to court records to allow the public and the media access, subject to *Criminal Code* publication bans, including those issued under ss. 486.4 and 486.5 and access to information about future court dates for *Youth Criminal Justice Act* matters
- supported the Ontario Justice Education Network in their development of new learning modules on the justice-media relationship for use in high schools across the province
- provided court supervisors and managers with educational sessions relating to publication bans and access to records.

Above: Legal Coat of Arms in the Court of Appeal for Ontario

## *GOOD GOVERNMENT ACT,* 2009

On December 15, 2009, the *Good Government Act, 2009* received royal assent. The act makes a number of changes to courts-related legislation to improve clarity, increase transparency and enhance accountability.

The act includes:

- changes to the *Courts of Justice Act* that clarify contempt proceedings in the small claims court, establish retirement rules for deputy judges of the small claims court consistent with those for other provincial judicial officials, and remove the prohibition on service of documents and execution of orders on Sundays
- changes to the *Justices of the Peace Act* that codify a Superior Court of Justice decision on retirement rules
- amendments to the *Juries Act* that help protect the privacy rights of potential jurors in line with a report by the Information and Privacy Commissioner, and to ensure the vetting process remains independent of the parties in the court proceedings
- comprehensive changes to the *Provincial Offences Act* that simplify court procedures, enhance fine enforcement, improve service to the public and make better use of court resources. Many of these items were developed in consultation with the Provincial Offences Streamlining Working Group.

Court Services Division continues to work on implementation of the many improvements contained in the *Good Government Act, 2009*.

# MODERNIZING SERVICE DELIVERY

## Court Reporting Review

The ministry continues to modernize in-court recording equipment through the expanded use of digital recording devices in courtrooms.

In 2009-10, the division announced a proposed framework for the enhanced service delivery of court reporting and transcript production in Ontario. Under this new framework, ministry court reporters will continue to take the in-court record with a standardized audio recording method using digital recording devices. The transcript ordering party will choose a transcriptionist from a list of professional, qualified transcribers, which could include but would not be limited to the reporter in the courtroom. The ministry will set standards for in-court certification and training, while building on the strengths of the current system and our dedicated staff. Transition and implementation is expected to occur over the next two years.

## IT Initiatives & Accomplishments

In 2009-10, the Court Business Solutions Branch provided expertise and guidance in the development and implementation of the following information technology (IT) initiatives.

### Modernization of Court Case Tracking Systems

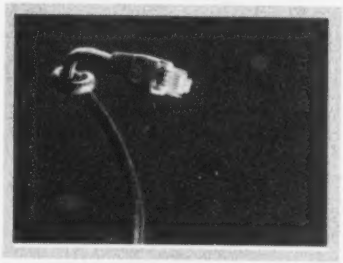
**Court Information Management System**

In late 2009, the Court Services Division received approval to proceed with the development and implementation of a Court Information Management System (CIMS), which will modernize technological support for court operations and enhance electronic court services for the public.

The Court Information Management System will consolidate information in the division's foundational court case tracking systems — ICON, FRANK and Estates — and provide enhanced electronic document management,

Courtroom in the Brantford courthouse

court scheduling and financial and automated workflow capabilities. The application will enable the introduction of online court services, benefiting the public and others served by the Superior Court of Justice, the Ontario Court of Justice and the municipal courts. A first version of CIMS is expected in the spring of 2012.



ICON v2.2

The division continues to enhance the Integrated Court Offences Network (ICON) to support the ongoing management of criminal and provincial matters in the Ontario Court of Justice and the municipal courts. In 2009-10, the division completed the development of ICON v2.2 and undertook user acceptance testing with municipal partners. ICON v2.2 streamlines workflow processes and enhances usability through web-based technology. A phased implementation is underway. ICON v.2.2 is an interim step to the implementation of CIMS.

### Support for Court Operations

The FRANK system, a province-wide tracking application for the civil, family, small claims, Divisional Court and Superior Court of Justice, criminal matters, is integral in supporting the delivery of court services to the public of Ontario.

In 2009-10, the FRANK system was significantly reconfigured to support *Bill 133's* family law amendments, small claims court amendments and the Civil Justice Reform Project reforms in order to provide:

- the ability to perform searches from all court locations province-wide
- the ability to generate detailed reports for associated family and criminal cases
- enhanced efficiency in the operation of small claims courts through upgrades to regulated forms and the introduction of new reports
- support for changes to the *Rules of Civil Procedure*, including several new automated time standards for civil cases, new reports and codes, and changes to regulated forms, all enhancing the ability to retrieve information from FRANK

### Modern Technology in Courtrooms

The Court Services Division continues to expand the use of modern technology in courtrooms, including the use of videoconferencing, vulnerable witness testimonial aids and digital evidence display.

The justice sector in Ontario currently boasts one of the largest high-speed videoconferencing networks in the world. The use of this technology provides people in remote communities with increased access to court services and minimizes the need for staff travel, reducing the environmental impact of bringing people together, while increasing the efficiency of the courts.

### Knowledge Management Tools

The Court Services Division is well into a multi-year initiative to upgrade mission-critical business applications. These applications track all court activities in Ontario, including hearings, motions, enforcement of orders, and the management of estates held in trust. The introduction and enhancements of these applications will assist staff in their day-to-day work.

Remote on-demand electronic training and meeting capability supported by emerging information technology continues to contribute to the effectiveness and efficiency of the division's operations and to help the division meet its business goals. Work is underway to launch the first Ask WRITS remote training sessions via Live Meeting. These training sessions will provide court staff with ongoing support for the WRITS System, which is used by 49 enforcement offices province-wide to maintain an index of writs of execution, in accordance with the *Executions Act*.

### Working Collaboratively to Support the Judiciary

The Court Business Solutions Branch continues to provide support to the judiciary on behalf of the Court Services Division through direct IT support as well as through ongoing work with the Judicial Information Technology Office. The Court Business Solutions Branch and the Judicial Information Technology Office collaborate to resolve IT problems and assist the Court Services Division in enhancing access to justice through the exploration and development of information technology. This work is critical in supporting the security and segregation of judicial information.

## Court Security

Beginning in 2012, the provincial government will begin to assume a share of the costs of court security and prisoner transportation from municipalities, to a maximum of $125 million per year by 2018. This initiative will also include the development of court security standards for court locations in Ontario, in consultation with the judiciary and key justice partners.

In 2009-10, a Partner Steering Committee co-chaired by the Court Services Division assistant deputy attorney general and judiciary began meeting to provide advice regarding implementation of this initiative and the development of court security standards.

## Divisional Training Initiatives and Partnerships

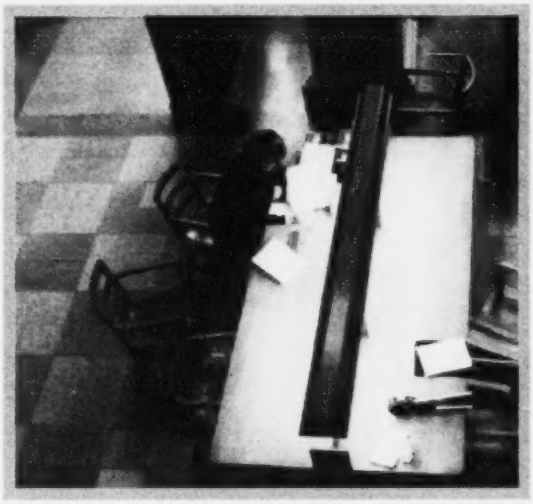
### Training Initiatives for Court Staff

Learning and development continues to be a priority for the Court Services Division. The division is committed to ensuring that effective training resources are available to support the training and development of all employees.

To enable the division to achieve this priority, a Learning and Development Committee consisting of corporate and regional representatives from across the division was established in 2008. The committee provides a forum for members to discuss issues related to learning and training and to advise senior management on the future direction of training initiatives in the division.

In 2009-10, the division approved the Court Services Division Training Plan to guide the central coordination of training initiatives as well as the provision of consistent, uniform and high quality training materials to support the development of staff. The plan focuses on operational training by job function and includes corporately developed and delivered training.

The division also developed orientation materials in 2009-10 to support a consistent orientation process throughout the province. The cornerstone of the process is the Court Services Division Orientation Manual, which provides a comprehensive overview of the division, the Ministry of the Attorney General and the Ontario Public Service. The employee orientation process benefits all staff in the division. Managers will have consistent tools at their disposal to welcome and educate new employees. Employees will also benefit from having a formal orientation process as well as an up-to-date resource document.



Library in Osgoode Hall, Toronto

### Specialized Court Support Services Certificate Program

In 2007-08, Court Services Division managers and supervisors as well as members of the judiciary provided guidance and support to Durham College in the development of the first specialized court support training program to be offered in Ontario. The eight-month program focuses solely on court support staff roles and responsibilities. It includes training on courtroom paperwork, transcript production and jury management as well as ethics, courtroom procedures and legal terminology. In April 2009, the third class graduated from this program and a number of graduates were successful in securing court support positions with the division.

As a result of the success of the Durham College program, it was expanded to Centennial College in September 2009. The division provides ongoing support to both programs.

Above: Court Services Division counter service

## CUSTOMER SERVICE

### Service Standards

Effective January 1, 2010, all government ministries were required to:

- establish and communicate internal and external program specific service standards to customers and internal stakeholders
- monitor and measure the quality of service provided
- communicate the quality of service provided to the public
- identify and implement service improvements

In response, the Court Services Division established the following service standards:

1. It is our goal to serve clients with a single filing at our court counters within 30 minutes.
2. It is our commitment that clients using Family Law Information Centre services will be satisfied with the services they receive.
3. It is our commitment that clients using the family mediation services will be satisfied with the services they receive.
4. It is our commitment that family law clients who attend an information session will be satisfied with the information they receive.
5. It is our commitment that clients with a disability who access court services and who ask for assistance in meeting their disability-related needs will be satisfied with the help they receive.

### Client Satisfaction Survey

The division monitors and measures the quality of service provided through its annual client satisfaction survey.

Historically, the division has conducted the survey in the early spring of each year. However, to enable the division to measure achievement of the service standards identified above over a number of months, the survey will be conducted in September 2010.

The results will be reported in the division's 2010-11 annual report.

## WORKING WITH OUR JUSTICE PARTNERS

### Municipal Administration of Provincial Offences Courts

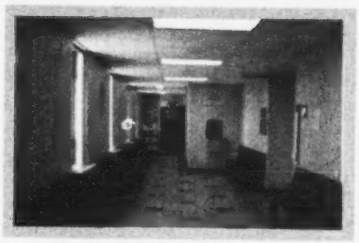
The *Provincial Offences Act* (*POA*) is the procedural code governing the enforcement, prosecution and adjudication of offences established by municipal bylaws; provincial statutes, such as the *Highway Traffic Act*, the *Occupational Health and Safety Act*, and the *Environmental Protection Act*; and certain federal legislation, such as the *Fisheries Act*, the *Canada Shipping Act*, the *Migratory Birds Convention Act* and the *Indian Act*.

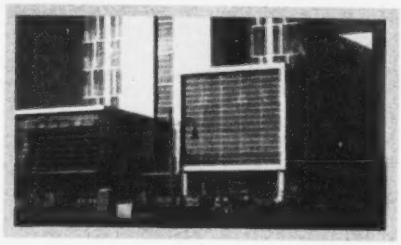
Judicial officials appointed by the provincial government and assigned by the Ontario Court of Justice preside over these matters. Court services for *POA* matters are provided primarily by municipalities.

As part of its role in overseeing the municipal provision of court services, the division conducts regularly scheduled audits of selected POA courts. In 2009-10, the division completed audits of six courts across the province. It also led a number of initiatives to assist municipal partners in the delivery of local justice services and strengthen the provincial-municipal POA partnership.

These initiatives included:

- completing a collaborative streamlining review of *Provincial Offences Act* proceedings that resulted in significant amendments to the act that simplify court procedures, enhance fine enforcement, improve public services and increase the efficient use of resources
- completing the implementation of reforms resulting from a collaborative review of administrative procedures for *Provincial Offences Act* appeals
- scheduling monthly meetings between senior divisional representatives and municipal partner representatives to facilitate communication, collaboration and consultation
- working with municipal partners and Francophone stakeholders to enhance the delivery of French language services in municipally administered courts
- helping the Municipal Court Managers' Association and the Prosecutors' Association of Ontario deliver training to members through regular conferences and learning events





## MANAGING COURT FACILITIES

Within the Ministry of the Attorney General, the Corporate Services Management Division has the lead responsibility for capital planning and project management through its Facilities Management Branch. The Court Services Division works in partnership with the Facilities Management Branch to identify capital planning priorities and to manage courthouse facilities issues across the province. The Facilities Management Branch leads the ministry in working closely with the Ontario Realty Corporation and the Ministry of Energy and Infrastructure to implement capital courthouse improvements.

In May 2005, the ministry began implementing a five-year infrastructure plan with an emphasis on facility consolidation and modernization, along with the ongoing maintenance of the ministry's capital assets. In the last five years, the Ontario government has committed over $1 billion to construct new courthouses and improve justice facilities. In 2009-10, this work continued with a number of new consolidated courthouse construction projects moving forward.

### Alternative Financing and Procurement

The ministry, in partnership with the Ministry of Energy and Infrastructure and Infrastructure Ontario, is delivering a number of new courthouse projects using the Alternative Financing and Procurement model. Through Infrastructure Ontario, the Alternative Financing and Procurement process uses private sector expertise and financing to build vital infrastructure, such as courthouses, on time and on budget while ensuring appropriate public control and ownership.

Above left to right: hallway in St. Thomas courthouse; Durham consolidated courthouse; counter in Kingston (5 Court Street) courthouse

#### Durham Consolidated Courthouse

Located in downtown Oshawa, this new courthouse consolidated justice services previously delivered at eight different locations across the Regional Municipality of Durham. The new courthouse is the most accessible, technologically advanced courthouse in Ontario. For further information please refer to page five of this report.

#### Implementation

After receiving approval to proceed to the site selection and acquisition phase, Infrastructure Ontario and the Facilities Management Branch led the development and detailed design process for consolidated courthouses in Waterloo Region, Thunder Bay, Quinte Region and Toronto West. This is the last phase before construction can begin.

### Planning Studies

Planning studies position the ministry to develop detailed business cases for future courthouse accommodations. The planning study process identifies the appropriate number of judicial hearing rooms, facility requirements and program functions. During each study, there are extensive consultations with local users.

In 2009-10, a planning study was initiated for Kingston (Frontenac County). Studies which began in 2008-09 for Brampton, Simcoe and York Regions are continuing along with studies for the Toronto courts, including facility programs for a Superior Court of Justice (criminal) and family (Superior and Ontario Courts of Justice) courthouse to be located on Chestnut Street and a second Ontario Court of Justice courthouse for Toronto East. Facility programs will be initiated this year for Toronto civil and small claims courts at 361 University Avenue, and for a downtown Ontario Court of Justice courthouse.

## Renovations and Expansions

The ministry continues to invest in court renovation, expansion and consolidation projects to address facility performance issues. Multi-year projects that will be completed in 2010 include upgrades to the London courthouse and a new facility in Sioux Lookout. In addition, major renovations, in excess of $1 million per site, were undertaken in Barrie, Milton, Parry Sound, Sarnia, Sudbury and Toronto.

## Installation of Automated External Defibrillators in Select Court Locations

In 2007, in support of the government's commitment to install defibrillators in government buildings, Court Services Division initiated a pilot project to implement an automated external defibrillator program in four court locations:

- the Superior Court of Justice and the Ontario Court of Justice at 47 Sheppard Avenue East, Toronto
- the Ontario Court of Justice at 200 Frederick Street, Kitchener
- the Superior Court of Justice and the Ontario Court of Justice at 155 Elm Street, Sudbury
- the Family Court branch of the Superior Court of Justice at 33 King Street West, Oshawa

Following the successful implementation of automated external defibrillator programs at these sites, the initiative was expanded to more locations starting in 2008. By April 2010, the division had initiated and completed installations at 46 of its 94 required sites. The rollout is scheduled for completion by March 31, 2011.

## Emergency Management Planning

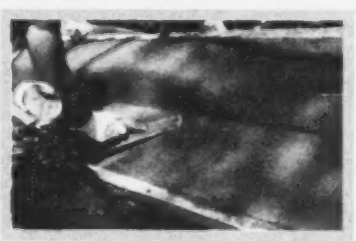
In 2008-09, in collaboration with the ministry's Business Continuity and Emergency Management Unit, Criminal Law Division and the Ontario Victim Services Secretariat, the division led an effort to integrate and enhance the emergency management planning of court-based operations.

Building on these achievements, in 2009-10 the ministry successfully completed the first year of its two-year plan to conduct and document a detailed baseline inventory and assessment of ministry time-critical services and dependent systems, infrastructure, assets and resources.

In July 2009, in light of emerging health issues such as H1N1, the ministry developed a pandemic plan and local pandemic annexes to accompany each Integrated Business Continuity Plan. The annexes support and highlight specific initiatives to help meet the needs for court operations in light of a pandemic emergency.

The core elements of the pandemic plan are communication protocols, infection prevention and control measures, and an awareness strategy covering social distancing, hand hygiene and personal protective equipment. The annex contains easy-to-use guidelines, checklists, job aids and tables pertaining to the plan's core elements designed to aid local responders in their decision making processes.

In addition to the pandemic plan, the ministry also participated in an anti-virus training exercise and an Integrated Business Continuity Plan regional pandemic exercise – both of which focused on human health emergencies. For all its efforts in 2009-10, the ministry received an Award for Excellence in Pandemic Planning from Emergency Management Ontario.



View of Toronto (Old City Hall) courthouse from the Court of Appeal for Ontario

## PLANNING FOR THE FUTURE

The Court Services Division uses a rolling five-year plan to guide improvements to the effectiveness, efficiency and accessibility of court services. The plan is reviewed and updated annually and provides direction to the division on business goals, service standards, multi-year priorities and resource needs. The plan has incorporated the division's legislated goals as set out in the *Courts of Justice Act (2007)* and links them to the plans' related business goals and initiatives. Appendix A sets out the Court Services Division Five-Year Plan for 2009-10 to 2012-13.

In addition to initiative-based commitments, staff and managers provide ongoing high-quality services to the public. To support this service, planning includes ensuring that: trained personnel support the needs of the judiciary and deliver courteous, professional services to court users; resources are managed according to government standards and policies and within the division's allocation; and issues are identified and effectively managed.

### Into the Future Committee

Into the Future is a subcommittee of the Divisional Management Committee and is composed of directors from the division's regions and corporate branches as well as representatives from the Superior Court of Justice and the Ontario Court of Justice.

The subcommittee serves as a source of research, ideas and innovation that will help position Ontario as a leader in the provision of modern court services into the future.

In 2009-10, Into the Future recognized the increased importance, in a difficult economic climate, of strategic planning as a tool for carrying out the division's mission of supporting fair, timely, accessible and effective justice services.

Priorities for 2009-10 included initiating a business transformation initiative to streamline business processes without reduction of services to the public; supporting the development of the Court Information Management System; maximizing the effectiveness of operational support to court staff in all practice areas; and the development of a long-term vision for court service in Ontario.

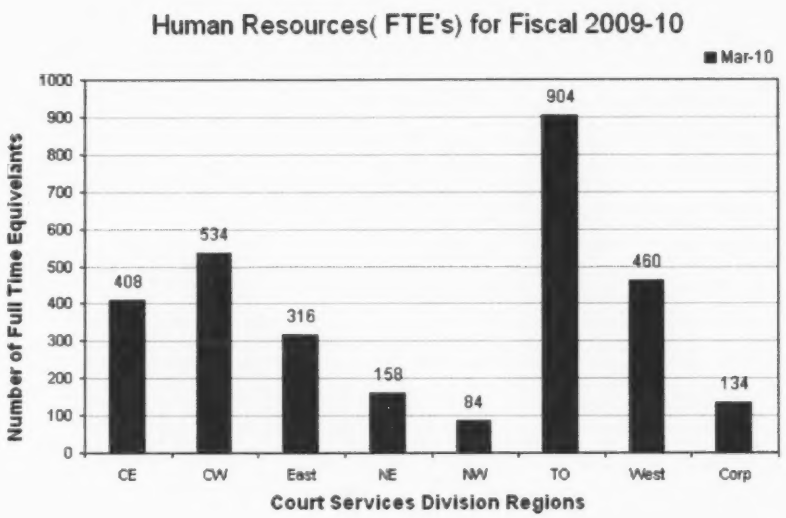
# Chapter 6
# Report on Resources

## Human Resources by Region*

Data Source: FTE Tracker Tool – Human Resources Strategic Business Unit

| Region | March 2010 |
|---|---|
| Central East | 408 |
| Central West | 534 |
| East | 316 |
| Northeast | 158 |
| Northwest | 84 |
| Toronto | 904 |
| West | 460 |
| Corporate office | 134 |
| Total | 2,998 |

* Note: Human resources do not include judiciary or judicial support staff.




Notes:

1. FTE (Full Time Equivalent) numbers are a "point in time" count of active employees as of the last business day in March each year.
2. FTE numbers convert all part-time employees to an equivalent full-time number. For example, a regular part-time employee working 21.75 hrs per week is counted as .6 FTE, while a full-time employee is counted as one FTE.

## Revenue by Region 2009-10

| | Central East | Central West | East | Northeast | Northwest | Toronto | West | Total |
|---|---|---|---|---|---|---|---|---|
| Fees | 11,569,014 | 19,984,520 | 6,504,624 | 2,517,707 | 1,000,651 | 26,906,078 | 11,502,334 | 79,984,928 |
| Sales | 74,124 | 128,042 | 41,676 | 16,131 | 6,411 | 172,389 | 73,696 | 512,469 |
| Fines | 8,128,245 | 7,288,786 | 4,767,113 | 2,181,127 | 1,118,648 | 4,341,624 | 8,005,105 | 35,830,648 |
| Reimbursements* | 2,896,625 | 2,920,176 | 1,853,918 | 902,856 | 371,588 | 5,394,991 | 2,419,925 | 16,760,079 |
| Miscellaneous | 167,378 | 289,133 | 94,108 | 36,426 | 14,477 | 389,272 | 166,414 | 1,157,208 |
| Government of Canada | 840,767 | 1,452,355 | 472,717 | 182,972 | 72,721 | 1,955,373 | 835,921 | 5,812,826 |
| **Total** | **23,676,153** | **32,063,012** | **13,734,156** | **5,837,219** | **2,584,496** | **39,159,727** | **23,003,395** | **140,058,158** |

* Reimbursements from municipalities for services related to the *Provincial Offences Act*.

## Statement of Expenditures

For years ending March 31, 2010, 2009, 2008, 2007 and 2006

| | 2009-10 | 2008-09 | 2007-08 | 2006-07 | 2005-06 |
|---|---|---|---|---|---|
| **OPERATING** | | | | | |
| **Administration of Justice** | | | | | |
| These costs relate to scheduling court cases, maintaining court records and files, collecting fines and fees, enforcing civil orders, providing justice information to the public, providing courtroom support and facilitating the delivery of other justice services. | | | | | |
| Salaries and Wages | 155,423,547 | 158,402,114 | 152,043,893 | 136,803,987 | 131,875,507 |
| Employee Benefits | 26,615,373 | 26,208,454 | 23,459,764 | 21,411,536 | 20,081,152 |
| Transportation and Communication | 7,894,891 | 7,992,780 | 9,188,350 | 7,261,053 | 11,524,579 |
| Services | 50,952,200 | 47,171,444 | 47,461,785 | 41,807,215 | 36,671,107 |
| Supplies and Equipment | 8,464,357 | 9,894,049 | 11,407,878 | 19,596,400 | 17,049,721 |
| Recoveries[1] | -313,875 | | | | |
| | 249,036,493 | 249,668,841 | 243,561,670 | 226,880,191 | 217,202,065 |
| **Judicial Services** | | | | | |
| These costs include the remuneration of Ontario Court judges and justices of the peace and Superior Court quasi-judicial officials, as well as the provision of judicial administrative support for the Ontario and Superior Courts of Justice and the Court of Appeal for Ontario. | | | | | |
| Salaries and Wages | 123,388,419 | 116,066,660 | 131,690,359 | 99,617,156 | 95,577,037 |
| Judicial and Employee Benefits | 9,502,594 | 8,990,087 | 9,283,087 | 7,498,236 | 9,427,640 |
| Transportation and Communication | 3,487,156 | 3,766,835 | 3,877,158 | 3,642,791 | 4,505,964 |
| Services | 10,468,583 | 10,300,133 | 9,883,229 | 7,487,831 | 5,603,626 |
| Supplies and Equipment | 748,288 | 851,698 | 1,190,071 | 1,384,971 | 677,112 |
| Transfer Payments (to the National Judicial Institute and the Ontario Conference of Judges) | 231,951 | 231,951 | 231,951 | 231,951 | 201,951 |
| | 147,826,991 | 140,207,364 | 156,155,855 | 119,862,936 | 115,993,330 |
| Bad Debt Expense[2] | 6,525,162 | 7,838,480 | 4,783,575 | 6,398,070 | 3,046,370 |
| **TOTAL OPERATING** | **403,388,646** | **397,714,686** | **404,501,100** | **353,141,197** | **336,241,765** |
| OPERATING ALLOCATION | 402,190,600 | 397,096,685 | 405,621,900 | 356,650,100 | 342,471,700 |
| **CAPITAL** | | | | | |
| **Court Construction** | | | | | |
| Acquisition/Construction of Physical Assets | 70,406,368 | 159,677,578 | 77,121,272 | 14,396,368 | 10,332,628 |
| **TOTAL CAPITAL** | **70,406,368** | **159,677,578** | **77,121,272** | **14,396,368** | **10,332,628** |
| CAPITAL ALLOCATION | 81,334,000 | 163,528,400 | 79,860,500 | 16,064,000 | 10,356,600 |

1. Recoveries include expenses related to the Court Information Management System recovered from the Application Modernization Office.
2. Bad debt expense includes *Criminal Code* fines and estreated bail estimated to be uncollectible.

# Appendix A:

# Court Services Division
# Five-Year Plan

## 2009-10 to 2013-14

# Mission and Legislated and Business Goals

## Mission:

A modern and professional court service that supports accessible, fair, timely and effective justice services

## Legislated Goals:

- **Maintain the independence of the judiciary as a separate branch of government**
- **Recognize the respective roles and responsibilities of the Attorney General and the judiciary in the administration of justice**
- **Encourage public access to the courts and public confidence in the administration of justice**
- **Further the provision of high quality services to the public**
- **Promote the efficient use of public resources**

## Business Goals:

**Timely and Efficient Case Processing:**

- Courtroom technology supports efficient case processing
- Electronic case tracking permits continuous monitoring of case volumes, case flow and dispositions
- Court filing and data entry are consistent, accurate and up-to-date at all court offices
- Court rules and procedures promote timely resolution of cases and reduce unnecessary appearances and costs
- The division works collaboratively with the judiciary, the bar and justice sector partners to eliminate case delays

**Accessible Services:**

- Barriers to services provided by the Court Services Division are identified and reduced or eliminated
- Information services are easily available to the public, and in particular to unrepresented litigants in family and small claims court
- Technology enables improved access to court information, files and schedules and remote court appearances by parties, witnesses and interpreters
- Access to court documents, files and databases is governed by a legal and policy framework
- Increase transparency in the administration of justice

**Consistent High-Quality Services:**

- A professional, trained court workforce provides consistent, accountable, knowledgeable, courteous services at court counters and in court offices, high-quality courtroom and administrative support to the judiciary and effective enforcement services
- Specialized court services are provided where appropriate
- Collaborative working relationships exist with municipalities, the judiciary and the bar, justice sector partners, other ministries, agencies, other Ministry of the Attorney General divisions and public service unions/associations
- The division has a federal/provincial/territorial strategy in place
- The division has links with external agencies to identify emerging issues and best practices and to improve the analysis of court data
- Efficient file and record management practices are in place at all court offices
- Jury selection process and accommodations encourage participation in juries
- The division participates in broader legislative and policy reviews aimed at improving the court process
- Enforcement services are effective and timely
- High-quality court reporting and interpreter services are available as needed

**Effective and Accountable Decision-Making:**

- The division's five-year plan provides multi-year strategic direction on divisional priorities
- Client satisfaction with services is continuously monitored through public complaints protocols and client satisfaction surveys
- The division has data quality assurance standards and practices in place
- Local practices and programs, pilot projects and test pilots are evaluated and assessed for province-wide application
- Provincial stewardship services help ensure that municipal courts deliver *Provincial Offences Act* court services that support accessible, fair, timely and effective justice services
- Management information reports are regularly made available to the division, the Ministry of the Attorney General, the judiciary and the public to support ongoing program reviews and the analysis of case processing trends, client satisfaction with services and accountability to the public for the operation of the courts
- Accessibility for people with disabilities is a part of all business plans, operational plans, funding requests and proposals

**Efficient Resource Management:**

- Resource models provide an objective basis for assessing courtroom and court office staffing needs, the judicial and justice of the peace complement for the Ontario Court of Justice, regional allocations and private/public costs of litigation
- Policies are in place to support effective collection of unpaid fines and estreated bail
- The division works with the Facilities Management Branch to effectively manage court facilities and to develop a multi-year strategic facilities plan for future courthouse projects
- The division maintains an effective document and resource management system
- The division effectively manages trust funds
- Inter-regional service measures are in place

# Five-Year Plan Initiatives Accomplished in 2008-09 and Removed from the Plan

## Legislated Goal:

**Recognize the respective roles and responsibilities of the Attorney General and the judiciary in the administration of justice**

## Business Goal:

**Efficient Resource Management**

Achievement:

- With the Ontario Court of Justice and the National Center for State Courts, developed a justice of the peace complement model

## Legislated Goal:

**Encourage public access to the courts and public confidence in the administration of justice**

## Business Goal:

**Accessible Services**

Achievements:

- Participated in the development of an accessible signage standard incorporating design best practices to accommodate Ontarians with disabilities, making it easier for the public to locate courtrooms and services
- Supported the establishment of Legal Aid Ontario offices in high-volume court locations
- Monitored the impact of fee waiver on improving access for financially disadvantaged litigants
- In the Northwest Region, established an Aboriginal liaison position and implemented a regional Aboriginal recruitment pilot
- Developed simple, concise, plain language information materials for civil, family and small claims court litigants
- Developed Internet materials for small claims court litigants
- Updated the family justice portion of the Ministry of the Attorney General website in conjunction with other divisions and ministries
- Developed answers to frequently asked questions in family cases for the website and the telephone line
- Reviewed the possible expansion of automated telephone information lines to additional small claims court locations and recommended not to expand at this time
- Reviewed the possible expansion of pro bono duty counsel and student assistance programs to additional small claims courts and recommended not to expand at this time
- Counsel provided advice to self-represented litigants and law students assisted litigants in completing court forms
- Implemented a restraining order database and improved communication of family court restraining orders from family to bail court
- Through rule amendments, encouraged greater use of available technology to conduct remote solicitor/client assessments
- Successfully sought the proclamation of amendments made to the *Provincial Offences Act* in 2002 and 2006 extending the use of telewarrants to *Provincial Offences Act* matters to assist various enforcement ministries and agencies; and, advised all municipal partners of the proclamation and provided them with detailed procedures for handling *Provincial Offences Act* telewarrants
- Implemented a Video Over Internet Protocol Pilot Project across the province

## Legislated Goal:

**Further the provision of the high quality services to the public**

## Business Goal:

**Timely and Efficient Case Processing**

Achievements:

- Developed and provided training on data entry and disposition of child protection cases
- Reviewed the proposed changes to the *Family Law Rules* contained in the Family Court Evaluation
- Prepared bankruptcy court manual to improve bankruptcy court processes
- Assessed impact of *Rule 78* case management pilot project
- Completed evaluation of model electronic courtroom to explore the use of in-court technology and noted findings in Technology for Ontario Courtrooms Discussion Paper
- Developed and analysed options for courtroom Internet connectivity for defence and court staff, and initiated work to install Digital Subscriber Line (DSL) lines in Family Law Information Centres in Central East, East and Central West regions
- Initiated a pilot project to allow online booking of court dates for Toronto Estates and Commercial Courts in the Toronto region
- Completed construction of a new multi-functional courtroom in Newmarket with video conferencing technology to assist with first appearance and bail court, Central East Region
- Converted SUSTAIN case management application to FRANK case management application at Windsor, Ottawa and Toronto court sites, thereby completing province-wide implementation of two standardized court applications (ICON and FRANK) to track all civil, family, small claims, divisional court and Superior Court of Justice criminal court cases
- Completed feasibility phase of strategic planning for the single case management system (merging FRANK, ICON and Estates)

## Business Goal:

**Consistent High-Quality Service**

Achievements:

- Assessed ongoing training needs of enforcement officers and made recommendations
- Provided consistent quality user support for all business applications to court staff
- Expanded ongoing use of computer-based learning sessions for Ask FRANK to include Ask ICON
- Provided ongoing training and support to court staff for all application enhancements via Ask application sessions, Release Notes and the Application Support Desk
- Provided training to 230 court staff at the Toronto Superior Court of Justice (civil, family and criminal) for the SUSTAIN to FRANK conversion using traditional in-person training and remote learning tools
- Provided support to facilitate POA User Acceptance Testing for the ICON 2.2. application
- Provided support to improve data in FRANK related to child protection matters to reduce the average days to disposition
- Delivered family court training for *Rule 15* changes and family business line survey electronically through Captivate
- Established a working group to assess and develop training materials to support court managers in monitoring the data integrity of child protection cases in FRANK
- Updated Estates Manual

## Legislated Goal:

**Promote the efficient use of public resources**

## Business Goal:

**Effective and Accountable Decision Making**

Achievements:

- Participated in implementation of best practices for child protection cases through the Family Courts Steering Committee
- In collaboration with municipal partners, implemented a revised *Provincial Offences Act* appeals process, including delivering training to all affected municipal and provincial court staff and identifying a network of municipal and provincial mentors to provide ongoing support

# Priority Division Initiatives

| Legislated Goal #1: Maintain the independence of the judiciary as a separate branch of the government<br>Business Goal: Accessible Services | | | | | | |
|---|---|---|---|---|---|---|
| **Goal** | **Initiative** | **Implementation** | | | | |
| | | **09-10** | **10-11** | **11-12** | **12-13** | **13-14** |
| **Collaborative working relationships exist with municipalities, the judiciary and the bar, justice sector partners, other ministries, agencies, other Ministry of the Attorney General divisions, and public service unions/ associations**<br>• Continue to support collaborative forums with the judiciary, including the Justice Summit, Family Courts Steering Committee, Operational Policy Tables and other regular meetings | Ongoing discussions with the Offices of the Chief Justices on the Memorandum of Understanding<br>**2009-10 Accomplishment:**<br>Engaged with the Offices of the Chief Justices' IT Steering Committee to develop the refresh plan for judicial and judicial support staff desktop/notebook computers | | | | | |
| **Access to court documents, files and databases is governed by a legal and policy framework** | In consultation with the judiciary, establish a policy and legal framework to balance the public right of access to court information and services with the right to confidentiality and privacy<br>**2009-10 Accomplishment:**<br>Continued ongoing consultations with the Offices of the Chief Justices about all access to court information requests | | | | | |

✓= A checkmark indicates that the initiative has been accomplished. Shaded areas indicate the number of years remaining in the project timeline.

## Legislated Goal #2:

Recognize the respective roles and responsibilities of the Attorney General and the judiciary in the administration of justice

### Business Goal: Accessible Services

| Goal | Initiative | Implementation | | | | |
|---|---|---|---|---|---|---|
| | | 09-10 | 10-11 | 11-12 | 12-13 | 13-14 |
| **Barriers to services provided by the Court Services Division are identified and reduced or eliminated** | Participate in and provide support to the Ontario Courts Accessibility Committee<br>**2009-10 Accomplishment:**<br>Provided support to and participated on the Ontario Courts Accessibility Committee | | | | | |
| **Access to court documents, files and databases is governed by a legal and policy framework** | In consultation with the judiciary, establish a policy and legal framework to balance the public right of access to court information and services with the right to confidentiality and privacy<br>**2009-10 Accomplishment:**<br>Continued ongoing consultations with the Offices of the Chief Justices about all access to court information requests | | | | | |
| **Increase transparency in the administration of justice** | Assessed and implemented recommendations from the Justice and Media Panel report within the ministry's purview, and consulted and liaised with judiciary, police and other justice partners on other recommendations | ✓ | | | | |
| **The division works collaboratively with the judiciary, the bar and justice sector partners to eliminate delays** | Evaluate Family Case Manager project in Ottawa<br>**2009-10 Accomplishment:**<br>Extended pilot project to 2012 | | | | | |
| **Information services are easily available to the public, and in particular to unrepresented litigants in family and small claims court** | Work collaboratively with the judiciary to enhance online services and public access to court forms, court lists, etc.<br>**2009-10 Accomplishments:**<br>Collaborated with the judiciary on the Ontario Court Forms Assistant project<br>Added resources for separating families to family justice section of the Ministry of the Attorney General website<br>Initiated discussions on incorporating electronic access to court services and information into the planning and development of the Court Information Management System<br>Revised policy on public access to court files to permit access to files covered by *Criminal Code* publication bans, including a s. 486.4 or 486.5 publication ban<br>Revised policy on public access to court files to permit access to information about future court dates and courtroom locations in *Youth Criminal Justice Act* matters | | | | | |

✓= A checkmark indicates that the initiative has been accomplished. Shaded areas indicate the number of years remaining in the project timeline.

## Legislated Goal #2:

## Recognize the respective roles and responsibilities of the Attorney General and the judiciary in the administration of justice

## Business Goal: Efficient Resource Management

| Goal | Initiative | Implementation | | | | |
|---|---|---|---|---|---|---|
| | | 09-10 | 10-11 | 11-12 | 12-13 | 13-14 |
| **The division works with the Facilities Management Branch to effectively manage court facilities and to develop a multi-year strategic facilities plan for future courthouse projects**<br>• Develop multi-year infrastructure strategy for major capital and asset management<br>• Ongoing tracking and strategic planning<br>• Work with Facilities Management Branch to develop annual infrastructure plans | Work with justice partners and the judiciary to plan new courthouses in a manner that can accommodate integrated service delivery for family cases<br>**2009-10 Accomplishments:**<br>Worked with the Facilities Management Branch to ensure court facilities plans for Brampton, York, Kingston, Simcoe and Guelph meet necessary requirements for family law<br>Worked to apply the Ontario Court of Justice/Superior Court of Justice proposed minimum family law design standards provided by the courts<br>Established a model for information technology implementation, deployment and support for Alternative Financing and Procurement project facilities | | | | | |

✓= A checkmark indicates that the initiative has been accomplished. Shaded areas indicate the number of years remaining in the project timeline.

## Legislated Goal #2:

Recognize the respective roles and responsibilities of the Attorney General and the judiciary in the administration of justice

Business Goal: Efficient Resource Management (continued)

| Goal | Initiative | Implementation | | | | |
|---|---|---|---|---|---|---|
| | | 09-10 | 10-11 | 11-12 | 12-13 | 13-14 |
| **Collaborative working relationships exist with municipalities, the judiciary and the bar, justice sector partners, other ministries, agencies, other Ministry of the Attorney General divisions, and public service unions/ associations** | Ongoing discussions with the Offices of the Chief Justices on the Memoranda of Understanding<br>**2009-10 Accomplishment:**<br>Engaged with the Offices of the Chief Justices' IT Steering Committee to develop the refresh plan for judicial & judicial support staff desktop/notebook computers | | | | | |
| | Create better links between government ministries that serve families, starting with those that service child protection clients<br>**2009-10 Accomplishments:**<br>Participated, with representatives of other ministries and the judiciary, in regular meetings of the Family Courts Steering Committee<br>Organized Justice Summit attended by other ministries and judiciary and presented on the impact of the passage of time on the child in a child protection case<br>Instituted regular meetings with the Family Responsibility Office to discuss and resolve issues of common interest | | | | | |
| | Develop and encourage a streamlined process for variation of support orders<br>**2009-10 Accomplishment:**<br>Implemented motion to change workshops in Windsor, Toronto, Brampton and Milton in collaboration with Legal Aid Ontario and local stakeholders | | | | | |

✓= A checkmark indicates that the initiative has been accomplished. Shaded areas indicate the number of years remaining in the project timeline.

## Legislated Goal #3:

Encourage public access to the courts and public confidence in the administration of justice

Business Goal: Accessible Services

| Goal | Initiative | Implementation | | | | |
|---|---|---|---|---|---|---|
| | | 09-10 | 10-11 | 11-12 | 12-13 | 13-14 |
| **Accessibility for people with disabilities is a part of all business plans, operational plans, funding requests and proposals** | Develop policy and planning tools on how to prevent, remove or reduce barriers when developing and reviewing legislation, programs, policies, and funding proposals and requests<br>**2009-10 Accomplishments:**<br>Participated with other ministries in the development of policy and planning tools to be incorporated into the Ministry of the Attorney General's strategy on incorporating accessibility as a part of legislation, programs, policies and funding proposals | | | | | |
| | Include accessibility impact statements—which explain how barriers will be prevented, removed or reduced—in all divisional policy and program proposals | | | | | |
| **Barriers to services provided by the Court Services Division are identified and reduced or eliminated** | Develop a strategy to identify and support enhanced accessibility to Ontario's Courts<br>**2009-10 Accomplishments:**<br>Contributed to the development of the ministry's multi-year Accessibility Strategic Plan, which sets out strategies and activities for addressing barriers that court users with disabilities face in the courts<br>Supported compliance with Accessibility Standards for Customer Service regulation by developing staff policies and guidance on providing accessible service to court users with disabilities<br>Trained staff on accessibility policies and regulations | | | | | |
| | Continually improve accessibility coordinator services at courthouses, including the expansion of services to fly-in and satellite court locations, to serve as a resource to court staff, justice sector stakeholders and the public on meeting the accessibility needs of people with disabilities<br>**2009-10 Accomplishments:**<br>Implemented the accessibility coordinator function in all full-time courthouses<br>Evaluated the coordinator function<br>Included information about the coordinator function on the ministry's website to inform the public about how to make accessibility-related requests to access courts | | | | | |
| | Developed and implemented accessible customer service policies, procedures and practices, feedback processes and training for divisional staff, to support compliance with Accessibility Standards for Customer Service regulation | ✓ | | | | |

✓= A checkmark indicates that the initiative has been accomplished. Shaded areas indicate the number of years remaining in the project timeline.

## Legislated Goal #3:

## Encourage public access to the courts and public confidence in the administration of justice

### Business Goal: Accessible Services (continued)

| Goal | Initiative | Implementation | | | | |
|---|---|---|---|---|---|---|
| | | 09-10 | 10-11 | 11-12 | 12-13 | 13-14 |
| **Barriers to services provided by the Court Services Division are identified and reduced or eliminated (continued)** | Develop and implement service targets and operational policies, procedures and supports for responding to recurring accommodation requests for people with disabilities<br>**2009-10 Accomplishment:**<br>Developed tools to help staff respond to requests for assistive listening devices and real-time captioning services | | | | | |
| | Work in partnership with other divisions in the ministry to establish a plan for implementing specialized supports and training resources for court staff to service clients' neurological disabilities, mental health disabilities, developmental disabilities and acquired brain injuries | | | | | |
| | Consider and implement recommendations from the Courts Disability Committee's report Making Ontario Courts Fully Accessible to Persons with Disabilities<br>**2009-10 Accomplishment:**<br>Contributed to the implementation of recommendations from the Courts Disability Committee's report with all 2009-10 accomplishments on this page | | | | | |
| | Participate in the development of a courthouse signage and wayfinding standard making it easier for everyone, including people with disabilities, to locate courtrooms and services<br>**2009-10 Accomplishment:**<br>Consulted with people with disabilities and incorporated accessibility considerations into the development of the standard | | | | | |
| | Support the establishment of Legal Aid Ontario offices in high volume court locations<br>**2009-10 Accomplishment:**<br>Established on-site legal aid application offices in 14 high-volume sites across the province | | | | | |
| | Monitored the impact of fee waiver on improving access for financially disadvantaged litigants | ✓ | | | | |

✓= A checkmark indicates that the initiative has been accomplished. Shaded areas indicate the number of years remaining in the project timeline.

## Legislated Goal #3:

## Encourage public access to the courts and public confidence in the administration of justice

### Business Goal: Accessible Services (continued)

| Goal | Initiative | Implementation | | | | |
|---|---|---|---|---|---|---|
| | | 09-10 | 10-11 | 11-12 | 12-13 | 13-14 |
| **Barriers to services provided by the Court Services Division are identified and reduced or eliminated (continued)** | Implement the recommendation of the Provincial-Municipal Fiscal and Service Delivery Review to upload the municipal costs of court security and prisoner transportation beginning in 2012 to a maximum of $125 million annually, and to develop consistent court security standards that could be applied to all courthouses<br>**2009-10 Accomplishments:**<br>Developed a multi-year implementation plan in collaboration with the Ministry of Community Safety and Correctional Services, the Ministry of Municipal Affairs and Housing, the Ministry of Finance, the Association of Municipalities of Ontario and the City of Toronto.<br>Established a governance structure in partnership with provincial ministries, the municipal sector and the judiciary and initiated work to identify costs and develop court security standards | | | | | |
| | Work with Facilities Management Branch on the development of a multi-year accessibility plan to make all of Ontario's government-owned courthouses accessible to people with disabilities<br>**2009-10 Accomplishment:**<br>Worked with Facilities Management Branch on the development of accessible guidelines for new and renovated courthouses to ensure no new barriers are created and accessibility is considered as part of the design | | | | | |

✓= A checkmark indicates that the initiative has been accomplished. Shaded areas indicate the number of years remaining in the project timeline.

## Legislated Goal #3:

## Encourage public access to the courts and public confidence in the administration of justice

## Business Goal: Accessible Services (continued)

| Goal | Initiative | Implementation | | | | |
|---|---|---|---|---|---|---|
| | | 09-10 | 10-11 | 11-12 | 12-13 | 13-14 |
| **Barriers to services provided by the Court Services Division are identified and reduced or eliminated (continued)** | Develop a strategy to enhance the provision of French language services in designated court operations<br>**2009-10 Accomplishments:**<br>Continued to deliver on French Language Services Five-Year Operational Plan commitments and received positive feedback from French Language Services' stakeholders on the division's Progress Report for Year 3 (2009-10).<br>Kingston was designated under the *French Language Services Act* in May 2009 and staff were provided with training on the Active Offer program<br>Completed a gap analysis for the designation of three new areas under the *French Language Services Act*<br>A French Language Services Bench and Bar Advisory Committee was established to respond to the recommendation in the French Language Services Commissioner's annual report | | | | | |
| | Develop a strategy to promote access to justice services for Aboriginal people<br>**2009-10 Accomplishment:**<br>The ministry entered into agreements with Anishinabek Nation and Grand Council Treaty #3 and held forums in these First Nations communities | | | | | |
| | Support Pro Bono Law Help pilot project, Toronto Region<br>**2009-10 Accomplishment:**<br>Supported a joint project between Toronto courts and Pro Bono Law Ontario at pro bono offices in the 393 University Avenue courthouse | | | | | |

✓= A checkmark indicates that the initiative has been accomplished. Shaded areas indicate the number of years remaining in the project timeline.

## Legislated Goal #3:

## Encourage public access to the courts and public confidence in the administration of justice

## Business Goal: Accessible Services (continued)

| Goal | Initiative | Implementation | | | | |
|---|---|---|---|---|---|---|
| | | 09-10 | 10-11 | 11-12 | 12-13 | 13-14 |
| **Information services are easily available to the public, and in particular to unrepresented litigants in family and small claims court**<br>• Continue to provide and advertise availability of public education materials | Update all guides to procedure in family courts<br>**2009-10 Accomplishment:**<br>Produced new guides for parenting affidavits, non-parent custody applications, child protection appeals (in conjunction with the Ontario Court of Justice and Superior Court of Justice) and restraining orders | | | | | |
| | Added a resource section to the family justice section of the Ministry of the Attorney General website to link parents and children to supportive resources | ✓ | | | | |
| | Developed specialized information for vulnerable litigants; e.g., a guide to applying for a restraining order | ✓ | | | | |
| | Work collaboratively with the judiciary to enhance online services and public access to court forms, court lists, etc.<br>**2009-10 Accomplishments:**<br>Enhanced family justice content on the Ministry of the Attorney General website<br>Initiated discussions on incorporating electronic access to court services and information into the planning and development of the Court Information Management System<br>Revised policy on public access to court files to permit access to files covered by *Criminal Code of Canada* publication bans, including a s. 486.4 or 486.5 publication ban<br>Revised policy on public access to court files to permit access to information about future court dates and courtroom locations in *Youth Criminal Justice Act* matters | | | | | |
| | Created a web-based forms assistant program for select family and small claims court forms | ✓ | | | | |
| **Increase transparency in the administration of justice** | Assessed and implemented recommendations from the Justice and Media Panel report within the ministry's purview, and consulted and liaised with judiciary, police and other justice partners on other recommendations | ✓ | | | | |

✓= A checkmark indicates that the initiative has been accomplished. Shaded areas indicate the number of years remaining in the project timeline.

## Legislated Goal #3:

## Encourage public access to the courts and public confidence in the administration of justice

## Business Goal: Accessible Services (continued)

| Goal | Initiative | Implementation | | | | |
|---|---|---|---|---|---|---|
| | | 09-10 | 10-11 | 11-12 | 12-13 | 13-14 |
| **Technology enables improved access to court information, files and schedules and remote appearances by parties and witnesses**<br>• Post current court services information on the Ministry of the Attorney General website (e.g. information on estate matters, the jury selection process, court locations, guides and booklets and the legal appointment process)<br>• Ensure that technology provided to the judiciary and to staff is modern, efficient, secure, private and managed in a responsive and confidential way | Linked operational systems to enable posting of scheduling information at courthouses using public view terminals and via the Internet | ✓ | | | | |
| | Provide electronic access to all court counter services; e.g., filing of documents, payment of fines and fees and access to court files and schedules<br>**2009-10 Accomplishment:**<br>Initiated discussions on incorporating electronic access to court services and information into the planning and development of the Court Information Management System | | | | | |
| | Developed a standard form restraining order which meets the requirements of *Bill 133* | ✓ | | | | |
| | Implemented a restraining order database and improved communication of family court restraining orders from family to bail court | ✓ | | | | |
| | Piloted the standard form restraining order and Restrainig Order Index in two court locations | ✓ | | | | |
| | Used technology to permit more remote appearances, particularly in northern locations | ✓ | | | | |
| | Provide remote access to solicitor/client assessments via video conferencing<br>**2009-10 Accomplishment:**<br>Provided remote access for solicitor/client assessments in the Northeast and Northwest regions | | | | | |
| | Encouraged greater use of available technology to conduct remote solicitor/client assessments through rule amendments | ✓ | | | | |
| | Implemented a Video Over Internet Protocol Pilot Project across the province | ✓ | | | | |
| | Create an Internet-based service allowing small claims court litigants to originate and respond to claims (as part of the Court Information Management System)<br>**2009-10 Accomplishment:**<br>Continued with ongoing strategic planning and development of the Court Information Management System | | | | | |

✓= A checkmark indicates that the initiative has been accomplished. Shaded areas indicate the number of years remaining in the project timeline.

## Legislated Goal #4:

## Further the provision of the high quality services to the public

## Business Goal: Timely and Efficient Case Processing

| Goal | Initiative | Implementation | | | | |
|---|---|---|---|---|---|---|
| | | 09-10 | 10-11 | 11-12 | 12-13 | 13-14 |
| **Court filing and data entry are consistent, accurate and up-to-date at all court offices** | Support municipal court initiatives to upload charge data captured through e-ticketing systems to ICON<br>**2009-10 Accomplishments:**<br>Worked with a large municipal partner on modernizing the way it captures data from its e-ticketing system<br>Provided support to municipal partners for e-ticketing initiatives<br>Made ongoing support available for additional policy and system enhancements | | | | | |
| **Court rules and procedures promote timely resolution of cases and reduce unnecessary appearances and costs** | Assessed and supported the implementation of recommendations of the Civil Justice Reform Project | ✓ | | | | |
| | Implement a strategy of referral of family court litigants to Family Law Information Centres before they approach the counters<br>**2009-10 Accomplishment:**<br>Implemented family process reforms that encourage litigants to visit Family Law Information Centres first to receive information and referral before proceeding to the court counter | | | | | |
| | Develop a new database for tracking family mediation statistics and Family Law Information Centres data collection<br>**2009-10 Accomplishment:**<br>Completed project plan and business requirements, and commenced programming work for new database | | | | | |
| | Worked with the Family Rules Committee on possible amendments to the *Family Law Rules* | ✓ | | | | |
| | Developed most commonly-used interactive fillable forms for family and small claims court cases | ✓ | | | | |
| | Considered legislation to modify contempt process in small claims court | ✓ | | | | |
| | Reviewed small claims court processes for streamlining opportunities | ✓ | | | | |

✓= A checkmark indicates that the initiative has been accomplished. Shaded areas indicate the number of years remaining in the project timeline.

| Legislated Goal #4:<br>Further the provision of the high quality services to the public<br>Business Goal: Timely and Efficient Case Processing (continued) | | | | | | |
|---|---|---|---|---|---|---|
| **Goal** | **Initiative** | **Implementation** | | | | |
| | | **09-10** | **10-11** | **11-12** | **12-13** | **13-14** |
| **Court rules and procedures promote timely resolution of cases and reduce unnecessary appearances and costs (continued)** | Review criminal court administrative processes for streamlining opportunities<br>**2009-10 Accomplishments:**<br>Streamlined reasons for adjournment codes, clarifying instructions for court staff and reducing the number of available codes by more than 50 per cent<br>Identified priority streamlining initiatives for implementation, including review of existing criminal best practices | | | | | |
| **Courtroom technology supports efficient case processing** | Used closed circuit TV and video conferencing technology to permit more remote appearances, particularly in northern locations and Central East Region | ✓ | | | | |
| | Implement short-term recommendations of the Technology for Ontario Courtrooms Discussion Paper<br>**2009-10 Accomplishment:**<br>Continued discussions to address the short-term recommendations relating to videoconferencing and courtroom technology | | | | | |

✓= A checkmark indicates that the initiative has been accomplished. Shaded areas indicate the number of years remaining in the project timeline.

## Legislated Goal #4:

## Further the provision of the high quality services to the public

## Business Goal: Timely and Efficient Case Processing (continued)

| Goal | Initiative | Implementation | | | | |
|---|---|---|---|---|---|---|
| | | 09-10 | 10-11 | 11-12 | 12-13 | 13-14 |
| **Electronic case tracking permits continuous monitoring of case volumes, case flow and dispositions** | Implement enhancements to criminal case tracking system (ICON 2.2), complete municipal courts and implement provincial courts<br>**2009-10 Accomplishment:**<br>Completed pilot projects to test enhancements to ICON 2.2 inquiry screen at a *Provincial Offences Act* municipal court and a provincial court site | | | | | |
| | Undertake ICON training/enhanced data collection<br>**2009-10 Accomplishment:**<br>Launched Ask ICON training sessions via Live Meeting for users across the province | | | | | |
| | Commence strategic planning for the Court Information Management System (CIMS)<br>**2009-10 Accomplishments:**<br>Received project and funding approval<br>Completed high-level research and assessment for project planning and development<br>Developed high-level business analysis and technical perspective recommendations<br>Formed CIMS Working group to develop business processes and business requirement documentation, and to provide ongoing business and technical expertise and analysis<br>Ensured governance committees are in place | | | | | |
| | Implement improvements to performance/design and functionality of case management systems (FRANK and ICON)<br>**2009-10 Accomplishments:**<br>Implemented changes in support of multiple business lines<br>Enhanced timeline generation functionality to provide a more flexible tool in support of transition activities<br>Released FRANK 3.0 with enhancements that support the *Rules of Civil Procedure* and *Small Claims Court Rules*<br>Delivered training via Live Meeting to staff across the province in support of changes in the FRANK application | | | | | |

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| Legislated Goal #4:<br>Further the provision of the high quality services to the public<br>Business Goal: Timely and Efficient Case Processing (continued) | | | | | | |
|---|---|---|---|---|---|---|
| **Goal** | **Initiative** | **Implementation** | | | | |
| | | **09-10** | **10-11** | **11-12** | **12-13** | **13-14** |
| **The division works collaboratively with the judiciary, the bar and justice sector partners to eliminate delays** | Work with Criminal Law Division to support backlog reduction in criminal cases and Justice on Target strategy<br>**2009-10 Accomplishment:**<br>Provided statistical support to the Criminal Law Division and Justice on Target initiative and developed a new statistical report for the Justice on Target website | | | | | |
| | Support municipal e-ticketing initiatives<br>**2009-10 Accomplishments:**<br>Provided support to municipal partners for e-ticketing initiatives<br>Made ongoing support available for additional policy and system enhancements | | | | | |
| | Support improved collection and reporting of criminal court activity data<br>**2009-10 Accomplishments:**<br>Worked with staff in the ministry and the Offices of the Chief Justices through working groups, steering committees and tables to enhance statistical reporting capacity<br>Developed and implemented new Reason for Adjournment codes | | | | | |
| | Supported improved collection and reporting of family court activity data | ✓ | | | | |
| | Participate in implementation of pilot Court and Community Liaison Committee report recommendations in child protection matters<br>**2009-10 Accomplishment:**<br>Participated in the Advisory Committee to Attract New Child Protection Lawyers and the Advisory Committee on Long Child Protection Trials and shared key findings at the 2009 Justice Summit | | | | | |
| | Develop and implement service targets and operational policies, procedures and supports for responding to recurring accommodation requests for people with disabilities<br>**2009-10 Accomplishment:**<br>Developed tools to help staff respond to requests for assistive listening devices and real-time captioning services | | | | | |

✓= A checkmark indicates that the initiative has been accomplished. Shaded areas indicate the number of years remaining in the project timeline.

## Legislated Goal #4:

## Further the provision of the high quality services to the public

## Business Goal: Timely and Efficient Case Processing (continued)

| Goal | Initiative | Implementation | | | | |
|---|---|---|---|---|---|---|
| | | 09-10 | 10-11 | 11-12 | 12-13 | 13-14 |
| **The division works collaboratively with the judiciary, the bar and justice sector partners to eliminate delays (continued)** | Work collaboratively with the Ontario Court of Justice and the Superior Court of Justice to develop case flow indicators for child protection cases<br>**2009-10 Accomplishment:**<br>Together with the statistical unit worked to develop new comprehensive standard reports for family statistics | | | | | |

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| Legislated Goal #4:<br>Further the provision of the high quality services to the public<br>Business Goal: Consistent, High-Quality Services | | | | | | |
|---|---|---|---|---|---|---|
| **Goal** | **Initiative** | **Implementation** | | | | |
| | | **09-10** | **10-11** | **11-12** | **12-13** | **13-14** |
| **A professional, trained court workforce provides consistent, accountable, knowledgeable and courteous services at court counters and in court offices, high-quality courtroom and administrative support to the judiciary and effective enforcement services**<br>• Support court staff through consistently updated policies, electronic manuals, electronic forms, Intranet, etc<br>• Provide training to respond to changes in practices, rules, procedures, legislation and technology and ensure regional capacity for ongoing program-related training<br>• Provide enhanced training on financial management to financial officers and managers to enhance controls over expenditures in accordance with the report of the Ontario Provincial Auditor<br>• Assess new Ontario Public Service policy requirements<br>• Provide staff development programs<br>• Review courtroom and court office staffing needs and find solutions to high staff turnover<br>• Establish performance plans for all staff that reflect the division's goals and conduct annual performance reviews | Prioritize and implement People Plan deliverables utilizing cost effective or cost neutral strategies<br>**2009-10 Accomplishments:**<br>Developed and distributed a divisional training plan to guide all operational training requirements<br>Constituted a divisional Learning and Development Committee and initiated work on developing standardized curricula for the division<br>Completed and distributed to all Court Services Division staff a comprehensive divisional orientation manual and trained managers and supervisors on the orientation process | | | | | |
| | Review policies and procedures for oaths and affirmations including consultations with the judiciary | | | | | |
| | Install automated external defibrillators in all base court locations<br>**2009-10 Accomplishment:**<br>Completed the installation of automated external defibrillators at 46 sites | | | | | |
| | Work with universities and community colleges to establish certificate, degree and graduate degree programs for staff and managers and executive development programs<br>**2009-10 Accomplishment:**<br>Continued membership and participation on the Durham College Advisory Committee | | | | | |

✓= A checkmark indicates that the initiative has been accomplished. Shaded areas indicate the number of years remaining in the project timeline.

## Legislated Goal #4:

## Further the provision of the high quality services to the public

## Business Goal: Consistent, High-Quality Services (continued)

| Goal | Initiative | Implementation | | | | |
|---|---|---|---|---|---|---|
| | | 09-10 | 10-11 | 11-12 | 12-13 | 13-14 |
| **A professional, trained court workforce provides consistent, accountable, knowledgeable and courteous services at court counters and in court offices, high-quality courtroom and administrative support to the judiciary and effective enforcement services (continued)** | Provide operational support training to all court support staff across the province, including staff in the criminal practice area<br>**2009-10 Accomplishments:**<br>Conducted staff training on policy permitting public access to court files covered by *Criminal Code of Canada* publication bans, including a s. 486.4 or 486.5 publication ban<br>Conducted staff training on policy permitting public access to information about future court dates and courtroom locations in *Youth Criminal Justice Act* matters<br>Guidance to regions about changes to operational implementation of *Criminal Code of Canada* amendments to limit credit for time spent in pre-sentencing custody (i.e., *Bill C-25*) | | | | | |
| | Identify and implement recruitment processes to ensure that future skill and resource needs are met<br>**2009-10 Accomplishment:**<br>Conducted research on other jurisdictions to determine processes and methodologies | | | | | |
| | Provide training to family practice area staff in conjunction with other ministries and agencies that serve families<br>**2009-10 Accomplishments:**<br>Trained Victim / Witness Assistance Program staff on changes to the family court process<br>Victim / Witness Assistance Program staff trained service providers from the 17 Family Court branch of the Superior Court of Justice locations<br>Provided training opportunities to legal aid office duty counsel staff and the bar about changes to the *Family Law Rules* as a result of the implementation of the *Family Statute Law Amendment Act, 2009* | | | | | |
| | Reviewed and updated family manuals | ✓ | | | | |
| | In consultation with staff and the judiciary, develop a 25-year "into the future" strategy for the division<br>**2009-10 Accomplishment:**<br>Developed and delivered a planning session for the Court Services Division Divisional Management Committee | | | | | |

✓= A checkmark indicates that the initiative has been accomplished. Shaded areas indicate the number of years remaining in the project timeline.

## Legislated Goal #4:

## Further the provision of the high quality services to the public

## Business Goal: Consistent, High-Quality Services (continued)

| Goal | Initiative | Implementation | | | | |
|---|---|---|---|---|---|---|
| | | 09/10 | 10/11 | 11/12 | 12/13 | 13/14 |
| **A professional, trained court workforce provides consistent, accountable, knowledgeable and courteous services at court counters and in court offices, high-quality courtroom and administrative support to the judiciary and effective enforcement services (continued)** | Developed and implemented training and training tools for divisional staff on providing accessible customer service to persons with disabilities | ✓ | | | | |
| | In consultation with staff, develop options for providing regular communications about ministry and divisional priorities, business and policy activities, table and Divisional Management Committee subcommittee activities, and staff changes<br>**2009-10 Accomplishments:**<br>Researched communication tools used in other divisions, ministries and court jurisdictions<br>In consultation with senior management, developed and received approval for a Court Services Division newsletter | | | | | |
| | Ongoing expansion of computer-based learning materials application training<br>**2009-10 Accomplishment:**<br>Launched Ask WRITS remote learning sessions via Live Meeting | | | | | |
| **Specialized court services are provided where appropriate**<br>• Provide operational and policy support to specialized courts in consultation with the judiciary | Provide access to family justice services, including Family Law Information Centres, mediation services and parent information sessions at all Ontario courts that have family law jurisdiction, with appropriate accommodation for small and northern court sites<br>**2009-10 Accomplishments:**<br>Supported the Attorney General's plan to improve the family justice process through: more information up front for those experiencing relationship breakdown; more opportunities for legal advice and the use of alternatives to court; an intake and triage approach to connect clients to the services they need; and, a simplified and streamlined process for those cases that must go to court<br>Adopted service standards relating to family justice services that clients using the Family Law Information Centre and clients using the family mediation services will be satisfied with the service they receive and that family law clients who attend an information session will be satisfied with the information they receive | | | | | |

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## Legislated Goal #4:

## Further the provision of the high quality services to the public

## Business Goal: Consistent, High-Quality Services (continued)

| Goal | Initiative | Implementation | | | | |
|---|---|---|---|---|---|---|
| | | 09-10 | 10-11 | 11-12 | 12-13 | 13-14 |
| **Specialized court services are provided where appropriate (continued)** | Establish design standards for Family Law Information Centres<br>**2009-10 Accomplishments:**<br>Worked with Facilities Management Branch to review for consistency court facilities plans for Brampton, York, Kingston, Simcoe and Guelph<br>Worked to apply the Ontario Court of Justice/ Superior Court of Justice proposed family business facilities list provided by the Courts<br>Established a model for Information Technology implementation, deployment and support for Alternative Financing and Procurement project facilities | | | | | |
| | Plan and advocate for an increase in the judicial complement of the Family Court branch of the Superior Court of Justice | | | | | |
| | Support province-wide provision of mental health court programs in consultation with the judiciary<br>**2009-10 Accomplishment:**<br>In consultation with the Criminal Law Division, provided regions with training on mental health court programs | | | | | |
| | Provide support to Ministry of Community Safety and Correctional Services video mental health fitness assessment pilot projects in facilities across the province<br>**2009-10 Accomplishment:**<br>Collaborated with Ministry of Community Safety and Correctional Services and Ministry of Health and Long-term Care on mental health fitness assessment pilot projects | | | | | |

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## Legislated Goal #4:

## Further the provision of the high quality services to the public

## Business Goal: Consistent, High-Quality Services (continued)

| Goal | Initiative | Implementation | | | | |
|---|---|---|---|---|---|---|
| | | 09-10 | 10-11 | 11-12 | 12-13 | 13-14 |
| **The division has a federal/ provincial/territorial strategy in place**<br>• Monitor the impact of federal legislative policy and program changes on court workload and procedures<br>• The division participates in the federal/provincial/ territorial justice forum, e.g., the Family Justice Coordinating Committee of Senior Officials | Negotiate agreement for continued federal contribution funding for family justice services | | | | | |
| | Develop a divisional federal/provincial/territorial strategy to manage the impact of federal legislation and policies on Ontario's courts<br>**2009-10 Accomplishment:**<br>Worked with the other areas of the ministry and the Offices of the Chief Justices to assess the potential impact of proposed federal legislation concerning the division of matrimonial real property on First Nations reserves | | | | | |
| **The division has links with external agencies to identify emerging issues and best practices and to improve the analysis of court data**<br>• Build on the relationship with the Association of Canadian Court Administrators, the Canadian Centre for Justice Statistics and the National Center for State Courts<br>• Establish partnerships with universities, law schools and other research agencies | Develop research partnerships<br>**2009-10 Accomplishments:**<br>Assisted the federal Department of Justice in conducting a research study at two Ontario court locations<br>Provided data for a Ryerson/University of Toronto study on youth bail conditions<br>Facilitated the involvement of the other provinces and territories in the Association of Canadian Court Administrators' Research Committee's White Paper on Quality Court Interpretation Services | | | | | |
| **Efficient file and record management practices are in place at all court offices** | Develop and implement file integrity quality assurance measures<br>**2009-10 Accomplishment:**<br>Developed a service standard that will be included in the 2010 Client Satisfaction Survey to monitor results | | | | | |
| | Review policies and procedures for the safe-keeping, handling and storage of exhibits, and develop an Exhibits Management Manual<br>**2009-10 Accomplishment:**<br>Implemented phase one of the High Risk Exhibits Management Manual province-wide | | | | | |

✓= A checkmark indicates that the initiative has been accomplished. Shaded areas indicate the number of years remaining in the project timeline.

## Legislated Goal #4:

## Further the provision of the high quality services to the public

## Business Goal: Consistent, High-Quality Services (continued)

| Goal | Initiative | Implementation | | | | |
|---|---|---|---|---|---|---|
| | | 09-10 | 10-11 | 11-12 | 12-13 | 13-14 |
| **Jury selection process and accommodations encourage public participation in juries** | Develop and implement a plan to improve jury processes and accommodations, including updating policies and procedures, and partnering with First Nations communities and organizations to improve the participation of people living on reserves in the jury process<br>**2009-10 Accomplishments**:<br>Partnered with First Nation organizations to deliver jury awareness forums in communities<br>Held three forums in the Anishinabek Nation and 18 forums in Grand Council Treaty #3. | | | | | |
| | Review current jury policies and procedures to improve consistent approach across the province, including review of practices in other jurisdictions<br>**2009-10 Accomplishments**:<br>Implemented online jury management manual and province-wide staff training<br>Passed amendments to the *Juries Act* to enable centralized confirmation of juror eligibility | | | | | |
| **The division participates in broader legislative and policy reviews aimed at improving the court process** | Monitored the federal evaluation of the national family court model | ✓ | | | | |
| | Met the Attorney General's obligation to engage in *Provincial Offences Act* streamlining exercise with municipalities | ✓ | | | | |
| | Participated in and facilitated the Attorney General's Family Justice Improvement Project | ✓ | | | | |
| | Implemented changes to family law contained in the *Family Statute Law Amendment Act, 2009* | ✓ | | | | |
| **Enforcement services are effective and timely**<br>• Standards, policies and procedures are regularly reviewed and updated | Finalized manual for enforcement officers | ✓ | | | | |
| | Prepared communication package for police services to explain scope of civil enforcement function | ✓ | | | | |

✓= A checkmark indicates that the initiative has been accomplished. Shaded areas indicate the number of years remaining in the project timeline.

## Legislated Goal #4:

## Further the provision of the high quality services to the public

## Business Goal: Consistent, High-Quality Services (continued)

| Goal | Initiative | Implementation | | | | |
|---|---|---|---|---|---|---|
| | | 09-10 | 10-11 | 11-12 | 12-13 | 13-14 |
| **High-quality court reporting and interpreter services are available as needed** | Implement strategies to enhance the provision of interpreter services and explore Ontario Public Service-wide opportunities for partnerships to improve access<br>**2009-10 Accomplishments:**<br>Continued participation on interministerial committee including participants from the ministries of Community and Social Services, Citizenship and Immigration, and Health and Long-Term Care<br>Attended meetings coordinated by the Law Foundation of Ontario to discuss interpreter standards and increased access for individuals requiring American Sign Language | | | | | |
| | Establish an electronic tool to track and schedule court interpreters<br>**2009-10 Accomplishments:**<br>Continued considerations to expand Central West Region's electronic tool for scheduling interpreters<br>Identified a pilot site for further evaluations<br>Implemented an interpreter scheduling quality assurance practice | | | | | |
| | Develop enhanced testing and training criteria for interpretation services and establish ongoing professional development opportunities in partnership with interpreter organizations<br>**2009-10 Accomplishments:**<br>In partnership with Vancouver Community College, developed 25 new court interpreter tests and an English proficiency test<br>Completed test preparation materials and posted on Ministry of the Attorney General website<br>Conducted more than 600 tests across the province, and released results of the initial round of testing<br>Updated interpreter training curriculum<br>Held preliminary discussions with associations and educational institutions on professional development for court interpreters | | | | | |

✓= A checkmark indicates that the initiative has been accomplished. Shaded areas indicate the number of years remaining in the project timeline.

## Legislated Goal #4:

## Further the provision of the high quality services to the public

## Business Goal: Consistent, High-Quality Services (continued)

| Goal | Initiative | Implementation | | | | |
|---|---|---|---|---|---|---|
| | | 09-10 | 10-11 | 11-12 | 12-13 | 13-14 |
| **High-quality court reporting and interpreter services are available as needed (continued)** | Conduct a review of court reporting and transcript production services in Ontario and, in response to the review's recommendations, develop and implement a service delivery option that will enhance court reporting and transcript production in Ontario<br>**2009-10 Accomplishment:**<br>Proposed and acquired approval for a new model for transcript production | | | | | |
| | Incrementally convert from analogue to digital recording devices for courtroom recording and transcript production<br>**2009-10 Accomplishment:**<br>Completed procurement for digital recording device vendor | | | | | |
| | Expand the Remote Interpreter Gateway Pilot Project to high-volume court locations and evaluate<br>**2009-10 Accomplishment:**<br>Expanded remote interpretation to select areas of the province and initiated analysis | | | | | |
| **Accessibility for people with disabilities is a part of all business plans, operational plans, funding requests and proposals** | Develop policy and planning tools on how to prevent, remove or reduce barriers when developing and reviewing legislation, programs, policies, and funding proposals and requests<br>**2009-10 Accomplishment:**<br>Participated with other ministries in the development of policy and planning tools to be incorporated into the Ministry of the Attorney General's strategy on incorporating accessibility as a part of legislation, programs, policies and funding proposals | | | | | |
| | Include accessibility impact statements in all divisional policy and program proposals, which explain how barriers will be prevented, removed or reduced | | | | | |

✓= A checkmark indicates that the initiative has been accomplished. Shaded areas indicate the number of years remaining in the project timeline.

## Legislated Goal #5:

## Promote the efficient use of public resources

## Business Goal: Effective and Accountable Decision Making

| Goal | Initiative | Implementation | | | | |
|---|---|---|---|---|---|---|
| | | 09-10 | 10-11 | 11-12 | 12-13 | 13-14 |
| **The division's five-year plan provides multi-year strategic direction on divisional priorities** | The Court Services Division Five-Year Plan is updated annually in consultation with judiciary and court users | ✓ | | | | |
| **Client satisfaction with services is continuously monitored through public complaints protocols and client satisfaction surveys** | Regularly monitor court services and programs through client satisfaction surveys<br>**2009-10 Accomplishment:**<br>Conducted client satisfaction survey in April 2009 | ✓ | | | | |
| | Implemented a feedback mechanism about providing service to people with disabilities, to support compliance with the Accessibility Standards for Customer Service regulation | ✓ | | | | |
| **The division has data quality assurance standards and practices in place** | Improve the consistency and integrity of collection and reporting of court activity data<br>**2009-10 Accomplishments:**<br>Continued to monitor data quality to identify opportunities and implement improvements<br>Continued to provide court staff with training on approved practices for data entry<br>Developed and implemented new Reason for Adjournment codes | | | | | |
| **Local practices and programs, pilot projects and test pilots are evaluated and assessed for province-wide application** | Participated in implementation of best practices for child protection cases through the Family Courts Steering Committee | ✓ | | | | |
| | Evaluated the Standard Form Restraining Order and Restraining Order Index | ✓ | | | | |
| **Provincial stewardship services help ensure that municipal courts deliver *Provincial Offences Act* court services that support accessible, fair, timely and effective justice services**<br>• Compliance with standards and requirements by regularly monitoring court activity through the analysis of financial reports as well as annual on-site audits | Initiate a review of the *Provincial Offences Act* oversight function, including the municipal court audit process<br>**2009-10 Accomplishments:**<br>Completed on-site audits for six municipal court offices, with no significant concerns identified<br>Shared best practices and provide refresher training to municipal court staff | | | | | |

✓= A checkmark indicates that the initiative has been accomplished. Shaded areas indicate the number of years remaining in the project timeline.

## Legislated Goal #5:

## Promote the efficient use of public resources

## Business Goal: Effective and Accountable Decision Making (continued)

| Goal | Initiative | Implementation | | | | |
|---|---|---|---|---|---|---|
| | | 09-10 | 10-11 | 11-12 | 12-13 | 13-14 |
| **Management information reports are regularly made available to the division, the Ministry of the Attorney General, the judiciary, and the public to support ongoing program reviews and the analysis of case processing trends, client satisfaction with services and accountability to the public for the operation of the courts** | Enhance criminal data collection, reporting and analysis to identify and resolve the causes of criminal case delays<br>**2009-10 Accomplishment:**<br>Continued to provide statistical support to Ministry of the Attorney General initiatives, including Justice on Target | | | | | |
| | Develop new standard reports for family, civil, small claims court, Superior Court of Justice criminal and *Provincial Offences Act* matters<br>**2009-10 Accomplishment:**<br>Began development of case processing measures for family, civil and small claims court matters | | | | | |
| | Train staff in the collection of data, the use of databases and reading and interpretation of data reports<br>**2009-10 Accomplishment:**<br>Continued to provide court staff with training on approved practices for data entry | | | | | |
| | Work with representatives of the judiciary and court users, and develop research partnerships, to enhance data analysis capacity<br>**2009-10 Accomplishments:**<br>Continued to work with staff in the Ministry of the Attorney General and the Offices of the Chief Justices to enhance our statistical reporting capacity<br>Assisted the federal Department of Justice in conducting a research study at two Ontario court locations.<br>Provided data for a Ryerson/University of Toronto study on youth bail conditions | | | | | |
| | Link court activity statistical data and other data to support workload and resource forecasting<br>**2009-10 Accomplishment:**<br>Commenced background research | | | | | |
| | Developed and implemented a monitoring and reporting mechanism on compliance with the Accessibility Standards for Customer Service regulation | ✓ | | | | |

✓= A checkmark indicates that the initiative has been accomplished. Shaded areas indicate the number of years remaining in the project timeline.

## Legislated Goal #5:

## Promote the efficient use of public resources

## Business Goal: Efficient Resource Management

| Goal | Initiative | Implementation | | | | |
|---|---|---|---|---|---|---|
| | | 09-10 | 10-11 | 11-12 | 12-13 | 13-14 |
| **Resource models provide an objective basis for assessing courtroom and court office staffing needs, the judicial and justice of the peace complement for the Ontario Court of Justice, regional allocations and private/public costs of litigation** | Confirm division-wide Full Time Equivalent's and establish ongoing tracking mechanism<br>**2009-10 Accomplishment:**<br>Provided monthly data to support tracking of divisional resources | | | | | |
| | Develop divisional staffing model<br>**2009-10 Accomplishment:**<br>Developed methodology for forecasting future workload and resource needs | | | | | |
| **Policies are in place to support effective collection of unpaid fines and estreated bail**<br>• Track the amount of defaulted fines and estreated bail collected | Develop and implement a plan for the collection of unpaid *Criminal Code of Canada* fines and estreated bail<br>**2009-10 Accomplishments:**<br>Implemented process for the collection of *Criminal Code of Canada* fines<br>Continued development of process for the collection of estreated bail | | | | | |
| **The division works with the Facilities Management Branch to effectively manage court facilities and to develop a multi-year strategic facilities plan for future courthouse projects**<br>• Develop multi-year infrastructure strategy for major capital and asset management<br>• Ongoing tracking and strategic planning<br>• Work with Facilities Management Branch to develop annual infrastructure plans | Implement the recommendation of the Provincial-Municipal Fiscal and Service Delivery Review to upload the municipal costs of court security and prisoner transportation beginning in 2012 to a maximum of $125 million annually, and to develop court security standards that could be applied to all courthouses<br>**2009-10 Accomplishments:**<br>Developed a multi-year implementation plan in collaboration with the Ministry of Community Safety and Correctional Services, the Ministry of Municipal Affairs and Housing, the Ministry of Finance, the Association of Municipalities of Ontario and the City of Toronto.<br>Established a governance structure in partnership with provincial ministries, the municipal sector and the judiciary and initiated work to identify costs and develop court security standards | | | | | |

✓= A checkmark indicates that the initiative has been accomplished. Shaded areas indicate the number of years remaining in the project timeline.

## Legislated Goal #5:

## Promote the efficient use of public resources

## Business Goal: Efficient Resource Management (continued)

| Goal | Initiative | Implementation | | | | |
|---|---|---|---|---|---|---|
| | | 09-10 | 10-11 | 11-12 | 12-13 | 13-14 |
| **The division works with the Facilities Management Branch to effectively manage court facilities and to develop a multi-year strategic facilities plan for future courthouse projects (continued)** | Explore the potential for strategic planning in courthouse development<br>**2009-10 Accomplishments:**<br>Successfully completed the 2010-11 Infrastructure Plan, including regional short, medium and long-term strategies<br>Continued work on the Ministry of the Attorney General asset management framework, which will act as a guide in future capital planning projects | | | | | |
| **The division maintains an effective document and resource management system** | Participate in the development of strategies and tools in support of integrated resource management<br>**2009-10 Accomplishment:**<br>Consulted with regions on end products | | | | | |
| **The division effectively manages trust funds** | Establish web-based, province-wide Trust Accounting System | | | | | |

✓= A checkmark indicates that the initiative has been accomplished. Shaded areas indicate the number of years remaining in the project timeline.

# Appendix B:

# Court Statistics

## 2005-06 to 2009-10

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## Appendix Glossary

| | |
|---|---|
| ICON | The Integrated Courts Offences Network (ICON) is an operational system that tracks criminal charges filed at the Ontario Court of Justice. |
| FRANK | The FRANK court case tracking system was developed as a standard operational system for Ontario courts. The system collects data and facilitates tracking activity in the following practice areas: civil, small claims court and criminal proceedings in the Superior Court of Justice, and family proceedings in both the Superior Court of Justice and the Ontario Court of Justice. As of March 31st, 2008, all court locations, with the exception of Toronto, changed to FRANK to track their court activities. Toronto continued to use the older operational system until it transitioned to FRANK in mid-2008. |
| Criminal | Criminal data includes all offences under the *Criminal Code of Canada*, *Controlled Drugs and Substances Act / Narcotics Control Act / Food and Drug Act* and other federal offences by adults and young persons. Ontario Court of Justice criminal data is collected by charge, whereas Superior Court of Justice criminal data is collected by indictment. |
| Civil | Civil data includes proceedings for all *Motor Vehicle Act*, *Construction Lien Act* and estates proceedings and all other civil proceedings in the Superior Court of Justice. It excludes small claims and family matters. |
| Small Claims | Small claims data includes all cases which fall within the jurisdiction of the small claims court (i.e. prior to January 1, 2010, civil claims of $10,000 or less, excluding claims under the *Construction Lien Act* and any other matter within the exclusive jurisdiction of the Superior Court of Justice; after January 1, 2010, civil claims of $25,000 or less, excluding claims under the *Construction Lien Act* and any other matter within the exclusive jurisdiction of the Superior Court of Justice). |
| Family | Family data includes all cases under the *Family Law Act* (except Part V); the *Children's Law Reform Act* (except sections 59 and 60); Parts III, VI and VII of the *Child and Family Services Act*; the *Interjurisdictional Support Orders Act, 2002*; section 6 of the *Marriage Act*; the *Change of Name Act*; and other family cases. It also includes matters under the *Family Responsibility and Support Enforcement Arrears Act, 1996*, and private enforcements, in Family Events Heard. |

## Civil Overview by Region

| Region | Fiscal Year | Proceedings Received | Events Heard | Courtroom Operating Hours |
|---|---|---|---|---|
| Central East | 2005-06 | 8,974 | 15,081 | 5,872 |
| | 2006-07 | 9,024 | 16,141 | 5,138 |
| | 2007-08 | 9,602 | 16,518 | 5,309 |
| | 2008-09 | 9,919 | 16,962 | 5,456 |
| | 2009-10 | 9,350 | 16,640 | 5,747 |
| Central West | 2005-06 | 18,010 | 24,134 | 9,287 |
| | 2006-07 | 21,067 | 25,651 | 8,933 |
| | 2007-08 | 22,184 | 28,144 | 9,237 |
| | 2008-09 | 25,372 | 30,424 | 11,403 |
| | 2009-10 | 27,439 | 31,133 | 10,310 |
| East[3] | 2005-06 | 5,177 | 12,713 | 6,476 |
| | 2006-07 | 5,142 | 13,461 | 4,432 |
| | 2007-08 | 6,188 | 11,765 | 5,205 |
| | 2008-09 | 8,523 | 14,565 | 4,116 |
| | 2009-10 | 8,372 | 14,621 | 4,527 |
| Northeast | 2005-06 | 2,905 | 5,865 | 2,048 |
| | 2006-07 | 2,754 | 5,939 | 1,959 |
| | 2007-08 | 3,052 | 5,623 | 1,612 |
| | 2008-09 | 3,192 | 6,117 | 1,489 |
| | 2009-10 | 2,960 | 6,410 | 1,472 |
| Northwest | 2005-06 | 954 | 2,255 | 1,073 |
| | 2006-07 | 977 | 2,231 | 912 |
| | 2007-08 | 986 | 2,274 | 982 |
| | 2008-09 | 969 | 2,015 | 761 |
| | 2009-10 | 959 | 2,265 | 677 |

## Civil Overview by Region continued

| Region | Fiscal Year | New Proceedings Received[1] | Events Heard[2] | Courtroom Operating Hours[5] |
|---|---|---|---|---|
| Toronto[4] | 2005-06 | 30,828 | 59,079 | 31,509 |
| | 2006-07 | 30,407 | 50,526 | 28,790 |
| | 2007-08 | 30,675 | 43,932 | 27,199 |
| | 2008-09 | 32,865 | 53,589 | 28,520 |
| | 2009-10 | 34,263 | 53,052 | 27,154 |
| West | 2005-06 | 12,050 | 21,149 | 6,885 |
| | 2006-07 | 12,736 | 22,426 | 7,107 |
| | 2007-08 | 12,729 | 23,791 | 6,913 |
| | 2008-09 | 13,467 | 28,362 | 7,124 |
| | 2009-10 | 13,923 | 26,267 | 5,934 |
| Ontario | 2005-06 | 78,898 | 140,276 | 63,149 |
| | 2006-07 | 82,107 | 136,375 | 57,271 |
| | 2007-08 | 85,416 | 132,047 | 56,459 |
| | 2008-09 | 94,307 | 152,034 | 58,869 |
| | 2009-10 | 97,266 | 150,388 | 55,821 |

1. New proceedings include all new files opened except for bulk sales affidavits, restitution orders, solicitor and client assessments, fee waiver requests, and uncontested estate matters.
2. Events Heard include all scheduled events dealt with by a presiding official (including adjournments). While bulk sales affidavits, restitution orders, solicitor and client assessments, and fee waiver requests are not included in new proceedings, the related event activity is included in the number of events heard.
3. Over the past five years the number of civil proceedings commenced and events heard for Ottawa increased 85 per cent, and 24 per cent respectively due to the inclusion of bankruptcy matters in civil statistics beginning December 10, 2007, when the Ottawa civil court moved to a new operational system. Over the same time period, proceedings commenced net of bankruptcy increased one per cent, while events heard net of bankruptcy decreased 20 per cent.
4. A decrease of 13 per cent in Toronto events heard in 2007-08, and a subsequent increase in 2008-09 of 22 per cent was due to a temporary change in data entry practices for bankruptcy and commercial matters in 2007-08. Excluding bankruptcy and commercial matters, events heard in Toronto remained steady between 2007-08 and 2008-09.
5. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officials or court staff.

SOURCE: FRANK

## Civil Proceedings Received

| Region | Location | 05-06 | 06-07 | 07-08 | 08-09 | 09-10 | Change from 05-06 to 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|---|
| Central East | Barrie | 1,340 | 1,649 | 1,598 | 1,801 | 1,660 | 320 | 24% |
| | Bracebridge | 227 | 189 | 212 | 195 | 207 | -20 | -9% |
| | Cobourg | 165 | 131 | 163 | 159 | 144 | -21 | -13% |
| | Lindsay | 211 | 215 | 207 | 188 | 180 | -31 | -15% |
| | Newmarket | 3,910 | 4,550 | 5,307 | 5,535 | 5,161 | 1,251 | 32% |
| | Peterborough | 388 | 413 | 385 | 346 | 354 | -34 | -9% |
| | Whitby | 2,733 | 1,877 | 1,730 | 1,695 | 1,644 | -1,089 | -40% |
| **Central East Total** | | **8,974** | **9,024** | **9,602** | **9,919** | **9,350** | **376** | **4%** |
| Central West | Brampton | 4,118 | 4,020 | 3,775 | 4,878 | 5,501 | 1,383 | 34% |
| | Brantford | 468 | 566 | 695 | 870 | 866 | 398 | 85% |
| | Cayuga | 53 | 82 | 76 | 82 | 66 | 13 | 25% |
| | Hamilton | 6,334 | 7,199 | 7,578 | 8,816 | 8,997 | 2,663 | 42% |
| | Milton | 4,958 | 6,894 | 7,596 | 8,126 | 9,326 | 4,368 | 88% |
| | Orangeville | 573 | 611 | 703 | 893 | 1,010 | 437 | 76% |
| | Simcoe | 130 | 177 | 188 | 152 | 150 | 20 | 15% |
| | St. Catharines | 839 | 872 | 986 | 848 | 896 | 57 | 7% |
| | Welland | 537 | 646 | 587 | 707 | 627 | 90 | 17% |
| **Central West Total** | | **18,010** | **21,067** | **22,184** | **25,372** | **27,439** | **9,429** | **52%** |
| East | Belleville | 353 | 383 | 351 | 391 | 361 | 8 | 2% |
| | Brockville | 165 | 182 | 196 | 175 | 176 | 11 | 7% |
| | Cornwall | 175 | 170 | 209 | 223 | 254 | 79 | 45% |
| | Kingston | 547 | 511 | 463 | 497 | 495 | -52 | -10% |
| | L'Orignal | 50 | 81 | 65 | 72 | 80 | 30 | 60% |
| | Napanee | 32 | 42 | 34 | 27 | 37 | 5 | 16% |
| | Ottawa[2] | 3,607 | 3,512 | 4,587 | 6,839 | 6,671 | 3,064 | 85% |
| | Pembroke | 126 | 149 | 155 | 173 | 153 | 27 | 21% |
| | Perth | 93 | 73 | 103 | 100 | 117 | 24 | 26% |
| | Picton | 29 | 39 | 25 | 26 | 28 | -1 | -3% |
| **East Total** | | **5,177** | **5,142** | **6,188** | **8,523** | **8,372** | **3,195** | **62%** |
| Northeast | Cochrane (inc. Timmins) | 375 | 454 | 369 | 419 | 342 | -33 | -9% |
| | Gore Bay | 32 | 33 | 17 | 22 | 29 | -3 | -9% |
| | Haileybury | 99 | 115 | 136 | 118 | 85 | -14 | -14% |
| | North Bay | 303 | 260 | 291 | 337 | 255 | -48 | -16% |
| | Parry Sound | 110 | 128 | 128 | 111 | 94 | -16 | -15% |
| | Sault Ste. Marie | 335 | 363 | 396 | 411 | 354 | 19 | 6% |
| | Sudbury | 1,651 | 1,401 | 1,715 | 1,774 | 1,801 | 150 | 9% |
| **Northeast Total** | | **2,905** | **2,754** | **3,052** | **3,192** | **2,960** | **55** | **2%** |

## Civil Proceedings Received continued

| Region | Location | 04-05 | 05-06 | 06-07 | 07-08 | 08-09 | 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|---|
| Northwest | Fort Frances | 27 | 26 | 21 | 29 | 19 | -8 | -30% |
| | Kenora | 160 | 136 | 167 | 184 | 126 | -34 | -21% |
| | Thunder Bay | 767 | 815 | 798 | 756 | 814 | 47 | 6% |
| **Northwest Total** | | **954** | **977** | **986** | **969** | **959** | **5** | **1%** |
| Toronto | Toronto Superior Court Of Justice | 30,828 | 30,407 | 30,675 | 32,865 | 34,263 | 3,435 | 11% |
| **Toronto Total** | | **30,828** | **30,407** | **30,675** | **32,865** | **34,263** | **2,037** | **7%** |
| West | Chatham | 317 | 286 | 300 | 294 | 270 | -47 | -15% |
| | Goderich | 88 | 95 | 87 | 95 | 76 | -12 | -14% |
| | Guelph | 388 | 438 | 419 | 546 | 463 | 75 | 19% |
| | Kitchener | 1,731 | 1,791 | 1,755 | 2,095 | 2,152 | 421 | 24% |
| | London | 6,475 | 7,012 | 7,239 | 7,506 | 8,347 | 1,872 | 29% |
| | Owen Sound | 249 | 339 | 252 | 257 | 270 | 21 | 8% |
| | Sarnia | 329 | 312 | 287 | 277 | 266 | -63 | -19% |
| | St. Thomas | 131 | 122 | 192 | 110 | 99 | -32 | -24% |
| | Stratford | 187 | 150 | 138 | 145 | 112 | -75 | -40% |
| | Walkerton | 115 | 98 | 113 | 99 | 82 | -33 | -29% |
| | Windsor | 1,863 | 1,936 | 1,769 | 1,853 | 1,606 | -257 | -14% |
| | Woodstock | 177 | 157 | 177 | 190 | 180 | 3 | 2% |
| **West Total** | | **12,050** | **12,736** | **12,728** | **13,467** | **13,923** | **1,873** | **16%** |
| **Ontario Total** | | **78,898** | **82,107** | **85,416** | **94,307** | **97,266** | **18,368** | **23%** |

1. New proceedings include all new files opened except for bulk sales affidavits, restitution orders, solicitor and client assessments, fee waiver requests, and uncontested estate matters.
2. Over the past five years the number of civil proceedings commenced in Ottawa increased 85 per cent due to the inclusion of bankruptcy matters in civil statistics beginning December 10, 2007, when the Ottawa civil court moved to a new operational system. Over the same time period, proceedings commenced net of bankruptcy increased 20 per cent.

SOURCE: FRANK

## Civil Events Heard

| Region | Location | 04-05 | 05-06 | 06-07 | 07-08 | 08-09 | 09-10 | Change from 04-05 to 09-10 | % Change from 04-05 to 09-10 |
|---|---|---|---|---|---|---|---|---|---|
| Central East | Barrie | 2,899 | 3,403 | 3,354 | 2,674 | 2,716 | -183 | -6% | |
| | Bracebridge | 360 | 523 | 409 | 487 | 398 | 38 | 11% | |
| | Cobourg | 215 | 223 | 243 | 270 | 290 | 75 | 35% | |
| | Lindsay | 415 | 404 | 440 | 436 | 436 | 21 | 5% | |
| | Newmarket | 6,919 | 7,583 | 7,949 | 8,875 | 8,551 | 1,632 | 24% | |
| | Peterborough | 525 | 590 | 666 | 704 | 581 | 56 | 11% | |
| | Whitby | 3,748 | 3,415 | 3,457 | 3,516 | 3,668 | -80 | -2% | |
| **Central East Total** | | **15,081** | **16,141** | **16,518** | **16,962** | **16,640** | **1,559** | **10%** | |
| Central West | Brampton | 6,360 | 6,647 | 6,517 | 6,620 | 6,625 | 265 | 4% | |
| | Brantford | 764 | 775 | 905 | 1,088 | 988 | 224 | 29% | |
| | Cayuga | 149 | 238 | 175 | 183 | 174 | 25 | 17% | |
| | Hamilton | 9,710 | 10,469 | 12,468 | 13,010 | 13,501 | 3,791 | 39% | |
| | Milton | 3,142 | 3,623 | 3,724 | 4,668 | 4,782 | 1,640 | 52% | |
| | Orangeville | 484 | 473 | 542 | 679 | 668 | 184 | 38% | |
| | Simcoe | 377 | 408 | 427 | 487 | 434 | 57 | 15% | |
| | St. Catharines | 1,966 | 1,722 | 2,022 | 2,367 | 2,529 | 563 | 29% | |
| | Welland | 1,182 | 1,296 | 1,364 | 1,322 | 1,432 | 250 | 21% | |
| **Central West Total** | | **24,134** | **25,651** | **28,144** | **30,424** | **31,133** | **6,999** | **29%** | |
| East | Belleville | 886 | 848 | 873 | 889 | 820 | -66 | -7% | |
| | Brockville | 343 | 403 | 427 | 407 | 388 | 45 | 13% | |
| | Cornwall | 201 | 161 | 237 | 223 | 237 | 36 | 18% | |
| | Kingston | 1,033 | 1,049 | 1,031 | 873 | 841 | -192 | -19% | |
| | L'Orignal | 137 | 163 | 81 | 117 | 98 | -39 | -28% | |
| | Napanee | 53 | 57 | 88 | 44 | 33 | -20 | -38% | |
| | Ottawa 2 | 9,429 | 10,196 | 8,455 | 11,443 | 11,660 | 2,231 | 24% | |
| | Pembroke | 374 | 325 | 344 | 394 | 360 | -14 | -4% | |
| | Perth | 185 | 180 | 148 | 122 | 129 | -56 | -30% | |
| | Picton | 72 | 79 | 81 | 53 | 55 | -17 | -24% | |
| **East Total** | | **12,713** | **13,461** | **11,765** | **14,565** | **14,621** | **1,908** | **15%** | |
| Northeast | Cochrane (inc. Timmins) | 1,015 | 1,075 | 998 | 1,005 | 926 | -89 | -9% | |
| | Gore Bay | 39 | 44 | 49 | 29 | 60 | 21 | 54% | |
| | Haileybury | 198 | 285 | 257 | 231 | 250 | 52 | 26% | |
| | North Bay | 939 | 927 | 657 | 787 | 779 | -160 | -17% | |
| | Parry Sound | 182 | 161 | 132 | 176 | 201 | 19 | 10% | |
| | Sault Ste. Marie | 869 | 777 | 861 | 921 | 1,049 | 180 | 21% | |
| | Sudbury | 2,623 | 2,670 | 2,669 | 2,968 | 3,145 | 522 | 20% | |
| **Northeast Total** | | **5,865** | **5,939** | **5,623** | **6,117** | **6,410** | **545** | **9%** | |

## Civil Events Heard continued

| Region | Location | 05-06 | 06-07 | 07-08 | 08-09 | 09-10 | Change from 05-06 to 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|---|
| Northwest | Fort Frances | 46 | 45 | 64 | 44 | 64 | 18 | 39% |
| | Kenora | 476 | 396 | 355 | 399 | 381 | -95 | -20% |
| | Thunder Bay | 1,733 | 1,790 | 1,855 | 1,572 | 1,820 | 87 | 5% |
| **Northwest Total** | | **2,255** | **2,231** | **2,274** | **2,015** | **2,265** | **10** | **0%** |
| Toronto[3] | Toronto Superior Court Of Justice | 59,079 | 50,526 | 43,932 | 53,589 | 53,052 | -6,027 | -10% |
| **Toronto Total** | | **59,079** | **50,526** | **43,932** | **53,589** | **53,052** | **-6,027** | **-10%** |
| West | Chatham | 930 | 809 | 974 | 951 | 797 | -133 | -14% |
| | Goderich | 172 | 202 | 168 | 255 | 199 | 27 | 16% |
| | Guelph | 817 | 910 | 919 | 1,280 | 1,130 | 313 | 38% |
| | Kitchener | 3,004 | 3,480 | 3,755 | 3,884 | 3,777 | 773 | 26% |
| | London | 8,786 | 9,114 | 10,675 | 13,278 | 13,052 | 4,266 | 49% |
| | Owen Sound | 387 | 421 | 399 | 468 | 472 | 85 | 22% |
| | Sarnia | 675 | 675 | 655 | 566 | 559 | -116 | -17% |
| | St. Thomas | 218 | 224 | 391 | 398 | 298 | 80 | 37% |
| | Stratford | 300 | 386 | 343 | 269 | 269 | -31 | -10% |
| | Walkerton | 234 | 182 | 158 | 162 | 130 | -104 | -44% |
| | Windsor | 5,395 | 5,704 | 5,075 | 6,518 | 5,240 | -155 | -3% |
| | Woodstock | 231 | 319 | 279 | 333 | 344 | 113 | 49% |
| **West Total** | | **21,149** | **22,426** | **23,791** | **28,362** | **26,267** | **5,118** | **24%** |
| **Ontario Total** | | **140,276** | **136,375** | **132,047** | **152,034** | **150,388** | **10,112** | **7%** |

1. Events Heard include all scheduled events dealt with by a presiding official (including adjournments). While bulk sales affidavits, restitution orders, solicitor and client assessments, and fee waiver requests are not included in new proceedings, the related event activity is included in the number of events heard.
2. Over the past five years the number of civil events heard for Ottawa increased 24 per cent due to the inclusion of bankruptcy matters in civil statistics beginning December 10, 2007, when the Ottawa civil court moved to a new operational system. Over the same time period, events heard in Ottawa net of bankruptcy decreased 20 per cent.
3. A decrease of 13 per cent in Toronto events heard in 2007-08, and a subsequent increase in 2008-09 of 22 per cent was due to a temporary change in data entry practices for bankruptcy and commercial matters in 2007-08. Excluding bankruptcy and commercial matters, events heard in Toronto remained steady between 2007-08 and 2008-09.

SOURCE: FRANK

## Ontario Court of Justice: Criminal Overview by Region

| Region | Fiscal Year | Charges Received | Charges Disposed | Charges Pending | Events Heard | Courtroom Operating Hours |
|---|---|---|---|---|---|---|
| Central East | 2005-06 | 96,131 | 96,406 | 44,884 | 861,386 | 51,696 |
| | 2006-07 | 103,393 | 95,894 | 50,786 | 930,684 | 51,172 |
| | 2007-08 | 101,472 | 102,398 | 48,169 | 987,606 | 53,344 |
| | 2008-09 | 106,358 | 104,522 | 49,101 | 965,247 | 53,360 |
| | 2009-10 | 105,840 | 109,837 | 45,383 | 929,790 | 56,132 |
| Central West | 2005-06 | 100,137 | 95,836 | 48,365 | 859,015 | 51,966 |
| | 2006-07 | 99,571 | 96,062 | 50,912 | 917,084 | 53,018 |
| | 2007-08 | 97,346 | 96,143 | 49,799 | 914,090 | 55,675 |
| | 2008-09 | 96,470 | 93,847 | 51,857 | 906,175 | 55,782 |
| | 2009-10 | 96,080 | 96,632 | 50,009 | 875,506 | 56,220 |
| East | 2005-06 | 78,741 | 78,981 | 33,007 | 652,018 | 33,617 |
| | 2006-07 | 83,219 | 79,889 | 35,135 | 696,602 | 31,484 |
| | 2007-08 | 80,551 | 79,816 | 34,295 | 698,290 | 32,829 |
| | 2008-09 | 88,930 | 84,988 | 37,180 | 771,317 | 33,521 |
| | 2009-10 | 85,744 | 86,717 | 34,817 | 745,268 | 33,844 |
| Northeast | 2005-06 | 40,260 | 39,106 | 15,370 | 284,446 | 15,288 |
| | 2006-07 | 42,261 | 41,306 | 15,532 | 314,908 | 15,917 |
| | 2007-08 | 44,934 | 42,312 | 16,077 | 329,524 | 16,079 |
| | 2008-09 | 46,866 | 46,882 | 16,241 | 347,081 | 16,069 |
| | 2009-10 | 45,222 | 44,994 | 16,261 | 321,677 | 16,141 |
| Northwest | 2005-06 | 20,086 | 18,568 | 7,398 | 122,417 | 6,730 |
| | 2006-07 | 20,827 | 20,394 | 7,073 | 138,397 | 7,136 |
| | 2007-08 | 20,301 | 19,629 | 7,105 | 134,558 | 6,621 |
| | 2008-09 | 22,179 | 21,930 | 6,881 | 143,630 | 7,762 |
| | 2009-10 | 23,284 | 23,002 | 7,109 | 142,537 | 7,785 |
| Toronto | 2005-06 | 142,804 | 130,684 | 73,452 | 1,592,856 | 73,432 |
| | 2006-07 | 146,572 | 138,363 | 77,758 | 1,700,010 | 73,669 |
| | 2007-08 | 147,233 | 135,380 | 82,263 | 1,674,801 | 73,207 |
| | 2008-09 | 146,543 | 142,421 | 82,143 | 1,702,500 | 76,152 |
| | 2009-10 | 143,641 | 137,812 | 81,322 | 1,555,113 | 75,321 |

## Ontario Court of Justice: Criminal Overview by Region continued

| Region | Fiscal Year | Charges Received | Charges Disposed | Charges Pending | Events Heard | Courtroom Operating Hours |
|---|---|---|---|---|---|---|
| West | 2005-06 | 95,487 | 92,289 | 35,859 | 753,914 | 44,890 |
| | 2006-07 | 102,194 | 99,273 | 37,777 | 801,129 | 45,315 |
| | 2007-08 | 103,774 | 102,858 | 37,954 | 848,503 | 46,326 |
| | 2008-09 | 103,976 | 101,170 | 40,833 | 851,845 | 45,741 |
| | 2009-10 | 102,471 | 103,162 | 40,337 | 833,370 | 46,955 |
| Ontario | 2005-06 | 573,646 | 551,870 | 258,335 | 5,126,052 | 277,619 |
| | 2006-07 | 598,037 | 571,181 | 274,973 | 5,493,814 | 277,711 |
| | 2007-08 | 595,611 | 578,536 | 275,662 | 5,587,372 | 284,080 |
| | 2008-09 | 611,322 | 595,760 | 284,236 | 5,687,795 | 288,386 |
| | 2009-10 | 602,282 | 602,156 | 275,238 | 5,403,261 | 292,398 |

1. Criminal proceedings received and disposed are individual criminal charges. There may be multiple charges laid against an accused in a single case. There are approximately two charges per case.
2. Charges received have been adjusted for transfers.
3. Charges pending are active charges that have a future court date scheduled as of the last day of the month. For example, where a bench warrant is issued against a person, no future court dates are scheduled until the bench warrant is executed. These charges are therefore treated as "inactive proceedings" and are excluded from the total number of pending charges.
4. Criminal events heard in the Ontario Court of Justice are collected for each charge that was before the court. For example, if a person has been charged with two offences, the courts data base shows two events for each court appearance. Events heard include trials, pretrials, motion hearings, bail hearings, preliminary hearings, and other hearings.
5. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officials or court staff.

SOURCE: ICON

## Ontario Court of Justice: Criminal Charges Received

| Region | Location | 05-06 | 06-07 | 07-08 | 08-09 | 09-10 | Change from 05-06 to 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|---|
| Central East | Barrie | 18,109 | 18,037 | 18,736 | 19,462 | 19,018 | 909 | 5% |
| | Bracebridge | 3,581 | 3,921 | 4,056 | 3,330 | 3,196 | -385 | -11% |
| | Cobourg | 3,988 | 4,235 | 4,758 | 4,197 | 3,885 | -103 | -3% |
| | Lindsay | 5,922 | 6,156 | 6,016 | 6,609 | 5,799 | -123 | -2% |
| | Newmarket | 27,049 | 29,261 | 29,608 | 31,167 | 32,308 | 5,259 | 19% |
| | Orillia | 3,320 | 3,633 | 3,654 | 3,728 | 4,020 | 700 | 21% |
| | Oshawa | 26,601 | 29,793 | 27,562 | 30,929 | 30,956 | 4,355 | 16% |
| | Peterborough | 7,561 | 8,357 | 7,082 | 6,936 | 6,658 | -903 | -12% |
| **Central East Total** | | **96,131** | **103,393** | **101,472** | **106,358** | **105,840** | **9,709** | **10%** |
| Central West | Brampton | 40,568 | 40,788 | 37,011 | 34,897 | 35,700 | -4,868 | -12% |
| | Brantford | 7,713 | 8,140 | 8,620 | 7,713 | 8,495 | 782 | 10% |
| | Cayuga | 1,569 | 1,897 | 2,143 | 1,969 | 1,885 | 316 | 20% |
| | Hamilton | 19,652 | 18,909 | 19,397 | 19,270 | 19,996 | 344 | 2% |
| | Milton | 9,330 | 8,982 | 9,946 | 10,697 | 9,943 | 613 | 7% |
| | Orangeville | 4,884 | 4,839 | 4,894 | 5,095 | 4,065 | -819 | -17% |
| | Simcoe | 3,023 | 3,008 | 2,518 | 2,554 | 2,377 | -646 | -21% |
| | St. Catharines | 11,357 | 11,125 | 11,176 | 12,196 | 11,649 | 292 | 3% |
| | Welland | 2,041 | 1,883 | 1,641 | 2,079 | 1,970 | -71 | -3% |
| **Central West Total** | | **100,137** | **99,571** | **97,346** | **96,470** | **96,080** | **-4,057** | **-4%** |
| East | Belleville | 6,305 | 6,501 | 5,728 | 7,354 | 6,570 | 265 | 4% |
| | Brockville | 5,125 | 4,759 | 5,306 | 6,402 | 5,996 | 871 | 17% |
| | Cornwall | 7,843 | 8,212 | 7,824 | 8,900 | 8,571 | 728 | 9% |
| | Kingston | 7,823 | 7,151 | 7,174 | 7,829 | 8,148 | 325 | 4% |
| | L'Orignal | 2,685 | 3,136 | 3,114 | 2,957 | 3,378 | 693 | 26% |
| | Napanee | 2,404 | 2,493 | 2,932 | 2,611 | 2,754 | 350 | 15% |
| | Ottawa | 36,863 | 39,783 | 37,577 | 42,058 | 40,617 | 3,754 | 10% |
| | Pembroke | 4,533 | 5,273 | 4,939 | 4,963 | 4,863 | 330 | 7% |
| | Perth | 4,197 | 4,795 | 4,927 | 4,911 | 3,987 | -210 | -5% |
| | Picton | 963 | 1,116 | 1,030 | 945 | 860 | -103 | -11% |
| **East Total** | | **78,741** | **83,219** | **80,551** | **88,930** | **85,744** | **7,003** | **9%** |
| Northeast | Cochrane | 2,287 | 2,313 | 3,235 | 3,345 | 3,099 | 812 | 36% |
| | Elliot Lake | 1,006 | 898 | 799 | 830 | 905 | -101 | -10% |
| | Espanola | 595 | 629 | 828 | 855 | 738 | 143 | 24% |
| | Gore Bay | 1,370 | 1,472 | 1,757 | 1,520 | 1,898 | 528 | 39% |
| | Haileybury | 2,307 | 2,001 | 2,625 | 2,644 | 2,570 | 263 | 11% |
| | Kirkland Lake | 393 | 343 | 479 | 631 | 685 | 292 | 74% |
| | North Bay | 5,649 | 5,741 | 5,479 | 6,113 | 5,852 | 203 | 4% |
| | Parry Sound | 2,481 | 2,545 | 2,429 | 2,928 | 3,563 | 1,082 | 44% |

## Ontario Court of Justice: Criminal Charges Received continued

| Region | Location | 04-05 | 05-06 | 06-07 | 07-08 | 08-09 | Change from 04-05 to 08-09 | % Change from 04-05 to 08-09 |
|---|---|---|---|---|---|---|---|---|
| | Sault Ste. Marie | 7,204 | 7,998 | 7,843 | 7,789 | 6,384 | -820 | -11% |
| | Sudbury | 12,328 | 13,110 | 14,151 | 15,233 | 13,761 | 1,433 | 12% |
| | Timmins | 4,638 | 5,211 | 5,309 | 4,978 | 5,767 | 1,129 | 24% |
| **Northeast Total** | | **40,258** | **42,261** | **44,934** | **46,866** | **45,222** | **4,964** | **12%** |
| Northwest | Dryden | 3,321 | 3,548 | 3,746 | 4,852 | 4,956 | 1,635 | 49% |
| | Fort Frances | 1,324 | 1,483 | 1,315 | 1,281 | 1,087 | -237 | -18% |
| | Kenora | 4,715 | 4,900 | 5,181 | 5,094 | 5,781 | 1,066 | 23% |
| | Thunder Bay | 10,726 | 10,896 | 10,059 | 10,952 | 11,460 | 734 | 7% |
| **Northwest Total** | | **20,086** | **20,827** | **20,301** | **22,179** | **23,284** | **3,198** | **16%** |
| Toronto | 1000 Finch Ave. W. | 26,544 | 23,698 | 23,832 | 23,544 | 25,240 | -1,304 | -5% |
| | 1911 Eglinton Ave. | 26,718 | 29,248 | 29,607 | 27,669 | 27,160 | 442 | 2% |
| | 2201 Finch Ave. W. | 22,320 | 25,462 | 24,067 | 22,909 | 25,429 | 3,109 | 14% |
| | 311 Jarvis St. | 5,703 | 4,828 | 5,765 | 5,983 | 5,085 | -618 | -11% |
| | College Park | 17,062 | 17,563 | 20,812 | 23,474 | 20,848 | 3,786 | 22% |
| | Old City Hall | 44,457 | 45,773 | 43,150 | 42,964 | 39,879 | -4,578 | -10% |
| **Toronto Total** | | **142,804** | **146,572** | **147,233** | **146,543** | **143,641** | **837** | **1%** |
| West | Chatham | 6,145 | 6,672 | 6,229 | 6,524 | 7,070 | 925 | 15% |
| | Goderich | 2,102 | 2,322 | 2,568 | 2,373 | 2,439 | 337 | 16% |
| | Guelph | 6,505 | 6,335 | 6,744 | 7,074 | 7,154 | 649 | 10% |
| | Kitchener | 21,608 | 22,637 | 24,238 | 24,772 | 24,221 | 2,613 | 12% |
| | London | 18,794 | 21,820 | 21,654 | 22,949 | 21,291 | 2,497 | 13% |
| | Owen Sound | 3,158 | 3,494 | 3,719 | 3,747 | 4,185 | 1,027 | 33% |
| | Sarnia | 6,937 | 8,410 | 8,581 | 8,389 | 8,342 | 1,405 | 20% |
| | St. Thomas | 3,727 | 3,752 | 3,781 | 3,839 | 3,454 | -273 | -7% |
| | Stratford | 2,824 | 2,689 | 2,620 | 2,522 | 2,430 | -394 | -14% |
| | Walkerton | 2,715 | 3,015 | 3,225 | 2,731 | 2,552 | -163 | -6% |
| | Windsor | 16,388 | 16,870 | 16,088 | 14,585 | 15,136 | -1,252 | -8% |
| | Woodstock | 4,584 | 4,178 | 4,327 | 4,471 | 4,197 | -387 | -8% |
| **West Total** | | **95,487** | **102,194** | **103,774** | **103,976** | **102,471** | **6,984** | **7%** |
| **Ontario Total** | | **573,644** | **598,037** | **595,611** | **611,322** | **602,282** | **28,638** | **5%** |

1. Criminal proceedings received are individual criminal charges. There may be multiple charges laid against an accused in a single case. There are approximately two charges per case.
2. Charges received have been adjusted for transfers.

SOURCE: ICON

## Ontario Court of Justice: Criminal Charges Disposed

| Region | Location | 05-06 | 06-07 | 07-08 | 08-09 | 09-10 | Change from 05-06 to 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|---|
| Central East | Barrie | 19,467 | 18,847 | 17,742 | 18,981 | 18,858 | -609 | -3% |
| | Bracebridge | 3,584 | 3,628 | 3,421 | 3,538 | 3,566 | -18 | -1% |
| | Cobourg | 3,686 | 3,996 | 4,405 | 4,596 | 4,036 | 350 | 9% |
| | Lindsay | 5,483 | 6,035 | 6,182 | 6,457 | 6,721 | 1,238 | 23% |
| | Newmarket | 26,885 | 26,780 | 30,247 | 30,037 | 33,666 | 6,781 | 25% |
| | Orillia | 2,980 | 3,229 | 3,599 | 3,807 | 3,691 | 711 | 24% |
| | Oshawa | 26,817 | 26,250 | 28,384 | 30,104 | 31,688 | 4,871 | 18% |
| | Peterborough | 7,504 | 7,129 | 8,418 | 7,002 | 7,611 | 107 | 1% |
| **Central East Total** | | **96,406** | **95,894** | **102,398** | **104,522** | **109,837** | **13,431** | **14%** |
| Central West | Brampton | 37,173 | 38,084 | 38,560 | 34,333 | 35,234 | -1,939 | -5% |
| | Brantford | 7,562 | 7,919 | 8,145 | 7,432 | 8,128 | 566 | 7% |
| | Cayuga | 1,736 | 1,640 | 1,928 | 1,958 | 1,781 | 45 | 3% |
| | Hamilton | 20,227 | 19,109 | 18,650 | 18,607 | 19,998 | -229 | -1% |
| | Milton | 8,507 | 8,676 | 9,179 | 10,462 | 10,214 | 1,707 | 20% |
| | Orangeville | 4,166 | 4,657 | 4,551 | 4,875 | 4,841 | 675 | 16% |
| | Simcoe | 3,074 | 3,063 | 2,529 | 2,378 | 2,573 | -501 | -16% |
| | St. Catharines | 11,363 | 11,158 | 10,804 | 11,962 | 11,765 | 402 | 4% |
| | Welland | 2,028 | 1,756 | 1,797 | 1,840 | 2,098 | 70 | 3% |
| **Central West Total** | | **95,836** | **96,062** | **96,143** | **93,847** | **96,632** | **796** | **1%** |
| East | Belleville | 6,579 | 6,226 | 5,662 | 6,629 | 6,905 | 326 | 5% |
| | Brockville | 4,756 | 4,817 | 4,758 | 6,138 | 5,956 | 1,200 | 25% |
| | Cornwall | 7,547 | 7,242 | 8,163 | 8,551 | 8,821 | 1,274 | 17% |
| | Kingston | 7,944 | 7,330 | 7,094 | 7,340 | 7,828 | -116 | -1% |
| | L'Orignal | 2,639 | 2,547 | 3,334 | 3,106 | 3,142 | 503 | 19% |
| | Napanee | 2,541 | 2,488 | 2,753 | 2,550 | 2,616 | 75 | 3% |
| | Ottawa | 37,932 | 38,299 | 37,741 | 39,464 | 41,394 | 3,462 | 9% |
| | Pembroke | 4,020 | 5,453 | 4,838 | 5,246 | 4,917 | 897 | 22% |
| | Perth | 4,013 | 4,379 | 4,451 | 5,123 | 4,181 | 168 | 4% |
| | Picton | 1,010 | 1,108 | 1,022 | 841 | 957 | -53 | -5% |
| **East Total** | | **78,981** | **79,889** | **79,816** | **84,988** | **86,717** | **7,736** | **10%** |
| Northeast | Cochrane | 2,205 | 2,229 | 2,280 | 3,499 | 3,447 | 1,242 | 56% |
| | Elliot Lake | 891 | 793 | 851 | 786 | 894 | 3 | 0% |
| | Espanola | 585 | 726 | 710 | 735 | 843 | 258 | 44% |
| | Gore Bay | 1,272 | 1,434 | 1,631 | 1,654 | 1,619 | 347 | 27% |
| | Haileybury | 1,713 | 1,984 | 2,157 | 2,555 | 2,778 | 1,065 | 62% |
| | Kirkland Lake | 327 | 404 | 305 | 558 | 657 | 330 | 101% |
| | North Bay | 5,682 | 5,343 | 5,291 | 5,719 | 5,857 | 175 | 3% |
| | Parry Sound | 2,758 | 2,679 | 2,480 | 2,971 | 3,178 | 420 | 15% |

## Ontario Court of Justice: Criminal Charges Disposed continued

| Region | Location | 05-06 | 06-07 | 07-08 | 08-09 | 09-10 | Change from 05-06 to 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|---|
| | Sault Ste. Marie | 6,933 | 8,049 | 7,831 | 7,958 | 6,494 | -439 | -6% |
| | Sudbury | 12,186 | 12,635 | 13,832 | 15,329 | 13,927 | 1,741 | 14% |
| | Timmins | 4,552 | 5,030 | 4,944 | 5,118 | 5,300 | 748 | 16% |
| **Northeast Total** | | **39,104** | **41,306** | **42,312** | **46,882** | **44,994** | **5,890** | **15%** |
| Northwest | Dryden | 3,301 | 3,559 | 3,603 | 4,537 | 4,730 | 1,429 | 43% |
| | Fort Frances | 1,286 | 1,178 | 1,437 | 1,345 | 1,147 | -139 | -11% |
| | Kenora | 4,257 | 4,620 | 5,141 | 5,180 | 5,722 | 1,465 | 34% |
| | Thunder Bay | 9,724 | 11,037 | 9,448 | 10,868 | 11,403 | 1,679 | 17% |
| **Northwest Total** | | **18,568** | **20,394** | **19,629** | **21,930** | **23,002** | **4,434** | **24%** |
| Toronto | 1000 Finch Ave. W. | 25,039 | 22,777 | 24,446 | 23,137 | 25,118 | 79 | 0% |
| | 1911 Eglinton Ave. | 23,463 | 26,530 | 27,625 | 28,024 | 26,279 | 2,816 | 12% |
| | 2201 Finch Ave. W. | 22,603 | 23,753 | 21,174 | 24,740 | 23,057 | 454 | 2% |
| | 311 Jarvis St. | 4,998 | 5,780 | 5,203 | 5,544 | 5,283 | 285 | 6% |
| | College Park | 18,360 | 16,230 | 17,925 | 20,325 | 21,115 | 2,755 | 15% |
| | Old City Hall | 36,221 | 43,293 | 39,007 | 40,651 | 36,960 | 739 | 2% |
| **Toronto Total** | | **130,684** | **138,363** | **135,380** | **142,421** | **137,812** | **7,128** | **5%** |
| West | Chatham | 5,568 | 6,327 | 6,333 | 5,562 | 6,080 | 512 | 9% |
| | Goderich | 1,951 | 2,150 | 2,254 | 2,458 | 2,387 | 436 | 22% |
| | Guelph | 5,879 | 6,488 | 6,269 | 6,706 | 7,522 | 1,643 | 28% |
| | Kitchener | 20,947 | 21,162 | 23,604 | 23,941 | 24,742 | 3,795 | 18% |
| | London | 18,632 | 20,278 | 22,719 | 21,596 | 22,764 | 4,132 | 22% |
| | Owen Sound | 3,317 | 3,232 | 3,722 | 3,765 | 3,803 | 486 | 15% |
| | Sarnia | 6,203 | 7,357 | 8,792 | 7,863 | 8,112 | 1,909 | 31% |
| | St. Thomas | 3,568 | 3,719 | 3,595 | 4,030 | 3,948 | 380 | 11% |
| | Stratford | 2,938 | 2,716 | 2,573 | 2,511 | 2,336 | -602 | -20% |
| | Walkerton | 2,317 | 3,009 | 3,212 | 2,927 | 2,616 | 299 | 13% |
| | Windsor | 16,786 | 18,176 | 15,328 | 15,177 | 14,674 | -2,112 | -13% |
| | Woodstock | 4,183 | 4,659 | 4,457 | 4,634 | 4,178 | -5 | 0% |
| **West Total** | | **92,289** | **99,273** | **102,858** | **101,170** | **103,162** | **10,873** | **12%** |
| **Ontario Total** | | **551,868** | **571,181** | **578,536** | **595,760** | **602,156** | **50,288** | **9%** |

1. Criminal proceedings disposed are individual criminal charges. There may be multiple charges laid against an accused in a single case. There are approximately two charges per case.

SOURCE: ICON

## Ontario Court of Justice: Criminal Charges Pending

| Region | Location | 05-06 | 06-07 | 07-08 | 08-09 | 09-10 | Change from 05-06 to 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|---|
| Central East | Barrie | 8,093 | 6,999 | 7,582 | 7,607 | 7,729 | -364 | -4% |
| | Bracebridge | 1,112 | 1,262 | 1,553 | 1,377 | 963 | -149 | -13% |
| | Cobourg | 1,789 | 1,979 | 2,149 | 1,495 | 1,277 | -512 | -29% |
| | Lindsay | 3,115 | 3,141 | 2,858 | 3,079 | 2,287 | -828 | -27% |
| | Newmarket | 14,371 | 16,441 | 15,208 | 16,096 | 14,282 | -89 | -1% |
| | Orillia | 1,208 | 1,453 | 1,376 | 1,317 | 1,557 | 349 | 29% |
| | Oshawa | 11,317 | 14,426 | 13,632 | 14,477 | 14,301 | 2,984 | 26% |
| | Peterborough | 3,879 | 5,085 | 3,811 | 3,653 | 2,987 | -892 | -23% |
| **Central East Total** | | **44,884** | **50,786** | **48,169** | **49,101** | **45,383** | **499** | **1%** |
| Central West | Brampton | 22,737 | 24,813 | 21,313 | 21,227 | 20,776 | -1,961 | -9% |
| | Brantford | 3,480 | 3,477 | 3,868 | 4,131 | 4,400 | 920 | 26% |
| | Cayuga | 414 | 636 | 905 | 921 | 977 | 563 | 136% |
| | Hamilton | 6,934 | 6,720 | 7,520 | 8,558 | 8,526 | 1,592 | 23% |
| | Milton | 5,006 | 5,355 | 6,014 | 6,143 | 5,822 | 816 | 16% |
| | Orangeville | 2,213 | 2,309 | 2,503 | 2,682 | 1,885 | -328 | -15% |
| | Simcoe | 1,071 | 985 | 966 | 1,141 | 971 | -100 | -9% |
| | St. Catharines | 5,522 | 5,451 | 5,746 | 5,893 | 5,597 | 75 | 1% |
| | Welland | 988 | 1,166 | 964 | 1,161 | 1,055 | 67 | 7% |
| **Central West Total** | | **48,365** | **50,912** | **49,799** | **51,857** | **50,009** | **1,644** | **3%** |
| East | Belleville | 1,877 | 2,026 | 1,844 | 2,409 | 2,043 | 166 | 9% |
| | Brockville | 2,393 | 2,127 | 2,455 | 2,568 | 2,406 | 13 | 1% |
| | Cornwall | 4,081 | 4,769 | 4,426 | 4,690 | 4,460 | 379 | 9% |
| | Kingston | 2,881 | 2,648 | 2,644 | 3,085 | 3,174 | 293 | 10% |
| | L'Orignal | 995 | 1,505 | 1,218 | 1,090 | 1,036 | 41 | 4% |
| | Napanee | 508 | 470 | 640 | 648 | 774 | 266 | 52% |
| | Ottawa | 16,450 | 17,706 | 16,835 | 18,849 | 17,644 | 1,194 | 7% |
| | Pembroke | 2,189 | 1,873 | 1,984 | 1,737 | 1,634 | -555 | -25% |
| | Perth | 1,294 | 1,687 | 1,971 | 1,734 | 1,389 | 95 | 7% |
| | Picton | 339 | 324 | 278 | 370 | 257 | -82 | -24% |
| **East Total** | | **33,007** | **35,135** | **34,295** | **37,180** | **34,817** | **1,810** | **5%** |
| Northeast | Cochrane | 779 | 806 | 999 | 1,395 | 870 | 91 | 12% |
| | Elliot Lake | 411 | 502 | 446 | 554 | 548 | 137 | 33% |
| | Espanola | 362 | 263 | 389 | 503 | 402 | 40 | 11% |
| | Gore Bay | 503 | 503 | 656 | 599 | 825 | 322 | 64% |
| | Haileybury | 1,190 | 1,142 | 1,394 | 1,268 | 1,170 | -20 | -2% |
| | Kirkland Lake | 161 | 109 | 265 | 310 | 278 | 117 | 73% |
| | North Bay | 1,867 | 2,149 | 2,228 | 2,484 | 2,493 | 626 | 34% |

## Ontario Court of Justice: Criminal Charges Pending continued

| Region | Location | 05-06 | 06-07 | 07-08 | 08-09 | 09-10 | Change from 05-06 to 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|---|
| | Parry Sound | 1,171 | 1,060 | 933 | 922 | 1,214 | 43 | 4% |
| | Sault Ste. Marie | 2,956 | 2,703 | 2,503 | 2,302 | 2,227 | -729 | -25% |
| | Sudbury | 4,332 | 4,616 | 4,475 | 4,208 | 4,255 | -77 | -2% |
| | Timmins | 1,638 | 1,679 | 1,789 | 1,696 | 1,979 | 341 | 21% |
| **Northeast Total** | | **15,370** | **15,532** | **16,077** | **16,241** | **16,261** | **891** | **6%** |
| | Dryden | 870 | 844 | 896 | 1,009 | 1,145 | 275 | 32% |
| | Fort Frances | 356 | 519 | 357 | 344 | 273 | -83 | -23% |
| | Kenora | 1,760 | 1,774 | 1,749 | 1,667 | 1,794 | 34 | 2% |
| | Thunder Bay | 4,412 | 3,936 | 4,103 | 3,861 | 3,897 | -515 | -12% |
| **Northwest Total** | | **7,398** | **7,073** | **7,105** | **6,881** | **7,109** | **-289** | **-4%** |
| Toronto | 1000 Finch Ave. W. | 12,134 | 12,327 | 11,348 | 11,600 | 11,203 | -931 | -8% |
| | 1911 Eglinton Ave. | 14,613 | 16,664 | 17,337 | 16,940 | 17,510 | 2,897 | 20% |
| | 2201 Finch Ave. W. | 11,220 | 12,687 | 14,612 | 12,266 | 13,590 | 2,370 | 21% |
| | 311 Jarvis St. | 3,292 | 2,298 | 2,794 | 3,198 | 2,770 | -522 | -16% |
| | College Park | 7,806 | 8,688 | 10,431 | 13,043 | 12,184 | 4,378 | 56% |
| | Old City Hall | 24,387 | 25,094 | 25,741 | 25,096 | 24,065 | -322 | -1% |
| **Toronto Total** | | **73,452** | **77,758** | **82,263** | **82,143** | **81,322** | **7,870** | **11%** |
| West | Chatham | 2,170 | 2,343 | 2,169 | 3,022 | 4,002 | 1,832 | 84% |
| | Goderich | 711 | 847 | 1,066 | 968 | 1,013 | 302 | 42% |
| | Guelph | 2,708 | 2,460 | 2,869 | 3,242 | 2,864 | 156 | 6% |
| | Kitchener | 6,469 | 7,393 | 7,745 | 8,050 | 7,742 | 1,273 | 20% |
| | London | 7,686 | 8,931 | 7,735 | 9,528 | 7,981 | 295 | 4% |
| | Owen Sound | 952 | 1,095 | 1,026 | 1,175 | 1,535 | 583 | 61% |
| | Sarnia | 2,647 | 3,460 | 3,046 | 3,601 | 3,793 | 1,146 | 43% |
| | St. Thomas | 1,381 | 1,354 | 1,440 | 1,374 | 1,002 | -379 | -27% |
| | Stratford | 550 | 537 | 541 | 541 | 589 | 39 | 7% |
| | Walkerton | 1,189 | 1,257 | 1,195 | 974 | 895 | -294 | -25% |
| | Windsor | 6,992 | 6,242 | 7,288 | 6,734 | 7,243 | 251 | 4% |
| | Woodstock | 2,404 | 1,858 | 1,834 | 1,624 | 1,678 | -726 | -30% |
| **West Total** | | **35,859** | **37,777** | **37,954** | **40,833** | **40,337** | **4,478** | **12%** |
| **Ontario Total** | | **258,335** | **274,973** | **275,662** | **284,236** | **275,238** | **16,903** | **7%** |

1. Charges pending are active charges that have a future court date scheduled as of the last day of the month. For example, where a bench warrant is issued against a person, no future court dates are scheduled until the bench warrant is executed. These charges are therefore treated as "inactive proceedings" and are excluded from the total number of pending charges.

SOURCE: ICON

## Ontario Court of Justice: Criminal Events Heard

| Region | Location | 05-06 | 06-07 | 07-08 | 08-09 | 09-10 | Change from 05-06 to 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|---|
| Central East | Barrie | 153,970 | 147,735 | 165,543 | 160,146 | 149,329 | -4,641 | -3% |
| | Bracebridge | 19,245 | 18,457 | 19,157 | 18,090 | 18,313 | -932 | -5% |
| | Cobourg | 29,267 | 33,739 | 37,446 | 38,376 | 29,668 | 401 | 1% |
| | Lindsay | 50,674 | 56,824 | 57,639 | 67,400 | 53,870 | 3,196 | 6% |
| | Newmarket | 239,233 | 252,474 | 270,212 | 270,427 | 266,868 | 27,635 | 12% |
| | Orillia | 15,373 | 18,956 | 19,556 | 19,932 | 21,113 | 5,740 | 37% |
| | Oshawa | 269,025 | 305,485 | 324,168 | 308,246 | 309,517 | 40,492 | 15% |
| | Peterborough | 84,599 | 97,014 | 93,887 | 82,630 | 81,112 | -3,487 | -4% |
| **Central East Total** | | **861,386** | **930,684** | **987,606** | **965,247** | **929,790** | **68,404** | **8%** |
| Central West | Brampton | 369,994 | 410,517 | 393,105 | 355,994 | 338,558 | -31,436 | -8% |
| | Brantford | 57,855 | 65,906 | 72,221 | 67,704 | 71,166 | 13,311 | 23% |
| | Cayuga | 8,623 | 10,202 | 12,185 | 14,211 | 13,185 | 4,562 | 53% |
| | Hamilton | 168,108 | 166,676 | 166,615 | 172,182 | 179,943 | 11,835 | 7% |
| | Milton | 77,777 | 74,348 | 87,910 | 97,055 | 85,759 | 7,982 | 10% |
| | Orangeville | 33,058 | 37,547 | 38,623 | 44,650 | 34,813 | 1,755 | 5% |
| | Simcoe | 21,412 | 24,286 | 18,780 | 18,305 | 16,947 | -4,465 | -21% |
| | St. Catharines | 102,841 | 108,105 | 107,017 | 114,320 | 115,180 | 12,339 | 12% |
| | Welland | 19,347 | 19,497 | 17,634 | 21,754 | 19,955 | 608 | 3% |
| **Central West Total** | | **859,015** | **917,084** | **914,090** | **906,175** | **875,506** | **16,491** | **2%** |
| East | Belleville | 44,496 | 44,661 | 40,241 | 48,774 | 46,802 | 2,306 | 5% |
| | Brockville | 37,769 | 36,585 | 39,248 | 47,735 | 44,097 | 6,328 | 17% |
| | Cornwall | 63,255 | 67,090 | 68,934 | 74,738 | 73,831 | 10,576 | 17% |
| | Kingston | 79,016 | 74,174 | 67,657 | 66,718 | 72,160 | -6,856 | -9% |
| | L'Orignal | 12,946 | 15,964 | 15,787 | 14,199 | 17,791 | 4,845 | 37% |
| | Napanee | 12,916 | 11,475 | 13,702 | 12,541 | 14,217 | 1,301 | 10% |
| | Ottawa | 332,591 | 361,340 | 363,913 | 401,943 | 396,453 | 63,862 | 19% |
| | Pembroke | 29,243 | 37,581 | 40,821 | 43,410 | 35,639 | 6,396 | 22% |
| | Perth | 34,605 | 41,863 | 43,293 | 56,697 | 39,551 | 4,946 | 14% |
| | Picton | 5,181 | 5,869 | 4,694 | 4,562 | 4,727 | -454 | -9% |
| **East Total** | | **652,018** | **696,602** | **698,290** | **771,317** | **745,268** | **93,250** | **14%** |
| Northeast | Cochrane | 12,072 | 13,333 | 18,595 | 22,122 | 18,663 | 6,591 | 55% |
| | Elliot Lake | 4,859 | 4,457 | 3,991 | 4,228 | 4,482 | -377 | -8% |
| | Espanola | 3,896 | 3,638 | 3,460 | 5,302 | 5,126 | 1,230 | 32% |
| | Gore Bay | 8,465 | 8,272 | 10,427 | 10,764 | 11,599 | 3,134 | 37% |
| | Haileybury | 15,923 | 20,399 | 22,118 | 18,678 | 17,410 | 1,487 | 9% |
| | Kirkland Lake | 2,574 | 3,105 | 2,993 | 4,590 | 3,442 | 868 | 34% |
| | North Bay | 46,003 | 42,620 | 44,976 | 48,525 | 47,892 | 1,889 | 4% |

## Ontario Court of Justice: Criminal Events Heard continued

| Region | Location | 96-97 | 97-98 | 98-99 | 99-00 | 00-01 | Change from 05-06 to 00-01 | % Change from 05-06 to 00-01 |
|---|---|---|---|---|---|---|---|---|
| | Parry Sound | 18,441 | 16,909 | 16,559 | 15,366 | 20,950 | 2,509 | 14% |
| | Sault Ste. Marie | 55,474 | 65,377 | 65,808 | 69,187 | 48,790 | -6,684 | -12% |
| | Sudbury | 89,270 | 103,380 | 106,505 | 113,311 | 105,871 | 16,601 | 19% |
| | Timmins | 27,469 | 33,418 | 34,092 | 35,008 | 37,452 | 9,983 | 36% |
| **Northeast Total** | | **284,446** | **314,908** | **329,524** | **347,081** | **321,677** | **37,231** | **13%** |
| | Dryden | 14,953 | 17,906 | 18,964 | 24,329 | 23,001 | 8,048 | 54% |
| | Fort Frances | 6,274 | 7,501 | 7,613 | 7,014 | 5,298 | -976 | -16% |
| | Kenora | 28,720 | 32,846 | 34,561 | 34,347 | 35,463 | 6,743 | 23% |
| | Thunder Bay | 72,470 | 80,144 | 73,420 | 77,940 | 78,775 | 6,305 | 9% |
| **Northwest Total** | | **122,417** | **138,397** | **134,558** | **143,630** | **142,537** | **20,120** | **16%** |
| Toronto | 1000 Finch Ave. W. | 247,442 | 223,248 | 214,479 | 204,573 | 186,808 | -60,634 | -25% |
| | 1911 Eglinton Ave. | 273,069 | 334,697 | 363,231 | 348,312 | 296,780 | 23,711 | 9% |
| | 2201 Finch Ave. W. | 233,050 | 268,441 | 267,710 | 246,035 | 266,643 | 33,593 | 14% |
| | 311 Jarvis St. | 53,543 | 54,605 | 46,208 | 58,012 | 54,831 | 1,288 | 2% |
| | College Park | 210,184 | 202,566 | 227,269 | 264,134 | 238,398 | 28,214 | 13% |
| | Old City Hall | 575,568 | 616,453 | 555,904 | 581,434 | 511,653 | -63,915 | -11% |
| **Toronto Total** | | **1,592,856** | **1,700,010** | **1,674,801** | **1,702,500** | **1,555,113** | **-37,743** | **-2%** |
| West | Chatham | 39,825 | 45,999 | 43,308 | 47,680 | 54,387 | 14,562 | 37% |
| | Goderich | 10,818 | 12,409 | 14,865 | 16,996 | 17,359 | 6,541 | 60% |
| | Guelph | 47,901 | 48,142 | 49,920 | 55,048 | 54,360 | 6,459 | 13% |
| | Kitchener | 154,459 | 174,478 | 189,147 | 191,901 | 184,002 | 29,543 | 19% |
| | London | 184,184 | 203,131 | 215,656 | 216,870 | 203,579 | 19,395 | 11% |
| | Owen Sound | 18,461 | 19,560 | 21,045 | 20,834 | 25,817 | 7,356 | 40% |
| | Sarnia | 50,106 | 62,308 | 75,348 | 72,651 | 75,574 | 25,468 | 51% |
| | St. Thomas | 29,313 | 28,717 | 30,615 | 29,612 | 25,705 | -3,608 | -12% |
| | Stratford | 14,772 | 12,484 | 12,814 | 13,841 | 11,931 | -2,841 | -19% |
| | Walkerton | 15,610 | 20,068 | 21,629 | 20,245 | 19,045 | 3,435 | 22% |
| | Windsor | 144,371 | 130,310 | 131,801 | 130,386 | 124,136 | -20,235 | -14% |
| | Woodstock | 44,094 | 43,523 | 42,355 | 35,781 | 37,475 | -6,619 | -15% |
| **West Total** | | **753,914** | **801,129** | **848,503** | **851,845** | **833,370** | **79,456** | **11%** |
| **Ontario Total** | | **5,126,052** | **5,498,814** | **5,587,372** | **5,687,795** | **5,403,261** | **277,209** | **5%** |

1. Criminal events heard in the Ontario Court of Justice are collected for each charge that was before the court. For example, if a person has been charged with two offences, the courts data base shows two events for each court appearance. Events heard include trials, pretrials, motion hearings, bail hearings, preliminary hearings, and other hearings.

SOURCE: ICON

## Superior Court of Justice: Criminal Overview by Region, 2009-10

| Region | Indictments & Appeals Received | Indictments & Appeals Disposed | Indictments & Appeals Pending | Events Heard |
|---|---|---|---|---|
| Central East | 436 | 352 | 290 | 5,619 |
| Central West | 824 | 608 | 666 | 10,388 |
| East | 562 | 376 | 480 | 5,612 |
| Northeast | 261 | 143 | 176 | 2,324 |
| Northwest | 109 | 90 | 61 | 1,093 |
| Toronto | 1,241 | 876 | 1,038 | 16,766 |
| West | 674 | 492 | 553 | 6,638 |
| Ontario | 4,107 | 2,937 | 3,264 | 48,440 |

1. Due to a change in data entry and collection methods in Ottawa, Toronto and Windsor, older court statistics derived from previous data are not comparable with data derived from the new collection method. As result, five-year trend data will not be available until 2013-14.
2. Events Heard include all scheduled events dealt with by a judge (including adjournments). While applications, motions and bail reviews are not included in case activity (i.e., cases received, disposed and pending), the related event activity is included in the number of events heard.
3. Indictments are considered disposed of when all counts on the indictment have a final outcome (when sentencing is complete for indictments with a conviction). Appeals are considered disposed of when the appeal decision is given.
4. Indictments are considered pending if any count on the indictment is awaiting a final outcome, and there is a future event scheduled. (Undisposed cases with no future event are considered inactive and are not included.) Appeals are considered pending if a decision has not been given on the appeal and there is a future event scheduled.

SOURCE: FRANK

## Superior Court of Justice: Courtroom Operating Hours by Region

| Region | [illegible] | [illegible] | [illegible] | [illegible] | [illegible] |
|---|---|---|---|---|---|
| Central East | 7,577 | 9,208 | 7,570 | 8,162 | 8,803 |
| Central West | 11,465 | 11,374 | 10,832 | 11,098 | 11,768 |
| East | 5,686 | 5,607 | 5,352 | 7,067 | 6,261 |
| Northeast | 2,632 | 2,202 | 2,241 | 2,249 | 2,067 |
| Northwest | 739 | 675 | 760 | 839 | 566 |
| Toronto | 17,662 | 18,145 | 17,025 | 18,408 | 17,409 |
| West | 6,193 | 6,286 | 6,150 | 5,854 | 6,692 |
| Ontario | 51,955 | 53,496 | 49,930 | 53,678 | 53,565 |

1. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officials or court staff.

SOURCE: FRANK

## Superior Court of Justice: Criminal Indictments and Appeals Received, Disposed and Pending, and Criminal Events Heard, 2009-10

| Region | Location | Indictments & Appeals Received | Indictments & Appeals Disposed | Indictments & Appeals Pending | Events Heard |
|---|---|---|---|---|---|
| Central East | Barrie | 141 | 120 | 87 | 1,566 |
| | Bracebridge | 6 | 9 | 7 | 94 |
| | Cobourg | 16 | 18 | 12 | 234 |
| | Lindsay | 36 | 27 | 25 | 425 |
| | Newmarket | 87 | 48 | 66 | 1,190 |
| | Peterborough | 22 | 14 | 14 | 295 |
| | Whitby | 128 | 116 | 79 | 1,815 |
| **Central East Total** | | **436** | **352** | **290** | **5,619** |
| Central West | Brampton | 444 | 293 | 382 | 5,728 |
| | Brantford | 16 | 9 | 16 | 319 |
| | Cayuga | 12 | 9 | 6 | 109 |
| | Hamilton | 183 | 171 | 139 | 2,164 |
| | Milton | 78 | 65 | 59 | 855 |
| | Orangeville | 25 | 14 | 14 | 243 |
| | Simcoe | 13 | 6 | 9 | 121 |
| | St. Catharines | 24 | 18 | 20 | 394 |
| | Welland | 29 | 23 | 21 | 455 |
| **Central West Total** | | **824** | **608** | **666** | **10,388** |
| East | Belleville | 52 | 37 | 38 | 482 |
| | Brockville | 37 | 9 | 17 | 259 |
| | Cornwall | 94 | 50 | 100 | 1,022 |
| | Kingston | 74 | 59 | 60 | 661 |
| | L'Orignal | 44 | 37 | 24 | 194 |
| | Napanee | 12 | 2 | 6 | 39 |
| | Ottawa | 195 | 128 | 191 | 2,390 |
| | Pembroke | 28 | 31 | 17 | 266 |
| | Perth | 21 | 19 | 22 | 224 |
| | Picton | 5 | 4 | 5 | 75 |
| **East Total** | | **562** | **376** | **480** | **5,612** |
| Northeast | Cochrane (inc. Timmins) | 34 | 20 | 25 | 453 |
| | Gore Bay | 16 | 6 | 9 | 205 |
| | Haileybury | 26 | 19 | 22 | 184 |
| | North Bay | 52 | 28 | 38 | 394 |
| | Parry Sound | 22 | 14 | 11 | 157 |
| | Sault Ste. Marie | 35 | 16 | 20 | 460 |
| | Sudbury | 76 | 40 | 51 | 471 |
| **Northeast Total** | | **261** | **143** | **176** | **2,324** |

## Criminal Indictments and Appeals Received, Disposed and Pending, and Criminal Events Heard, 2009-10 continued

| Region | Location | Indictments & Appeals Received | Indictments & Appeals Disposed | Indictments & Appeals Pending | Events Heard |
|---|---|---|---|---|---|
| Northwest | Fort Frances | 5 | 2 | 3 | 34 |
| | Kenora | 42 | 38 | 19 | 379 |
| | Thunder Bay | 62 | 50 | 39 | 680 |
| **Northwest Total** | | **109** | **90** | **61** | **1,093** |
| Toronto | Toronto Superior Court Of Justice | 1,241 | 876 | 1,038 | 16,766 |
| **Toronto Total** | | **1,241** | **876** | **1,038** | **16,766** |
| West | Chatham | 20 | 15 | | 158 |
| | Goderich | 26 | 19 | 16 | 224 |
| | Guelph | 41 | 48 | 18 | 448 |
| | Kitchener | 57 | 37 | 23 | 647 |
| | London | 183 | 84 | 56 | 1,583 |
| | Owen Sound | 14 | 7 | 143 | 167 |
| | Sarnia | 54 | 43 | 11 | 442 |
| | St. Thomas | 34 | 26 | 41 | 213 |
| | Stratford | 55 | 39 | 26 | 246 |
| | Walkerton | 27 | 17 | 31 | 125 |
| | Windsor | 141 | 139 | 10 | 2,183 |
| | Woodstock | 22 | 18 | 163 | 202 |
| **West Total** | | **674** | **492** | **15** | **6,638** |
| **Ontario Total** | | **4,107** | **2,937** | **553** | **48,440** |

1. Due to a change in data entry and collection methods in Ottawa, Toronto and Windsor, older court statistics derived from previous data are not comparable with data derived from the new collection method. As result, five-year trend data will not be available until 2013-14.
2. Cases Received include indictments and appeals for both adult and youth.
3. Indictments are considered disposed of when all counts on the indictment have a final outcome (when sentencing is complete for indictments with a conviction). Appeals are considered disposed of when the appeal decision is given.
4. Indictments are considered pending if any count on the indictment is awaiting a final outcome, and there is a future event scheduled. (Undisposed cases with no future event are considered inactive and are not included). Appeals are considered pending if a decision has not been given on the appeal and there is a future event scheduled.
5. Events Heard include all scheduled events dealt with by a judge (including adjournments). While applications, motions and bail reviews are not included in case activity (i.e., cases received, disposed and pending), the related event activity is included in the number of events heard.

SOURCE: FRANK

## Superior Court of Justice, Family Court branch of the Superior Court of Justice, and Ontario Court of Justice: Family Overview by Region

| Region | Fiscal Year | New Proceedings | Events Heard | Courtroom Operating Hours |
|---|---|---|---|---|
| Central East | 2005-06 | 14,403 | 52,515 | 16,834 |
| | 2006-07 | 14,613 | 52,330 | 15,310 |
| | 2007-08 | 14,380 | 52,731 | 15,410 |
| | 2008-09 | 14,268 | 52,965 | 16,882 |
| | 2009-10 | 14,225 | 52,872 | 18,254 |
| Central West | 2005-06 | 19,631 | 60,617 | 20,881 |
| | 2006-07 | 18,681 | 61,138 | 20,495 |
| | 2007-08 | 17,878 | 58,857 | 20,189 |
| | 2008-09 | 18,535 | 60,863 | 20,226 |
| | 2009-10 | 18,718 | 62,497 | 21,485 |
| East | 2005-06 | 12,333 | 42,567 | 12,291 |
| | 2006-07 | 11,683 | 41,873 | 11,833 |
| | 2007-08 | 11,807 | 40,704 | 12,088 |
| | 2008-09 | 11,780 | 38,057 | 11,403 |
| | 2009-10 | 11,562 | 37,049 | 10,748 |
| Northeast | 2005-06 | 5,515 | 27,036 | 6,015 |
| | 2006-07 | 5,239 | 28,083 | 6,050 |
| | 2007-08 | 5,130 | 27,253 | 5,792 |
| | 2008-09 | 5,318 | 26,073 | 6,082 |
| | 2009-10 | 5,230 | 26,118 | 6,783 |
| Northwest | 2005-06 | 2,184 | 9,870 | 2,088 |
| | 2006-07 | 2,004 | 8,804 | 2,098 |
| | 2007-08 | 1,956 | 8,687 | 1,777 |
| | 2008-09 | 1,905 | 9,325 | 2,246 |
| | 2009-10 | 1,783 | 9,836 | 2,161 |

## Superior Court of Justice, Family Court Branch of the Superior Court of Justice, and Ontario Court of Justice: Family Overview by Region continued

| Region | Fiscal Year | New Proceedings[1] | Events Heard[2] | Courtroom Operating Hours[4] |
|---|---|---|---|---|
| Toronto | 2005-06 | 20,017 | 54,918 | 13,749 |
| | 2006-07 | 19,704 | 55,493 | 15,500 |
| | 2007-08 | 18,972 | 56,153 | 14,741 |
| | 2008-09 | 18,003 | 54,621 | 16,398 |
| | 2009-10 | 18,019 | 53,303 | 15,967 |
| West | 2005-06 | 16,679 | 69,785 | 15,007 |
| | 2006-07 | 16,250 | 69,239 | 15,415 |
| | 2007-08 | 15,565 | 71,467 | 15,818 |
| | 2008-09 | 16,429 | 71,566 | 16,770 |
| | 2009-10 | 16,616 | 72,053 | 17,871 |
| Ontario | 2005-06 | 90,762 | 317,308 | 86,866 |
| | 2006-07 | 88,174 | 316,960 | 86,702 |
| | 2007-08 | 85,688 | 315,852 | 85,815 |
| | 2008-09 | 86,238 | 313,470 | 90,007 |
| | 2009-10 | 86,153 | 313,728 | 93,268 |

1. New proceedings include applications, motions to change, appeals from the Ontario Court of Justice to the Superior Court of Justice, and requests for extra-provincial tribunals for evidence in custody or access cases. New proceedings do not include enforcement proceedings and requests for fee waiver.
2. Events heard include all scheduled events dealt with by a judicial official (including adjournments) and events heard in enforcement proceedings.
3. The Family Court branch of the Superior Court of Justice hears all family cases in the following 17 locations: Barrie (including Orillia), Bracebridge, Cobourg, Lindsay, Newmarket, Whitby (including Oshawa) and Peterborough in the Central East Region; St. Catharines and Hamilton in the Central West Region; Brockville, Cornwall, Kingston, L'Orignal, Napanee, Ottawa and Perth in the East Region; and London in the West Region. The Superior Court of Justice and the Ontario Court of Justice hear family cases in the other court locations. In those locations, the court that hears the case depends upon the types of claims made in the case.
4. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officials or court staff.

SOURCE: FRANK

## Superior Court of Justice, Family Court Branch of the Superior Court of Justice, and Ontario Court of Justice: New Family Proceedings

| Region | Location | 05-06 | 06-07 | 07-08 | 08-09 | 09-10 | Change from 05-06 to 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|---|
| Central East | Barrie (inc. Orillia) | 3,210 | 3,367 | 3,225 | 3,290 | 3,440 | 230 | 7% |
| | Bracebridge | 471 | 514 | 541 | 486 | 479 | 8 | 2% |
| | Cobourg | 666 | 673 | 612 | 697 | 597 | -69 | -10% |
| | Lindsay | 701 | 754 | 662 | 703 | 674 | -27 | -4% |
| | Newmarket | 3,271 | 3,493 | 3,705 | 3,536 | 3,682 | 411 | 13% |
| | Peterborough | 1,038 | 962 | 977 | 1,002 | 1,019 | -19 | -2% |
| | Whitby (inc. Oshawa) | 5,046 | 4,850 | 4,658 | 4,554 | 4,334 | -712 | -14% |
| **Central East Total** | | **14,403** | **14,613** | **14,380** | **14,268** | **14,225** | **-178** | **-1%** |
| Central West | Brampton | 6,907 | 6,650 | 6,261 | 6,722 | 6,944 | 37 | 1% |
| | Brantford | 1,451 | 1,456 | 1,400 | 1,438 | 1,440 | -11 | -1% |
| | Cayuga | 362 | 358 | 332 | 305 | 320 | -42 | -12% |
| | Hamilton | 3,969 | 3,648 | 3,515 | 3,798 | 3,642 | -327 | -8% |
| | Milton | 2,213 | 2,105 | 2,194 | 2,181 | 2,183 | -30 | -1% |
| | Orangeville | 489 | 483 | 492 | 484 | 451 | -38 | -8% |
| | Simcoe | 565 | 541 | 465 | 462 | 493 | -72 | -13% |
| | St. Catharines | 1,656 | 1,511 | 1,358 | 1,319 | 1,445 | -211 | -13% |
| | Welland | 2,019 | 1,929 | 1,861 | 1,826 | 1,800 | -219 | -11% |
| **Central West Total** | | **19,631** | **18,681** | **17,878** | **18,535** | **18,718** | **-913** | **-5%** |
| East | Belleville | 1,953 | 1,747 | 1,620 | 1,630 | 1,553 | -400 | -20% |
| | Brockville | 691 | 672 | 664 | 652 | 681 | -10 | -1% |
| | Cornwall | 1,043 | 1,064 | 1,120 | 1,264 | 1,273 | 230 | 22% |
| | Kingston | 1,203 | 1,227 | 1,054 | 1,021 | 1,090 | -113 | -9% |
| | L'Orignal | 495 | 457 | 470 | 550 | 527 | 32 | 6% |
| | Napanee | 246 | 292 | 328 | 321 | 278 | 32 | 13% |
| | Ottawa | 5,059 | 4,666 | 5,054 | 4,840 | 4,751 | -308 | -6% |
| | Pembroke | 871 | 897 | 856 | 831 | 772 | -99 | -11% |
| | Perth | 513 | 481 | 460 | 492 | 472 | -41 | -8% |
| | Picton | 259 | 180 | 181 | 179 | 165 | -94 | -36% |
| **East Total** | | **12,333** | **11,683** | **11,807** | **11,780** | **11,562** | **-771** | **-6%** |
| Northeast | Cochrane (inc. Timmins) | 938 | 858 | 819 | 897 | 827 | -111 | -12% |
| | Gore Bay | 211 | 203 | 176 | 164 | 132 | -79 | -37% |
| | Haileybury (inc. Kirkland Lake) | 268 | 265 | 261 | 245 | 231 | -37 | -14% |
| | North Bay | 955 | 937 | 983 | 1,084 | 1,035 | 80 | 8% |
| | Parry Sound | 291 | 272 | 260 | 301 | 299 | 8 | 3% |
| | Sault Ste. Marie (inc. Elliot Lake) | 1,131 | 1,022 | 966 | 949 | 941 | -190 | -17% |
| | Sudbury (inc. Espanola) | 1,721 | 1,682 | 1,665 | 1,678 | 1,765 | 44 | 3% |
| **Northeast Total** | | **5,515** | **5,239** | **5,130** | **5,318** | **5,230** | **-285** | **-5%** |

## Superior Court of Justice, Family Court Branch of the Superior Court of Justice, and Ontario Court of Justice: New Family Proceedings continued

| Region | Location | 05-06 | 06-07 | 07-08 | 08-09 | 09-10 | Change from 05-06 to 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|---|
| Northwest | Fort Frances | 118 | 101 | 122 | 141 | 125 | 7 | 6% |
| | Kenora (inc. Dryden and Red Lake) | 569 | 515 | 453 | 421 | 391 | -178 | -31% |
| | Thunder Bay | 1,497 | 1,388 | 1,381 | 1,343 | 1,267 | -230 | -15% |
| **Northwest Total** | | **2,184** | **2,004** | **1,956** | **1,905** | **1,783** | **-401** | **-18%** |
| | 1911 Eglinton Ave. | 1,964 | 0 | 0 | 0 | 0 | -1,964 | -100% |
| | 311 Jarvis St. | 2,407 | 2,198 | 2,314 | 2,235 | 2,017 | -390 | -16% |
| | 393 University Ave. | 11,756 | 12,028 | 11,258 | 10,404 | 10,928 | -828 | -7% |
| | 47 Sheppard Ave. E. | 3,890 | 5,478 | 5,400 | 5,364 | 5,074 | 1,184 | 30% |
| **Toronto Total** | | **20,017** | **19,704** | **18,972** | **18,003** | **18,019** | **-1,998** | **-10%** |
| West | Chatham | 1,069 | 948 | 950 | 921 | 977 | -92 | -9% |
| | Goderich | 369 | 364 | 290 | 364 | 296 | -73 | -20% |
| | Guelph | 1,195 | 1,239 | 1,132 | 1,267 | 1,154 | -41 | -3% |
| | Kitchener (inc. Cambridge) | 3,534 | 3,663 | 3,668 | 3,852 | 3,701 | 167 | 5% |
| | London | 3,391 | 3,140 | 2,968 | 3,233 | 3,445 | 54 | 2% |
| | Owen Sound | 637 | 747 | 676 | 665 | 702 | 65 | 10% |
| | Sarnia | 1,159 | 1,117 | 979 | 1,057 | 1,028 | -131 | -11% |
| | St. Thomas | 786 | 735 | 732 | 791 | 836 | 50 | 6% |
| | Stratford | 556 | 546 | 487 | 483 | 529 | -27 | -5% |
| | Walkerton | 392 | 407 | 335 | 367 | 368 | -24 | -6% |
| | Windsor | 2,495 | 2,318 | 2,371 | 2,462 | 2,569 | 74 | 3% |
| | Woodstock | 1,096 | 1,026 | 977 | 967 | 1,011 | -85 | -8% |
| **West Total** | | **16,679** | **16,250** | **15,565** | **16,429** | **16,616** | **-63** | **0%** |
| **Ontario Total** | | **90,762** | **88,174** | **85,688** | **86,238** | **86,153** | **-4,609** | **-5%** |

1. New proceedings include applications, motions to change, appeals from the Ontario Court of Justice to the Superior Court of Justice, and requests for extra-provincial tribunals for evidence in custody or access cases. New proceedings do not include enforcement proceedings and requests for fee waiver.
2. As of the end of 2005-06, family cases that were heard at 1911 Eglinton Ave. E. are being heard in the court located at 47 Sheppard Ave. E.
3. The Family Court branch of the Superior Court of Justice hears all family cases in the following 17 locations: Barrie (including Orillia), Bracebridge, Cobourg, Lindsay, Newmarket, Whitby (including Oshawa) and Peterborough in the Central East Region; St. Catharines and Hamilton in the Central West region; Brockville, Cornwall, Kingston, L'Orignal, Napanee, Ottawa and Perth in the East Region; and London in the West Region. The Superior Court of Justice and the Ontario Court of Justice hear family cases in the other court locations. In those locations, the court that hears the case depends upon the types of claims made in the case.

SOURCE: FRANK

## Superior Court of Justice, Family Court Branch of the Superior Court of Justice, and Ontario Court of Justice: Family Events Heard

| Region | Location | 05-06 | 06-07 | 07-08 | 08-09 | 09-10 | Change from 05-06 to 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|---|
| Central East | Barrie (inc. Orillia) | 10,644 | 11,077 | 11,703 | 11,707 | 11,527 | 883 | 8% |
| | Bracebridge | 1,669 | 1,495 | 1,569 | 1,433 | 1,516 | -153 | -9% |
| | Cobourg | 2,366 | 2,373 | 2,356 | 2,493 | 2,482 | 116 | 5% |
| | Lindsay | 3,049 | 2,929 | 3,110 | 3,092 | 3,299 | 250 | 8% |
| | Newmarket | 11,182 | 12,477 | 13,747 | 13,049 | 12,645 | 1,463 | 13% |
| | Peterborough | 4,408 | 4,175 | 3,971 | 4,095 | 4,540 | 132 | 3% |
| | Whitby (inc. Oshawa) | 19,197 | 17,804 | 16,275 | 17,096 | 16,863 | -2,334 | -12% |
| **Central East Total** | | **52,515** | **52,330** | **52,731** | **52,965** | **52,872** | **357** | **1%** |
| Central West | Brampton | 19,389 | 19,789 | 19,233 | 20,136 | 20,827 | 1,438 | 7% |
| | Brantford | 4,945 | 4,945 | 5,133 | 5,377 | 5,347 | 402 | 8% |
| | Cayuga | 1,129 | 1,095 | 1,044 | 974 | 970 | -159 | -14% |
| | Hamilton | 13,497 | 13,795 | 12,805 | 12,694 | 13,541 | 44 | 0% |
| | Milton | 6,217 | 5,978 | 6,014 | 6,489 | 6,393 | 176 | 3% |
| | Orangeville | 1,536 | 1,734 | 1,712 | 1,802 | 1,740 | 204 | 13% |
| | Simcoe | 2,576 | 2,542 | 1,845 | 1,694 | 1,948 | -628 | -24% |
| | St. Catharines | 5,387 | 5,148 | 5,069 | 5,358 | 5,783 | 396 | 7% |
| | Welland | 5,941 | 6,112 | 6,002 | 6,339 | 5,948 | 7 | 0% |
| **Central West Total** | | **60,617** | **61,138** | **58,857** | **60,863** | **62,497** | **1,880** | **3%** |
| East | Belleville | 8,355 | 8,585 | 8,340 | 7,475 | 6,990 | -1,365 | -16% |
| | Brockville | 2,573 | 2,565 | 2,561 | 2,560 | 2,804 | 231 | 9% |
| | Cornwall | 2,600 | 2,604 | 2,707 | 2,794 | 2,798 | 198 | 8% |
| | Kingston | 3,797 | 3,800 | 3,536 | 3,320 | 3,458 | -339 | -9% |
| | L'Orignal | 1,547 | 1,233 | 1,674 | 1,631 | 1,722 | 175 | 11% |
| | Napanee | 852 | 896 | 1,001 | 1,028 | 1,086 | 234 | 27% |
| | Ottawa | 15,298 | 14,451 | 13,728 | 12,437 | 12,066 | -3,232 | -21% |
| | Pembroke | 5,077 | 5,253 | 4,864 | 4,498 | 3,980 | -1,097 | -22% |
| | Perth | 1,486 | 1,691 | 1,469 | 1,483 | 1,536 | 50 | 3% |
| | Picton | 982 | 795 | 824 | 831 | 609 | -373 | -38% |
| **East Total** | | **42,567** | **41,873** | **40,704** | **38,057** | **37,049** | **-5,518** | **-13%** |
| Northeast | Cochrane (inc. Timmins) | 4,490 | 4,036 | 3,956 | 4,297 | 4,283 | -207 | -5% |
| | Gore Bay | 904 | 854 | 760 | 549 | 507 | -397 | -44% |
| | Haileybury (inc. Kirkland Lake) | 1,051 | 1,112 | 870 | 842 | 864 | -187 | -18% |
| | North Bay | 4,658 | 5,325 | 5,268 | 5,020 | 4,752 | 94 | 2% |
| | Parry Sound | 1,784 | 1,505 | 1,277 | 1,281 | 1,554 | -230 | -13% |
| | Sault Ste. Marie (inc. Elliot Lake) | 6,054 | 6,335 | 6,246 | 6,159 | 6,315 | 261 | 4% |
| | Sudbury (inc. Espanola) | 8,095 | 8,916 | 8,876 | 7,925 | 7,843 | -252 | -3% |
| **Northeast Total** | | **27,036** | **28,083** | **27,253** | **26,073** | **26,118** | **-918** | **-3%** |

## Superior Court of Justice, Family Court Branch of the Superior Court of Justice, and Ontario Court of Justice: Family Events Heard continued

| Region | Location | 05-06 | 06-07 | 07-08 | 08-09 | 09-10 | Change from 05-06 to 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|---|
| Northwest | Fort Frances | 630 | 519 | 513 | 642 | 612 | -18 | -3% |
| | Kenora (inc. Dryden and Red Lake) | 2,442 | 1,945 | 1,708 | 1,613 | 1,563 | -879 | -36% |
| | Thunder Bay | 6,798 | 6,340 | 6,466 | 7,070 | 7,661 | 863 | 13% |
| **Northwest Total** | | **9,870** | **8,804** | **8,687** | **9,325** | **9,836** | **-34** | **0%** |
| | 1911 Eglinton Ave. | 10,324 | 0 | 0 | 0 | 0 | -10,324 | -100% |
| | 311 Jarvis St. | 12,507 | 12,158 | 12,525 | 11,702 | 10,947 | -1,560 | -12% |
| | 393 University Ave. | 18,944 | 19,881 | 19,473 | 17,617 | 17,303 | -1,641 | -9% |
| | 47 Sheppard Ave. E. | 13,143 | 23,454 | 24,155 | 25,302 | 25,053 | 11,910 | 91% |
| **Toronto Total** | | **54,918** | **55,493** | **56,153** | **54,621** | **53,303** | **-1,615** | **-3%** |
| West | Chatham | 5,660 | 5,224 | 5,168 | 5,586 | 6,077 | 417 | 7% |
| | Goderich | 2,688 | 2,596 | 2,328 | 2,363 | 2,181 | -507 | -19% |
| | Guelph | 3,663 | 3,698 | 4,040 | 4,280 | 4,341 | 678 | 19% |
| | Kitchener (inc. Cambridge) | 12,840 | 12,990 | 13,433 | 13,561 | 13,975 | 1,135 | 9% |
| | London | 10,692 | 10,404 | 11,683 | 10,719 | 11,247 | 555 | 5% |
| | Owen Sound | 2,833 | 2,961 | 3,172 | 3,197 | 3,100 | 267 | 9% |
| | Sarnia | 7,311 | 7,393 | 7,553 | 7,120 | 7,057 | -254 | -3% |
| | St. Thomas | 3,144 | 3,361 | 3,235 | 3,420 | 3,222 | 78 | 2% |
| | Stratford | 2,316 | 2,201 | 2,040 | 2,144 | 2,071 | -245 | -11% |
| | Walkerton | 1,836 | 1,931 | 1,726 | 1,630 | 1,828 | -8 | 0% |
| | Windsor | 11,128 | 10,885 | 11,200 | 11,198 | 10,692 | -436 | -4% |
| | Woodstock | 5,674 | 5,595 | 5,889 | 6,348 | 6,262 | 588 | 10% |
| **West Total** | | **69,785** | **69,239** | **71,467** | **71,566** | **72,053** | **2,268** | **3%** |
| **Ontario Total** | | **317,308** | **316,960** | **315,852** | **313,470** | **313,728** | **-3,580** | **-1%** |

1. Events heard include all scheduled events dealt with by a judicial official (including adjournments) and events heard in enforcement proceedings.
2. As of the end of 2005-06, family cases that were heard at 1911 Eglinton Ave. E. are being heard in the court located at 47 Sheppard Ave. E..
3. The Family Court branch of the Superior Court of Justice hears all family cases in the following 17 locations: Barrie (including Orillia), Bracebridge, Cobourg, Lindsay, Newmarket, Whitby (including Oshawa) and Peterborough in the Central East Region; St. Catharines and Hamilton in the Central West Region; Brockville, Cornwall, Kingston, L'Orignal, Napanee, Ottawa and Perth in the East Region; and London in the West Region. The Superior Court of Justice and the Ontario Court of Justice hear family cases in the other court locations. In those locations, the court that hears the case depends upon the types of claims made in the case.

SOURCE: FRANK

## Superior Court of Justice: Family Overview by Region

| Region | Fiscal Year | New Proceedings | Events Held | Courtroom Operating Hours |
|---|---|---|---|---|
| Central West | 2005-06 | 7,264 | 16,071 | 5,045 |
| | 2006-07 | 7,150 | 16,715 | 4,946 |
| | 2007-08 | 6,926 | 15,838 | 4,793 |
| | 2008-09 | 7,176 | 16,118 | 5,364 |
| | 2009-10 | 7,264 | 16,138 | 5,411 |
| East | 2005-06 | 935 | 2,709 | 543 |
| | 2006-07 | 868 | 2,822 | 559 |
| | 2007-08 | 871 | 2,385 | 610 |
| | 2008-09 | 961 | 2,229 | 539 |
| | 2009-10 | 874 | 2,214 | 707 |
| Northeast | 2005-06 | 1,852 | 5,204 | 1,677 |
| | 2006-07 | 1,893 | 5,617 | 1,724 |
| | 2007-08 | 1,923 | 5,225 | 1,497 |
| | 2008-09 | 1,945 | 4,672 | 1,622 |
| | 2009-10 | 1,900 | 4,795 | 1,843 |
| Northwest | 2005-06 | 704 | 2,407 | 563 |
| | 2006-07 | 713 | 2,345 | 722 |
| | 2007-08 | 732 | 2,339 | 577 |
| | 2008-09 | 701 | 2,246 | 661 |
| | 2009-10 | 690 | 2,235 | 729 |
| Toronto | 2005-06 | 11,758 | 18,950 | 5,493 |
| | 2006-07 | 12,029 | 19,881 | 6,172 |
| | 2007-08 | 11,258 | 19,473 | 6,431 |
| | 2008-09 | 10,404 | 17,617 | 7,098 |
| | 2009-10 | 10,928 | 17,303 | 6,906 |

## Superior Court of Justice: Family Overview by Region continued

| Region | Fiscal Year | New Proceedings | Events Heard | Courtroom Operating Hours |
|---|---|---|---|---|
| West | 2005-06 | 5,969 | 17,135 | 4,027 |
| | 2006-07 | 5,960 | 18,163 | 3,833 |
| | 2007-08 | 5,811 | 17,822 | 4,036 |
| | 2008-09 | 6,245 | 17,923 | 4,345 |
| | 2009-10 | 6,060 | 17,165 | 4,657 |
| Ontario | 2005-06 | 28,482 | 62,476 | 17,349 |
| | 2006-07 | 28,613 | 65,543 | 17,956 |
| | 2007-08 | 27,521 | 63,082 | 17,944 |
| | 2008-09 | 27,432 | 60,805 | 19,629 |
| | 2009-10 | 27,716 | 59,850 | 20,252 |

1. New proceedings include applications, motions to change, appeals from the Ontario Court of Justice to the Superior Court of Justice, and requests for extra-provincial tribunals for evidence in custody or access cases. New proceedings do not include enforcement proceedings and requests for fee waiver.
2. Events heard include all scheduled events dealt with by a judicial official (including adjournments) and events heard in enforcement proceedings.
3. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officials or court staff.
4. Cases heard in the Central East Region; two court locations in the Central West Region (St. Catharines and Hamilton); seven court locations in the East Region (Brockville, Cornwall, Kingston, L'Orignal, Napanee, Ottawa and Perth); and one court location in the West Region (London), are heard by the Family Court branch of the Superior Court of Justice.

SOURCE: FRANK

## Superior Court of Justice: New Family Proceedings

| Region | Location | 05-06 | 06-07 | 07-08 | 08-09 | 09-10 | Change from 05-06 to 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|---|
| Central West | Brampton | 3,838 | 3,752 | 3,541 | 3,799 | 3,923 | 85 | 2% |
| | Brantford | 465 | 540 | 468 | 489 | 504 | 39 | 8% |
| | Cayuga | 191 | 187 | 173 | 153 | 162 | -29 | -15% |
| | Milton | 1,460 | 1,379 | 1,442 | 1,476 | 1,415 | -45 | -3% |
| | Orangeville | 244 | 232 | 243 | 229 | 211 | -33 | -14% |
| | Simcoe | 228 | 247 | 216 | 212 | 205 | -23 | -10% |
| | Welland (inc. Niagara Falls) | 838 | 813 | 843 | 818 | 844 | 6 | 1% |
| **Central West Total** | | **7,264** | **7,150** | **6,926** | **7,176** | **7,264** | **0** | **0%** |
| East | Belleville | 482 | 507 | 503 | 561 | 496 | 14 | 3% |
| | Pembroke | 344 | 318 | 320 | 351 | 329 | -15 | -4% |
| | Picton | 109 | 43 | 48 | 49 | 49 | -60 | -55% |
| **East Total** | | **935** | **868** | **871** | **961** | **874** | **-61** | **-7%** |
| Northeast | Cochrane (inc. Timmins) | 294 | 297 | 267 | 303 | 289 | -5 | -2% |
| | Gore Bay | 17 | 19 | 32 | 28 | 26 | 9 | 53% |
| | Haileybury | 113 | 98 | 112 | 90 | 91 | -22 | -19% |
| | North Bay | 286 | 322 | 323 | 324 | 276 | -10 | -3% |
| | Parry Sound | 98 | 83 | 109 | 91 | 94 | -4 | -4% |
| | Sault Ste. Marie | 486 | 436 | 438 | 420 | 436 | -50 | -10% |
| | Sudbury | 558 | 638 | 642 | 689 | 688 | 130 | 23% |
| **Northeast Total** | | **1,852** | **1,893** | **1,923** | **1,945** | **1,900** | **48** | **3%** |
| Northwest | Fort Frances | 50 | 46 | 52 | 62 | 62 | 12 | 24% |
| | Kenora | 155 | 151 | 167 | 148 | 163 | 8 | 5% |
| | Thunder Bay | 499 | 516 | 513 | 491 | 465 | -34 | -7% |
| **Northwest Total** | | **704** | **713** | **732** | **701** | **690** | **-14** | **-2%** |
| Toronto | 393 University Ave. | 11,758 | 12,029 | 11,258 | 10,404 | 10,928 | -830 | -7% |
| **Toronto Total** | | **11,758** | **12,029** | **11,258** | **10,404** | **10,928** | **-830** | **-7%** |
| West | Chatham | 339 | 346 | 334 | 316 | 345 | 6 | 2% |
| | Goderich | 163 | 171 | 124 | 151 | 139 | -24 | -15% |
| | Guelph | 605 | 602 | 526 | 614 | 554 | -51 | -8% |
| | Kitchener (inc. Cambridge) | 1,526 | 1,512 | 1,552 | 1,565 | 1,527 | 1 | 0% |
| | Owen Sound | 302 | 355 | 327 | 323 | 280 | -22 | -7% |
| | Sarnia | 487 | 495 | 412 | 478 | 428 | -59 | -12% |
| | St. Thomas | 375 | 368 | 341 | 364 | 341 | -34 | -9% |
| | Stratford | 200 | 223 | 208 | 200 | 213 | 13 | 7% |
| | Walkerton | 161 | 192 | 167 | 178 | 175 | 14 | 9% |
| | Windsor | 1,363 | 1,319 | 1,427 | 1,634 | 1,640 | 277 | 20% |
| | Woodstock | 448 | 377 | 393 | 422 | 418 | -30 | -7% |
| **West Total** | | **5,969** | **5,960** | **5,811** | **6,245** | **6,060** | **91** | **2%** |
| **Ontario Total** | | **28,482** | **28,613** | **27,521** | **27,432** | **27,716** | **-766** | **-3%** |

1. New proceedings include applications, motions to change, appeals from the Ontario Court of Justice to the Superior Court of Justice, and requests for extra-provincial tribunals for evidence in custody or access cases. New proceedings do not include enforcement proceedings and requests for fee waiver.
2. Cases heard in the Central East Region; two court locations in the Central West Region (St. Catharines and Hamilton); seven court locations in the East Region (Brockville, Cornwall, Kingston, L'Orignal, Napanee, Ottawa and Perth); and one court location in the West Region (London), are heard by the Family Court branch of the Superior Court of Justice.

SOURCE: FRANK

## Superior Court of Justice: Family Events Heard

| Region | Location | 05-06 | 06-07 | 07-08 | 08-09 | 09-10 | Change from 05-06 to 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|---|
| Central West | Brampton | 7,424 | 8,123 | 7,273 | 7,461 | 7,564 | 140 | 2% |
| | Brantford | 1,305 | 1,279 | 1,206 | 1,174 | 1,140 | -165 | -13% |
| | Cayuga | 446 | 425 | 439 | 348 | 360 | -86 | -19% |
| | Milton | 3,480 | 3,203 | 3,210 | 3,654 | 3,559 | 79 | 2% |
| | Orangeville | 429 | 593 | 576 | 609 | 558 | 129 | 30% |
| | Simcoe | 655 | 649 | 619 | 419 | 495 | -160 | -24% |
| | Welland (inc. Niagara Falls) | 2,332 | 2,443 | 2,515 | 2,453 | 2,462 | 130 | 6% |
| **Central West Total** | | **16,071** | **16,715** | **15,838** | **16,118** | **16,138** | **67** | **0%** |
| East | Belleville | 1,049 | 1,096 | 1,074 | 1,110 | 1,159 | 110 | 10% |
| | Pembroke | 1,429 | 1,548 | 1,154 | 987 | 957 | -472 | -33% |
| | Picton | 231 | 178 | 157 | 132 | 98 | -133 | -58% |
| **East Total** | | **2,709** | **2,822** | **2,385** | **2,229** | **2,214** | **-495** | **-18%** |
| Northeast | Cochrane (inc. Timmins) | 681 | 806 | 671 | 647 | 719 | 38 | 6% |
| | Gore Bay | 38 | 43 | 64 | 55 | 62 | 24 | 63% |
| | Haileybury | 339 | 295 | 226 | 206 | 192 | -147 | -43% |
| | North Bay | 643 | 713 | 659 | 657 | 634 | -9 | -1% |
| | Parry Sound | 294 | 221 | 230 | 203 | 171 | -123 | -42% |
| | Sault Ste. Marie | 1,755 | 1,574 | 1,496 | 1,288 | 1,421 | -334 | -19% |
| | Sudbury | 1,454 | 1,965 | 1,879 | 1,616 | 1,596 | 142 | 10% |
| **Northeast Total** | | **5,204** | **5,617** | **5,225** | **4,672** | **4,795** | **-409** | **-8%** |
| Northwest | Fort Frances | 250 | 185 | 219 | 233 | 257 | 7 | 3% |
| | Kenora | 519 | 413 | 396 | 396 | 492 | -27 | -5% |
| | Thunder Bay | 1,638 | 1,747 | 1,724 | 1,617 | 1,486 | -152 | -9% |
| **Northwest Total** | | **2,407** | **2,345** | **2,339** | **2,246** | **2,235** | **-172** | **-7%** |
| Toronto | 393 University Ave. | 18,950 | 19,881 | 19,473 | 17,617 | 17,303 | -1,647 | -9% |
| **Toronto Total** | | **18,950** | **19,881** | **19,473** | **17,617** | **17,303** | **-1,647** | **-9%** |
| West | Chatham | 1,096 | 1,041 | 1,048 | 1,035 | 993 | -103 | -9% |
| | Goderich | 547 | 750 | 586 | 640 | 567 | 20 | 4% |
| | Guelph | 1,316 | 1,291 | 1,286 | 1,421 | 1,393 | 77 | 6% |
| | Kitchener (inc. Cambridge) | 3,740 | 3,483 | 3,382 | 3,209 | 3,172 | -568 | -15% |
| | Owen Sound | 648 | 737 | 661 | 717 | 680 | 32 | 5% |
| | Sarnia | 1,721 | 1,787 | 2,260 | 2,171 | 2,329 | 608 | 35% |
| | St. Thomas | 1,159 | 1,348 | 1,196 | 1,294 | 1,102 | -57 | -5% |
| | Stratford | 555 | 609 | 587 | 507 | 606 | 51 | 9% |
| | Walkerton | 392 | 486 | 464 | 389 | 482 | 90 | 23% |
| | Windsor | 4,764 | 5,372 | 5,103 | 5,191 | 4,513 | -251 | -5% |
| | Woodstock | 1,197 | 1,259 | 1,249 | 1,349 | 1,328 | 131 | 11% |
| **West Total** | | **17,135** | **18,163** | **17,822** | **17,923** | **17,165** | **30** | **0%** |
| **Ontario Total** | | **62,476** | **65,543** | **63,082** | **60,805** | **59,850** | **-2,626** | **-4%** |

1. Events heard include all scheduled events dealt with by a judicial official (including adjournments) and events heard in enforcement proceedings.
2. Cases heard in the Central East Region; two court locations in the Central West Region (St. Catharines and Hamilton); seven court locations in the East Region (Brockville, Cornwall, Kingston, L'Orignal, Napanee, Ottawa and Perth); and one court location in the West Region (London), are heard by the Family Court branch of the Superior Court of Justice.

SOURCE: FRANK

## Family Court Branch of the Superior Court of Justice: Family Overview by Region

| Region | Fiscal Year | New Proceedings | Events Heard | Courtroom Operating Hours |
|---|---|---|---|---|
| Central East | 2005-06 | 14,403 | 52,515 | 16,834 |
| | 2006-07 | 14,613 | 52,330 | 15,310 |
| | 2007-08 | 14,380 | 52,731 | 15,410 |
| | 2008-09 | 14,268 | 52,965 | 16,882 |
| | 2009-10 | 14,225 | 52,872 | 18,254 |
| Central West | 2005-06 | 5,625 | 18,884 | 7,653 |
| | 2006-07 | 5,159 | 18,943 | 7,225 |
| | 2007-08 | 4,873 | 17,874 | 6,768 |
| | 2008-09 | 5,117 | 18,052 | 6,438 |
| | 2009-10 | 5,087 | 19,324 | 7,292 |
| East | 2005-06 | 9,250 | 28,153 | 10,051 |
| | 2006-07 | 8,859 | 27,240 | 9,510 |
| | 2007-08 | 9,150 | 26,676 | 9,677 |
| | 2008-09 | 9,140 | 25,253 | 8,930 |
| | 2009-10 | 9,072 | 25,470 | 8,207 |
| West | 2005-06 | 3,391 | 10,692 | 2,182 |
| | 2006-07 | 3,140 | 10,404 | 2,599 |
| | 2007-08 | 2,968 | 11,683 | 2,454 |
| | 2008-09 | 3,233 | 10,719 | 2,999 |
| | 2009-10 | 3,445 | 11,247 | 3,240 |
| Ontario | 2005-06 | 32,669 | 110,244 | 36,721 |
| | 2006-07 | 31,771 | 108,917 | 34,644 |
| | 2007-08 | 31,371 | 108,964 | 34,309 |
| | 2008-09 | 31,758 | 106,989 | 35,249 |
| | 2009-10 | 31,829 | 108,913 | 36,992 |

1. New proceedings include applications, motions to change, and requests for extra-provincial tribunals for evidence in custody or access cases. New proceedings do not include enforcement proceedings and requests for fee waiver.
2. Events heard include all scheduled events dealt with by a judicial official (including adjournments) and events heard in enforcement proceedings.
3. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officials or court staff.
4. The Family Court branch of the Superior Court of Justice hears all family cases in 17 court locations: all court locations in the Central East Region; two court locations in the Central West Region; seven court locations in the East Region; and one court location in the West Region. Family cases in the other court locations are heard by the Superior Court of Justice and the Ontario Court of Justice. In those locations, the court that hears the case depends on the types of claims made in the case.

SOURCE: FRANK

## Family Court Branch of the Superior Court of Justice: New Family Proceedings

| Region | Location | 05-06 | 06-07 | 07-08 | 08-09 | 09-10 | Change from 05-06 to 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|---|
| Central East | Barrie (inc. Orillia) | 3,210 | 3,367 | 3,225 | 3,290 | 3,440 | 230 | 7% |
| | Bracebridge | 471 | 514 | 541 | 486 | 479 | 8 | 2% |
| | Cobourg | 666 | 673 | 612 | 697 | 597 | -69 | -10% |
| | Lindsay | 701 | 754 | 662 | 703 | 674 | -27 | -4% |
| | Newmarket | 3,271 | 3,493 | 3,705 | 3,536 | 3,682 | 411 | 13% |
| | Peterborough | 1,038 | 962 | 977 | 1,002 | 1,019 | -19 | -2% |
| | Whitby (inc. Oshawa) | 5,046 | 4,850 | 4,658 | 4,554 | 4,334 | -712 | -14% |
| **Central East Total** | | **14,403** | **14,613** | **14,380** | **14,268** | **14,225** | **-178** | **-1%** |
| Central West | Hamilton | 3,969 | 3,648 | 3,515 | 3,798 | 3,642 | -327 | -8% |
| | St. Catharines | 1,656 | 1,511 | 1,358 | 1,319 | 1,445 | -211 | -13% |
| **Central West Total** | | **5,625** | **5,159** | **4,873** | **5,117** | **5,087** | **-538** | **-10%** |
| East | Brockville | 691 | 672 | 664 | 652 | 681 | -10 | -1% |
| | Cornwall | 1,043 | 1,064 | 1,120 | 1,264 | 1,273 | 230 | 22% |
| | Kingston | 1,203 | 1,227 | 1,054 | 1,021 | 1,090 | -113 | -9% |
| | L'Orignal | 495 | 457 | 470 | 550 | 527 | 32 | 6% |
| | Napanee | 246 | 292 | 328 | 321 | 278 | 32 | 13% |
| | Ottawa | 5,059 | 4,666 | 5,054 | 4,840 | 4,751 | -308 | -6% |
| | Perth | 513 | 481 | 460 | 492 | 472 | -41 | -8% |
| **East Total** | | **9,250** | **8,859** | **9,150** | **9,140** | **9,072** | **-178** | **-2%** |
| West | London | 3,391 | 3,140 | 2,968 | 3,233 | 3,445 | 54 | 2% |
| **West Total** | | **3,391** | **3,140** | **2,968** | **3,233** | **3,445** | **54** | **2%** |
| **Ontario Total** | | **32,669** | **31,771** | **31,371** | **31,758** | **31,829** | **-840** | **-3%** |

1. New proceedings include applications, motions to change, and requests for extra-provincial tribunals for evidence in custody or access cases. New proceedings do not include enforcement proceedings and requests for fee waiver.
2. The Family Court branch of the Superior Court of Justice hears all family cases in the 17 court locations listed in the chart above. Family cases in the other court locations are heard by the Superior Court of Justice and the Ontario Court of Justice. In those locations, the court that hears the case depends on the types of claims made in the case.

SOURCE: FRANK

## Family Court Branch of the Superior Court of Justice: Family Events Heard

| Region | Location | 05-06 | 06-07 | 07-08 | 08-09 | 09-10 | Change from 05-06 to 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|---|
| Central East | Barrie (inc. Orillia) | 10,644 | 11,077 | 11,703 | 11,707 | 11,527 | 883 | 8% |
| | Bracebridge | 1,669 | 1,495 | 1,569 | 1,433 | 1,516 | -153 | -9% |
| | Cobourg | 2,366 | 2,373 | 2,356 | 2,493 | 2,482 | 116 | 5% |
| | Lindsay | 3,049 | 2,929 | 3,110 | 3,092 | 3,299 | 250 | 8% |
| | Newmarket | 11,182 | 12,477 | 13,747 | 13,049 | 12,645 | 1,463 | 13% |
| | Peterborough | 4,408 | 4,175 | 3,971 | 4,095 | 4,540 | 132 | 3% |
| | Whitby (inc. Oshawa) | 19,197 | 17,804 | 16,275 | 17,096 | 16,863 | -2,334 | -12% |
| **Central East Total** | | **52,515** | **52,330** | **52,731** | **52,965** | **52,872** | **357** | **1%** |
| Central West | Hamilton | 13,497 | 13,795 | 12,805 | 12,694 | 13,541 | 44 | 0% |
| | St. Catharines | 5,387 | 5,148 | 5,069 | 5,358 | 5,783 | 396 | 7% |
| **Central West Total** | | **18,884** | **18,943** | **17,874** | **18,052** | **19,324** | **440** | **2%** |
| East | Brockville | 2,573 | 2,565 | 2,561 | 2,560 | 2,804 | 231 | 9% |
| | Cornwall | 2,600 | 2,604 | 2,707 | 2,794 | 2,798 | 198 | 8% |
| | Kingston | 3,797 | 3,800 | 3,536 | 3,320 | 3,458 | -339 | -9% |
| | L'Orignal | 1,547 | 1,233 | 1,674 | 1,631 | 1,722 | 175 | 11% |
| | Napanee | 852 | 896 | 1,001 | 1,028 | 1,086 | 234 | 27% |
| | Ottawa | 15,298 | 14,451 | 13,728 | 12,437 | 12,066 | -3,232 | -21% |
| | Perth | 1,486 | 1,691 | 1,469 | 1,483 | 1,536 | 50 | 3% |
| **East Total** | | **28,153** | **27,240** | **26,676** | **25,253** | **25,470** | **-2,683** | **-10%** |
| West | London | 10,692 | 10,404 | 11,683 | 10,719 | 11,247 | 555 | 5% |
| **West Total** | | **10,692** | **10,404** | **11,683** | **10,719** | **11,247** | **555** | **5%** |
| **Ontario Total** | | **110,244** | **108,917** | **108,964** | **106,989** | **108,913** | **-1,331** | **-1%** |

1. Events heard include all scheduled events dealt with by a judicial official (including adjournments) and events heard in enforcement proceedings.
2. The Family Court branch of the Superior Court of Justice hears all family cases in the 17 court locations listed in the chart above. Family cases in the other court locations are heard by the Superior Court of Justice and the Ontario Court of Justice. In those locations, the court that hears the case depends on the types of claims made in the case.

SOURCE: FRANK

## Ontario Court of Justice: Family Overview by Region

| Region | Year | New Proceedings | Courtroom Sitting Hours |
|---|---|---|---|
| Central West | 2005-06 | 6,742 | 25,662 | 8,182 |
| | 2006-07 | 6,372 | 25,480 | 8,325 |
| | 2007-08 | 6,079 | 25,145 | 8,629 |
| | 2008-09 | 6,242 | 26,693 | 8,423 |
| | 2009-10 | 6,367 | 27,035 | 8,782 |
| East | 2005-06 | 2,148 | 11,705 | 1,697 |
| | 2006-07 | 1,956 | 11,811 | 1,764 |
| | 2007-08 | 1,786 | 11,643 | 1,801 |
| | 2008-09 | 1,679 | 10,575 | 1,934 |
| | 2009-10 | 1,616 | 9,365 | 1,835 |
| Northeast | 2005-06 | 3,663 | 21,832 | 4,338 |
| | 2006-07 | 3,346 | 22,466 | 4,326 |
| | 2007-08 | 3,207 | 22,028 | 4,295 |
| | 2008-09 | 3,373 | 21,401 | 4,460 |
| | 2009-10 | 3,330 | 21,323 | 4,940 |
| Northwest | 2005-06 | 1,480 | 7,463 | 1,525 |
| | 2006-07 | 1,291 | 6,459 | 1,376 |
| | 2007-08 | 1,224 | 6,348 | 1,200 |
| | 2008-09 | 1,204 | 7,079 | 1,585 |
| | 2009-10 | 1,093 | 7,601 | 1,432 |
| Toronto | 2005-06 | 8,259 | 35,968 | 8,256 |
| | 2006-07 | 7,675 | 35,612 | 9,328 |
| | 2007-08 | 7,714 | 36,680 | 8,310 |
| | 2008-09 | 7,599 | 37,004 | 9,300 |
| | 2009-10 | 7,091 | 36,000 | 9,060 |
| West | 2005-06 | 7,319 | 41,958 | 8,798 |
| | 2006-07 | 7,150 | 40,672 | 8,983 |
| | 2007-08 | 6,786 | 41,962 | 9,327 |
| | 2008-09 | 6,951 | 42,924 | 9,426 |
| | 2009-10 | 7,111 | 43,641 | 9,974 |

## Ontario Court of Justice: Family Overview by Region continued

| Region | Fiscal Year | New Proceedings | Events Heard | Courtroom Operating Hours |
|---|---|---|---|---|
| Ontario | 2005-06 | 29,611 | 144,588 | 32,796 |
| | 2006-07 | 27,790 | 142,500 | 34,102 |
| | 2007-08 | 26,796 | 143,806 | 33,562 |
| | 2008-09 | 27,048 | 145,676 | 35,129 |
| | 2009-10 | 26,608 | 144,965 | 36,024 |

1. New proceedings include applications, motions to change, and requests for extra-provincial tribunals for evidence in custody or access cases. New proceedings do not include enforcement proceedings and requests for fee waiver.
2. Events heard include all scheduled events dealt with by a judicial official (including adjournments) and events heard in enforcement proceedings.
3. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officials or court staff.
4. The Ontario Court of Justice does not hear family cases in: the Central East Region; seven court locations in the East Region (Brockville, Cornwall, Kingston, L'Orignal, Napanee, Ottawa and Perth); two court locations in the Central West Region (Hamilton and St. Catharines); and one court location in the West Region (London). In those locations, all family cases are heard by the Family Court branch of the Superior Court of Justice.

SOURCE: FRANK

## Ontario Court of Justice: New Family Proceedings

| [redacted] | [redacted] | [redacted] | [redacted] | [redacted] | [redacted] | [redacted] | Change from 05-06 to 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|---|
| Central West | Brampton | 3,069 | 2,898 | 2,720 | 2,923 | 3,021 | -48 | -2% |
| | Brantford | 986 | 916 | 932 | 949 | 936 | -50 | -5% |
| | Cayuga | 171 | 171 | 159 | 152 | 158 | -13 | -8% |
| | Milton | 753 | 726 | 752 | 705 | 768 | 15 | 2% |
| | Orangeville | 245 | 251 | 249 | 255 | 240 | -5 | -2% |
| | Simcoe | 337 | 294 | 249 | 250 | 288 | -49 | -15% |
| | Welland (inc. Niagara Falls) | 1,181 | 1,116 | 1,018 | 1,008 | 956 | -225 | -19% |
| **Central West Total** | | **6,742** | **6,372** | **6,079** | **6,242** | **6,367** | **-375** | **-6%** |
| East | Belleville | 1,471 | 1,240 | 1,117 | 1,069 | 1,057 | -414 | -28% |
| | Pembroke | 527 | 579 | 536 | 480 | 443 | -84 | -16% |
| | Picton | 150 | 137 | 133 | 130 | 116 | -34 | -23% |
| **East Total** | | **2,148** | **1,956** | **1,786** | **1,679** | **1,616** | **-532** | **-25%** |
| Northeast | Cochrane (inc. Timmins) | 644 | 561 | 552 | 594 | 538 | -106 | -16% |
| | Gore Bay | 194 | 184 | 144 | 136 | 106 | -88 | -45% |
| | Haileybury (inc. Kirkland Lake) | 155 | 167 | 149 | 155 | 140 | -15 | -10% |
| | North Bay | 669 | 615 | 660 | 760 | 759 | 90 | 13% |
| | Parry Sound | 193 | 189 | 151 | 210 | 205 | 12 | 6% |
| | Sault Ste. Marie (inc. Elliot Lake) | 645 | 586 | 528 | 529 | 505 | -140 | -22% |
| | Sudbury (inc. Espanola) | 1,163 | 1,044 | 1,023 | 989 | 1,077 | -86 | -7% |
| **Northeast Total** | | **3,663** | **3,346** | **3,207** | **3,373** | **3,330** | **-333** | **-9%** |
| Northwest | Fort Frances | 68 | 55 | 70 | 79 | 63 | -5 | -7% |
| | Kenora (inc. Dryden and Red Lake) | 414 | 364 | 286 | 273 | 228 | -186 | -45% |
| | Thunder Bay | 998 | 872 | 868 | 852 | 802 | -196 | -20% |
| **Northwest Total** | | **1,480** | **1,291** | **1,224** | **1,204** | **1,093** | **-387** | **-26%** |
| Toronto | 1911 Eglinton Ave. | 1,964 | 0 | 0 | 0 | 0 | -1,964 | -100% |
| | 311 Jarvis St. | 2,406 | 2,198 | 2,314 | 2,235 | 2,017 | -389 | -16% |
| | 47 Sheppard Ave. E. | 3,889 | 5,477 | 5,400 | 5,364 | 5,074 | 1,185 | 30% |
| **Toronto Total** | | **8,259** | **7,675** | **7,714** | **7,599** | **7,091** | **-1,168** | **-14%** |

## Ontario Court of Justice: New Family Proceedings continued

| Region | Location | [illegible] | [illegible] | [illegible] | [illegible] | [illegible] | Change from 05-06 to [illegible] | % Change from 05-06 to [illegible] |
|---|---|---|---|---|---|---|---|---|
| West | Chatham | 730 | 602 | 616 | 605 | 632 | -98 | -13% |
| | Goderich | 206 | 193 | 166 | 213 | 157 | -49 | -24% |
| | Guelph | 590 | 637 | 606 | 653 | 600 | 10 | 2% |
| | Kitchener (inc. Cambridge) | 2,008 | 2,151 | 2,116 | 2,287 | 2,174 | 166 | 8% |
| | Owen Sound | 335 | 392 | 349 | 342 | 422 | 87 | 26% |
| | Sarnia | 672 | 622 | 567 | 579 | 600 | -72 | -11% |
| | St. Thomas | 411 | 367 | 391 | 427 | 495 | 84 | 20% |
| | Stratford | 356 | 323 | 279 | 283 | 316 | -40 | -11% |
| | Walkerton | 231 | 215 | 168 | 189 | 193 | -38 | -16% |
| | Windsor | 1,132 | 999 | 944 | 828 | 929 | -203 | -18% |
| | Woodstock | 648 | 649 | 584 | 545 | 593 | -55 | -8% |
| **West Total** | | **7,319** | **7,150** | **6,786** | **6,951** | **7,111** | **-208** | **-3%** |
| **Ontario Total** | | **29,611** | **27,790** | **26,796** | **27,048** | **26,608** | **-3,003** | **-10%** |

1. New proceedings include applications, motions to change, and requests for extra-provincial tribunals for evidence in custody or access cases. New proceedings do not include enforcement proceedings and requests for fee waiver.
2. The Ontario Court of Justice does not hear family cases in: the Central East Region; seven court locations in the East Region (Brockville, Cornwall, Kingston, L'Orignal, Napanee, Ottawa and Perth); two court locations in the Central West Region (Hamilton and St. Catharines); and one court location in the West Region (London). In those locations, all family cases are heard by the Family Court branch of the Superior Court of Justice.
3. As of the end of 2005-06, family cases that were heard at 1911 Eglinton Ave. E. are being heard in the court located at 47 Sheppard Ave. E..

SOURCE: FRANK

## Ontario Court of Justice: Family Events Heard

| Region | Location | [illegible] | [illegible] | [illegible] | [illegible] | [illegible] | Change from 05-06 to 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|---|
| Central West | Brampton | 11,965 | 11,666 | 11,960 | 12,675 | 13,263 | 1,298 | 11% |
| | Brantford | 3,640 | 3,666 | 3,927 | 4,203 | 4,207 | 567 | 16% |
| | Cayuga | 683 | 670 | 605 | 626 | 610 | -73 | -11% |
| | Milton | 2,737 | 2,775 | 2,804 | 2,835 | 2,834 | 97 | 4% |
| | Orangeville | 1,107 | 1,141 | 1,136 | 1,193 | 1,182 | 75 | 7% |
| | Simcoe | 1,921 | 1,893 | 1,226 | 1,275 | 1,453 | -468 | -24% |
| | Welland (inc. Niagara Falls) | 3,609 | 3,669 | 3,487 | 3,886 | 3,486 | -123 | -3% |
| **Central West Total** | | **25,662** | **25,480** | **25,145** | **26,693** | **27,035** | **1,373** | **5%** |
| East | Belleville | 7,306 | 7,489 | 7,266 | 6,365 | 5,831 | -1,475 | -20% |
| | Pembroke | 3,648 | 3,705 | 3,710 | 3,511 | 3,023 | -625 | -17% |
| | Picton | 751 | 617 | 667 | 699 | 511 | -240 | -32% |
| **East Total** | | **11,705** | **11,811** | **11,643** | **10,575** | **9,365** | **-2,340** | **-20%** |
| Northeast | Cochrane (inc. Timmins) | 3,809 | 3,230 | 3,285 | 3,650 | 3,564 | -245 | -6% |
| | Gore Bay | 866 | 811 | 696 | 494 | 445 | -421 | -49% |
| | Haileybury (inc. Kirkland Lake) | 712 | 817 | 644 | 636 | 672 | -40 | -6% |
| | North Bay | 4,015 | 4,612 | 4,609 | 4,363 | 4,118 | 103 | 3% |
| | Parry Sound | 1,490 | 1,284 | 1,047 | 1,078 | 1,383 | -107 | -7% |
| | Sault Ste. Marie (inc. Elliot Lake) | 4,299 | 4,761 | 4,750 | 4,871 | 4,894 | 595 | 14% |
| | Sudbury (inc. Espanola) | 6,641 | 6,951 | 6,997 | 6,309 | 6,247 | -394 | -6% |
| **Northeast Total** | | **21,832** | **22,466** | **22,028** | **21,401** | **21,323** | **-509** | **-2%** |
| Northwest | Fort Frances | 380 | 334 | 294 | 409 | 355 | -25 | -7% |
| | Kenora (inc. Dryden and Red Lake) | 1,923 | 1,532 | 1,312 | 1,217 | 1,071 | -852 | -44% |
| | Thunder Bay | 5,160 | 4,593 | 4,742 | 5,453 | 6,175 | 1,015 | 20% |
| **Northwest Total** | | **7,463** | **6,459** | **6,348** | **7,079** | **7,601** | **138** | **2%** |
| Toronto | 1911 Eglinton Ave. | 10,324 | 0 | 0 | 0 | 0 | -10,324 | -100% |
| | 311 Jarvis St. | 12,501 | 12,158 | 12,525 | 11,702 | 10,947 | -1,554 | -12% |
| | 47 Sheppard Ave. E. | 13,143 | 23,454 | 24,155 | 25,302 | 25,053 | 11,910 | 91% |
| **Toronto Total** | | **35,968** | **35,612** | **36,680** | **37,004** | **36,000** | **32** | **0%** |

## Ontario Court of Justice: Family Events Heard continued

| Region | Location | 05-06 | 06-07 | 07-08 | 08-09 | 09-10 | Change from 05-06 to 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|---|
| West | Chatham | 4,564 | 4,183 | 4,120 | 4,551 | 5,084 | 520 | 11% |
| | Goderich | 2,141 | 1,846 | 1,742 | 1,723 | 1,614 | -527 | -25% |
| | Guelph | 2,347 | 2,407 | 2,754 | 2,859 | 2,948 | 601 | 26% |
| | Kitchener (inc. Cambridge) | 9,100 | 9,507 | 10,051 | 10,352 | 10,803 | 1,703 | 19% |
| | Owen Sound | 2,185 | 2,224 | 2,511 | 2,480 | 2,420 | 235 | 11% |
| | Sarnia | 5,590 | 5,606 | 5,293 | 4,949 | 4,728 | -862 | -15% |
| | St. Thomas | 1,985 | 2,013 | 2,039 | 2,126 | 2,120 | 135 | 7% |
| | Stratford | 1,761 | 1,592 | 1,453 | 1,637 | 1,465 | -296 | -17% |
| | Walkerton | 1,444 | 1,445 | 1,262 | 1,241 | 1,346 | -98 | -7% |
| | Windsor | 6,364 | 5,513 | 6,097 | 6,007 | 6,179 | -185 | -3% |
| | Woodstock | 4,477 | 4,336 | 4,640 | 4,999 | 4,934 | 457 | 10% |
| **West Total** | | **41,958** | **40,672** | **41,962** | **42,924** | **43,641** | **1,683** | **4%** |
| **Ontario Total** | | **144,588** | **142,500** | **143,806** | **145,676** | **144,965** | **377** | **0%** |

1. Events heard include all scheduled events dealt with by a judicial official (including adjournments) and events heard in enforcement proceedings.
2. The Ontario Court of Justice does not hear family cases in: the Central East Region; seven court locations in the East Region (Brockville, Cornwall, Kingston, L'Orignal, Napanee, Ottawa and Perth); two court locations in the Central West Region (Hamilton and St. Catharines); and one court location in the West Region (London). In those locations, all family cases are heard by the Family Court branch of the Superior Court of Justice.
3. As of the end of 2005-06, family cases that were heard at 1911 Eglinton Ave. E. are being heard in the court located at 47 Sheppard Ave. E..

SOURCE: FRANK

## Small Claims Court: Overview by Region

| Region | Year | Claims Filed | Claims Disposed | Courtroom Proceedings Held |
|---|---|---|---|---|
| Central East | 2005-06 | 13,250 | 15,778 | 5,041 |
| | 2006-07 | 11,524 | 13,987 | 4,807 |
| | 2007-08 | 11,135 | 14,686 | 5,144 |
| | 2008-09 | 11,592 | 14,588 | 5,714 |
| | 2009-10 | 12,269 | 14,558 | 6,157 |
| Central West | 2005-06 | 16,271 | 19,861 | 6,524 |
| | 2006-07 | 15,036 | 18,343 | 6,879 |
| | 2007-08 | 14,910 | 18,525 | 6,801 |
| | 2008-09 | 15,436 | 17,888 | 7,224 |
| | 2009-10 | 15,198 | 18,486 | 7,538 |
| East | 2005-06 | 8,848 | 7,628 | 3,102 |
| | 2006-07 | 8,359 | 6,925 | 2,965 |
| | 2007-08 | 7,308 | 7,384 | 3,191 |
| | 2008-09 | 6,519 | 8,456 | 3,111 |
| | 2009-10 | 6,332 | 7,441 | 2,833 |
| Northeast | 2005-06 | 3,562 | 3,525 | 1,672 |
| | 2006-07 | 3,048 | 3,432 | 1,472 |
| | 2007-08 | 2,761 | 2,830 | 1,374 |
| | 2008-09 | 2,765 | 2,649 | 1,378 |
| | 2009-10 | 2,908 | 2,684 | 1,315 |
| Northwest | 2005-06 | 1,877 | 952 | 558 |
| | 2006-07 | 1,532 | 1,008 | 354 |
| | 2007-08 | 1,319 | 831 | 470 |
| | 2008-09 | 1,401 | 832 | 403 |
| | 2009-10 | 1,557 | 754 | 420 |

## Small Claims Court: Overview by Region continued

| Region | Fiscal Year | Claims Filed | Events Heard | Courtroom Operating Hours |
|---|---|---|---|---|
| Toronto | 2005-06 | 17,171 | 28,997 | 11,174 |
| | 2006-07 | 15,951 | 24,937 | 11,690 |
| | 2007-08 | 14,660 | 24,962 | 9,359 |
| | 2008-09 | 15,512 | 25,369 | 10,919 |
| | 2009-10 | 15,697 | 25,494 | 10,786 |
| West | 2005-06 | 14,320 | 11,258 | 4,469 |
| | 2006-07 | 13,413 | 11,246 | 3,771 |
| | 2007-08 | 11,540 | 10,869 | 3,295 |
| | 2008-09 | 10,528 | 10,434 | 4,097 |
| | 2009-10 | 10,293 | 9,765 | 4,053 |
| Ontario | 2005-06 | 75,299 | 87,999 | 32,540 |
| | 2006-07 | 68,863 | 79,878 | 31,937 |
| | 2007-08 | 63,633 | 80,087 | 29,635 |
| | 2008-09 | 63,753 | 80,216 | 32,846 |
| | 2009-10 | 64,254 | 79,182 | 33,101 |

1. Cases Received include all new files opened except for enforcement files and fee waiver requests.
2. Events Heard include all scheduled events dealt with by a presiding official (including those adjourned by the presiding official).
3. Courtroom operating hours reflect hours during which courtrooms are in use; they do not measure working hours for judicial officials or court staff.

SOURCE: FRANK

## Small Claims Court: Claims Filed

| Region | Location | [illegible] | [illegible] | [illegible] | [illegible] | [illegible] | Change from 05-06 to 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|---|
| Central East | Barrie | 2,218 | 1,915 | 1,867 | 1,901 | 2,030 | -188 | -8% |
| | Bracebridge | 444 | 391 | 380 | 409 | 390 | -54 | -12% |
| | Cobourg | 488 | 335 | 318 | 306 | 345 | -143 | -29% |
| | Lindsay (inc. Minden) | 551 | 466 | 437 | 359 | 374 | -177 | -32% |
| | Newmarket | 1,038 | 967 | 922 | 913 | 995 | -43 | -4% |
| | Orillia | 395 | 382 | 364 | 380 | 376 | -19 | -5% |
| | Peterborough | 602 | 550 | 550 | 595 | 554 | -48 | -8% |
| | Richmond Hill | 4,801 | 3,842 | 3,770 | 3,993 | 4,236 | -565 | -12% |
| | Whitby (inc. Oshawa) | 2,713 | 2,676 | 2,527 | 2,736 | 2,969 | 256 | 9% |
| **Central East Total** | | **13,250** | **11,524** | **11,135** | **11,592** | **12,269** | **-981** | **-7%** |
| Central West | Brampton | 7,249 | 6,732 | 6,735 | 7,453 | 7,097 | -152 | -2% |
| | Brantford | 813 | 706 | 769 | 690 | 679 | -134 | -16% |
| | Burlington | 799 | 749 | 552 | 702 | 852 | 53 | 7% |
| | Cayuga | 171 | 175 | 184 | 163 | 203 | 32 | 19% |
| | Hamilton | 2,927 | 2,790 | 2,726 | 2,625 | 2,741 | -186 | -6% |
| | Milton | 530 | 485 | 489 | 491 | 585 | 55 | 10% |
| | Oakville | 661 | 597 | 610 | 625 | 398 | -263 | -40% |
| | Orangeville | 344 | 323 | 282 | 304 | 261 | -83 | -24% |
| | Simcoe | 291 | 352 | 310 | 245 | 243 | -48 | -16% |
| | St. Catharines | 1,718 | 1,311 | 1,129 | 985 | 971 | -747 | -43% |
| | Welland | 768 | 816 | 1,124 | 1,153 | 1,168 | 400 | 52% |
| **Central West Total** | | **16,271** | **15,036** | **14,910** | **15,436** | **15,198** | **-1,073** | **-7%** |
| East | Alexandria | 101 | 99 | 96 | 101 | 75 | -26 | -26% |
| | Belleville | 762 | 794 | 678 | 646 | 594 | -168 | -22% |
| | Brockville | 535 | 427 | 479 | 404 | 426 | -109 | -20% |
| | Cornwall (inc. Iroquois) | 441 | 412 | 414 | 393 | 349 | -92 | -21% |
| | Kingston (inc. Sharbot Lake) | 749 | 599 | 532 | 519 | 489 | -260 | -35% |
| | L'Orignal | 405 | 411 | 404 | 429 | 389 | -16 | -4% |
| | Morrisburg | 95 | 69 | 49 | 54 | 60 | -35 | -37% |
| | Napanee (inc. Kalader) | 143 | 168 | 141 | 143 | 148 | 5 | 3% |
| | Ottawa | 4,801 | 4,515 | 3,841 | 3,064 | 3,126 | -1,675 | -35% |
| | Pembroke | 266 | 368 | 208 | 233 | 213 | -53 | -20% |
| | Perth | 290 | 252 | 257 | 299 | 243 | -47 | -16% |
| | Picton | 117 | 99 | 99 | 107 | 86 | -31 | -26% |
| | Renfrew | 143 | 146 | 110 | 127 | 134 | -9 | -6% |
| **East Total** | | **8,848** | **8,359** | **7,308** | **6,519** | **6,332** | **-2,516** | **-28%** |
| Northeast | Burk's Falls | 0 | 74 | 30 | 0 | 0 | 0 | |
| | Cochrane | 158 | 115 | 109 | 60 | 66 | -92 | -58% |
| | Elliot Lake | 74 | 74 | 57 | 57 | 68 | -6 | -8% |
| | Englehart | 28 | 97 | 0 | 0 | 0 | -28 | -100% |
| | Gore Bay | 47 | 37 | 32 | 29 | 27 | -20 | -43% |

## Small Claims Court: Claims Filed continued

| Region | Location | 05-06 | 06-07 | 07-08 | 08-09 | 09-10 | Change from 05-06 to 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|---|
| | Haileybury | 121 | 173 | 93 | 91 | 80 | -41 | -34% |
| | Kapuskasing | 204 | 191 | 167 | 159 | 160 | -44 | -22% |
| | Kirkland Lake | 90 | 76 | 93 | 84 | 93 | 3 | 3% |
| | North Bay | 558 | 469 | 380 | 450 | 485 | -73 | -13% |
| | Parry Sound | 191 | 111 | 175 | 158 | 210 | 19 | 10% |
| | Sault Ste. Marie | 605 | 523 | 536 | 515 | 477 | -128 | -21% |
| | Sturgeon Falls | 0 | 2 | 1 | 0 | 0 | 0 | 0% |
| | Sudbury | 1,076 | 761 | 724 | 750 | 833 | -243 | -23% |
| | Timmins | 410 | 345 | 364 | 412 | 409 | -1 | 0% |
| **Northeast Total** | | **3,562** | **3,048** | **2,761** | **2,765** | **2,908** | **-654** | **-18%** |
| Northwest | Dryden | 195 | 179 | 163 | 159 | 154 | -41 | -21% |
| | Fort Frances | 93 | 91 | 125 | 101 | 63 | -30 | -32% |
| | Geraldton | 71 | 49 | 29 | 33 | 16 | -55 | -77% |
| | Kenora | 156 | 112 | 136 | 91 | 112 | -44 | -28% |
| | Nipigon | 43 | 46 | 45 | 38 | 31 | -12 | -28% |
| | Red Lake | 41 | 51 | 27 | 28 | 28 | -13 | -32% |
| | Thunder Bay | 1,278 | 1,004 | 794 | 951 | 1,153 | -125 | -10% |
| **Northwest Total** | | **1,877** | **1,532** | **1,319** | **1,401** | **1,557** | **-320** | **-17%** |
| Toronto | 47 Sheppard Ave. E. | 17,171 | 15,951 | 14,660 | 15,512 | 15,697 | -1,474 | -9% |
| **Toronto Total** | | **17,171** | **15,951** | **14,660** | **15,512** | **15,697** | **-1,474** | **-9%** |
| West | Cambridge | 946 | 785 | 690 | 778 | 688 | -258 | -27% |
| | Chatham | 655 | 563 | 568 | 494 | 465 | -190 | -29% |
| | Goderich | 327 | 273 | 182 | 208 | 175 | -152 | -46% |
| | Guelph | 837 | 822 | 688 | 673 | 779 | -58 | -7% |
| | Kitchener | 1,875 | 1,543 | 1,600 | 1,695 | 1,710 | -165 | -9% |
| | London | 2,321 | 2,217 | 1,906 | 1,989 | 1,864 | -457 | -20% |
| | Owen Sound | 495 | 512 | 452 | 475 | 476 | -19 | -4% |
| | Sarnia | 655 | 610 | 632 | 595 | 629 | -26 | -4% |
| | St. Thomas | 599 | 602 | 502 | 520 | 328 | -271 | -45% |
| | Stratford | 421 | 362 | 300 | 296 | 288 | -133 | -32% |
| | Walkerton | 309 | 312 | 286 | 270 | 295 | -14 | -5% |
| | Windsor | 4,294 | 4,364 | 3,219 | 2,057 | 2,091 | -2,203 | -51% |
| | Woodstock | 586 | 448 | 515 | 478 | 505 | -81 | -14% |
| **West Total** | | **14,320** | **13,413** | **11,540** | **10,528** | **10,293** | **-4,027** | **-28%** |
| **Ontario Total** | | **75,299** | **68,863** | **63,633** | **63,753** | **64,254** | **-11,045** | **-15%** |

1. Cases Received include all new files opened except for enforcement files and fee waiver requests.

SOURCE: FRANK

## Small Claims Court: Events Heard

| Region | Location | [illegible] | [illegible] | [illegible] | [illegible] | [illegible] | Change from 05-06 to 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|---|
| Central East | Barrie | 1,969 | 2,043 | 2,036 | 2,127 | 1,836 | -133 | -7% |
| | Bracebridge | 539 | 477 | 558 | 542 | 476 | -63 | -12% |
| | Cobourg | 508 | 471 | 412 | 409 | 381 | -127 | -25% |
| | Lindsay (inc. Minden) | 529 | 459 | 539 | 460 | 504 | -25 | -5% |
| | Newmarket | 1,291 | 1,061 | 1,043 | 1,105 | 1,076 | -215 | -17% |
| | Orillia | 155 | 286 | 356 | 377 | 321 | 166 | 107% |
| | Peterborough | 729 | 624 | 750 | 623 | 632 | -97 | -13% |
| | Richmond Hill | 7,617 | 5,869 | 5,924 | 5,639 | 6,044 | -1,573 | -21% |
| | Whitby (inc. Oshawa) | 2,441 | 2,697 | 3,068 | 3,306 | 3,288 | 847 | 35% |
| **Central East Total** | | **15,778** | **13,987** | **14,686** | **14,588** | **14,558** | **-1,220** | **-8%** |
| Central West | Brampton | 9,054 | 8,758 | 8,836 | 8,845 | 8,923 | -131 | -1% |
| | Brantford | 636 | 694 | 649 | 697 | 729 | 93 | 15% |
| | Burlington | 1,070 | 1,045 | 893 | 818 | 1,056 | -14 | -1% |
| | Cayuga | 184 | 263 | 261 | 225 | 231 | 47 | 26% |
| | Hamilton | 3,800 | 3,428 | 3,490 | 3,247 | 3,314 | -486 | -13% |
| | Milton | 766 | 597 | 632 | 617 | 748 | -18 | -2% |
| | Oakville | 1,129 | 935 | 865 | 829 | 892 | -237 | -21% |
| | Orangeville | 427 | 368 | 335 | 342 | 359 | -68 | -16% |
| | Simcoe | 274 | 322 | 339 | 292 | 227 | -47 | -17% |
| | St. Catharines | 1,673 | 1,337 | 1,345 | 1,032 | 1,001 | -672 | -40% |
| | Welland | 848 | 596 | 880 | 944 | 1,006 | 158 | 19% |
| **Central West Total** | | **19,861** | **18,343** | **18,525** | **17,888** | **18,486** | **-1,375** | **-7%** |
| East | Alexandria | 87 | 92 | 100 | 99 | 83 | -4 | -5% |
| | Belleville | 791 | 754 | 869 | 741 | 659 | -132 | -17% |
| | Brockville | 586 | 491 | 697 | 595 | 671 | 85 | 15% |
| | Cornwall (inc. Iroquois) | 438 | 321 | 351 | 322 | 328 | -110 | -25% |
| | Kingston (inc. Sharbot Lake) | 594 | 516 | 484 | 523 | 493 | -101 | -17% |
| | L'orignal | 426 | 460 | 409 | 457 | 403 | -23 | -5% |
| | Morrisburg | 40 | 73 | 49 | 37 | 52 | 12 | 30% |
| | Napanee (inc. Kalader) | 168 | 161 | 223 | 147 | 123 | -45 | -27% |
| | Ottawa | 3,599 | 3,281 | 3,533 | 4,833 | 3,934 | 335 | 9% |
| | Pembroke | 244 | 246 | 229 | 231 | 228 | -16 | -7% |
| | Perth | 262 | 276 | 193 | 252 | 258 | -4 | -2% |
| | Picton | 201 | 137 | 141 | 113 | 106 | -95 | -47% |
| | Renfrew | 192 | 117 | 106 | 106 | 103 | -89 | -46% |
| **East Total** | | **7,628** | **6,925** | **7,384** | **8,456** | **7,441** | **-187** | **-2%** |

## Small Claims Court: Events Heard continued

| Region | Location | 05-06 | 06-07 | 07-08 | 08-09 | 09-10 | Change from 05-06 to 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|---|
| Northeast | Burk's Falls | 0 | 19 | 44 | 0 | 0 | 0 | 0% |
| | Cochrane | 115 | 136 | 92 | 90 | 47 | -68 | -59% |
| | Elliot Lake | 73 | 80 | 74 | 44 | 43 | -30 | -41% |
| | Englehart | 40 | 0 | 0 | 0 | 0 | -40 | -100% |
| | Gore Bay | 30 | 24 | 24 | 20 | 36 | 6 | 20% |
| | Haileybury | 81 | 115 | 160 | 80 | 83 | 2 | 2% |
| | Kapuskasing | 147 | 127 | 84 | 109 | 73 | -74 | -50% |
| | Kirkland Lake | 40 | 46 | 45 | 71 | 38 | -2 | -5% |
| | North Bay | 492 | 445 | 421 | 329 | 404 | -88 | -18% |
| | Parry Sound | 227 | 202 | 141 | 166 | 194 | -33 | -15% |
| | Sault Ste. Marie | 381 | 377 | 287 | 331 | 311 | -70 | -18% |
| | Sturgeon Falls | 0 | 0 | 1 | 0 | 0 | 0 | 0% |
| | Sudbury | 1,330 | 1,434 | 1,177 | 1,164 | 1,183 | -147 | -11% |
| | Timmins | 569 | 427 | 280 | 245 | 272 | -297 | -52% |
| **Northeast Total** | | **3,525** | **3,432** | **2,830** | **2,649** | **2,684** | **-841** | **-24%** |
| Northwest | Dryden | 74 | 59 | 27 | 96 | 60 | -14 | -19% |
| | Fort Frances | 35 | 39 | 55 | 26 | 17 | -18 | -51% |
| | Geraldton | 11 | 25 | 25 | 14 | 22 | 11 | 100% |
| | Kenora | 58 | 94 | 76 | 50 | 55 | -3 | -5% |
| | Nipigon | 56 | 32 | 20 | 23 | 16 | -40 | -71% |
| | Red Lake | 0 | 12 | 8 | 17 | 17 | 17 | 0% |
| | Thunder Bay | 718 | 747 | 620 | 606 | 567 | -151 | -21% |
| **Northwest Total** | | **952** | **1,008** | **831** | **832** | **754** | **-198** | **-21%** |
| Toronto | 47 Sheppard Ave. E. | 28,997 | 24,937 | 24,962 | 25,369 | 25,494 | -3,503 | -12% |
| **Toronto Total** | | **28,997** | **24,937** | **24,962** | **25,369** | **25,494** | **-3,503** | **-12%** |
| West | Cambridge | 481 | 736 | 643 | 716 | 633 | 152 | 32% |
| | Chatham | 468 | 513 | 567 | 459 | 456 | -12 | -3% |
| | Goderich | 280 | 280 | 239 | 217 | 162 | -118 | -42% |
| | Guelph | 938 | 829 | 767 | 802 | 836 | -102 | -11% |
| | Kitchener | 1,679 | 1,689 | 1,710 | 1,781 | 1,754 | 75 | 4% |
| | London | 2,637 | 2,170 | 2,696 | 2,298 | 1,899 | -738 | -28% |
| | Owen Sound | 455 | 476 | 492 | 430 | 383 | -72 | -16% |
| | Sarnia | 489 | 551 | 540 | 494 | 477 | -12 | -2% |
| | St. Thomas | 539 | 622 | 524 | 523 | 383 | -156 | -29% |
| | Stratford | 337 | 347 | 289 | 230 | 215 | -122 | -36% |
| | Walkerton | 298 | 314 | 215 | 209 | 181 | -117 | -39% |
| | Windsor | 2,118 | 2,270 | 1,899 | 1,933 | 2,081 | -37 | -2% |
| | Woodstock | 539 | 449 | 288 | 342 | 305 | -234 | -43% |
| **West Total** | | **11,258** | **11,246** | **10,869** | **10,434** | **9,765** | **-1,493** | **-13%** |

## Small Claims Court: Events Heard continued

| Region | [illegible] | [illegible] | [illegible] | [illegible] | [illegible] | Change from 05-06 to 09-10 | % Change from 05-06 to 09-10 |
|---|---|---|---|---|---|---|---|
| **Ontario Total** | **87,999** | **79,878** | **80,087** | **80,216** | **79,182** | **-8,817** | **-10%** |

1. Events Heard include all scheduled events dealt with by a presiding official (including those adjourned by the presiding official).

SOURCE: FRANK

## Court of Appeal for Ontario: Criminal Appeals

| | 05-06 | 06-07 | 07-08 | 08-09 | 09-10 |
|---|---|---|---|---|---|
| Appeals Pending as of Apr. 1 | 1,078 | 1,134 | 1,168 | 1,177 | 1,134 |
| Appeals Added | 934 | 911 | 851 | 756 | 872 |
| Appeals Disposed | 878 | 877 | 842 | 799 | 816 |
| Appeals Pending as of Mar. 31 | 1,134 | 1,168 | 1,177 | 1,134 | 1,190 |

Source: Court of Appeal for Ontario

## Court of Appeal for Ontario: Civil and Family Appeals

| | 05-06 | 06-07 | 07-08 | 08-09 | 09-10 |
|---|---|---|---|---|---|
| Appeals Pending as of Apr. 1 | 773 | 777 | 727 | 680 | 638 |
| Appeals Added | 874 | 799 | 730 | 726 | 743 |
| Appeals Disposed | 870 | 849 | 783 | 768 | 849 |
| Appeals Pending as of Mar. 31 | 777 | 727 | 680 | 638 | 526 |

Source: Court of Appeal for Ontario

## Court of Appeal for Ontario: Single Judge Motions Filed

| | 05-06 | 06-07 | 07-08 | 08-09 | 09-10 |
|---|---|---|---|---|---|
| Civil and Family Motions Filed | 391 | 421 | 444 | 409 | 392 |
| Criminal Solicitor and In Person Motions Filed | 441 | 361 | 417 | 368 | 378 |
| Criminal Inmate Self-represented Motions Filed | 94 | 107 | 106 | 109 | 85 |
| Total Single Judge Motions Filed | 926 | 889 | 967 | 886 | 855 |

Source: Court of Appeal for Ontario

## Court of Appeal for Ontario: Single Judge Motions Disposed

| | | | | | |
|---|---|---|---|---|---|
| Civil and Family Motions Disposed | 364 | 394 | 412 | 419 | 388 |
| Criminal Solicitor and In Person Motions Disposed | 421 | 351 | 372 | 368 | 402 |
| Criminal Inmate Self-represented Motions Disposed | 96 | 103 | 100 | 100 | 87 |
| Total Single Judge Motions Disposed | 881 | 848 | 884 | 887 | 877 |

Source: Court of Appeal for Ontario

## Court of Appeal for Ontario: Panel Motions Filed

| | | | | | |
|---|---|---|---|---|---|
| Civil and Family Motions Filed | 209 | 218 | 208 | 190 | 235 |
| Criminal Solicitor and In Person Motions Filed | 27 | 28 | 18 | 14 | 19 |
| Criminal Inmate Self-represented Motions Filed | 15 | 17 | 11 | 13 | 12 |
| Total Single Judge Motions Filed | 251 | 263 | 237 | 217 | 266 |

Source: Court of Appeal for Ontario

## Court of Appeal for Ontario: Panel Motions Disposed

| | | | | | |
|---|---|---|---|---|---|
| Civil and Family Motions Disposed | 195 | 213 | 188 | 217 | 221 |
| Criminal Solicitor and In Person Motions Disposed | 21 | 24 | 15 | 16 | 14 |
| Criminal Inmate Self-represented Motions Disposed | 14 | 12 | 16 | 15 | 12 |
| Total Single Judge Motions Disposed | 230 | 249 | 219 | 248 | 247 |

Source: Court of Appeal for Ontario

## Inmate Appeals Inventory*

| | 2003 | 2004 | 2007 | 2008 | 2009 | 2010 |
|---|---|---|---|---|---|---|
| January | 235 | 212 | 278 | 291 | 302 | 307 |
| February | 249 | 212 | 289 | 288 | 306 | 308 |
| March | 244 | 218 | 280 | 265 | 305 | 303 |
| April | 251 | 231 | 310 | 269 | 292 | 301 |
| May | 241 | 241 | 289 | 252 | 291 | na** |
| June | 249 | 246 | 299 | 263 | 287 | na |
| July | 241 | 254 | 287 | 275 | 306 | na |
| August | 244 | 285 | 279 | 300 | 302 | na |
| September | 242 | 275 | 299 | 297 | 307 | na |
| October | 220 | 278 | 303 | 288 | 306 | na |
| November | 219 | 286 | 279 | 299 | 295 | na |
| December | 216 | 278 | 284 | 285 | 301 | na |

*Statistics reflect calendar year, from January 1 to December 31.
**Statistics were not available at time of publication

Source: Court of Appeal for Ontario